Unitil
energy for life

Gas Safety Fact Sheet

The area in northern Massachusetts affected by the gas incident is not part of, or connected to, Unitil's natural gas system.

- Unitil provided mutual aid assistance to the area and will continue to support efforts with our resources and people however possible.
- There is no need for Unitil gas customers to have their gas systems shut off as our gas system was not impacted by this incident.

Unitil actively monitors its gas system and our technicians have confirmed our system is currently operating safely and normally.

- We have 2 separate fail-safes regulating pressure on our system. On top of that, we have 24-hour monitoring of our system by our gas dispatch center, both at a system and individual regulator station level.
- We completed an extra safety check of our entire gas system within 24 hours of the reported incident to re-confirm our equipment continues to function properly.

If a customer smells an odor of natural gas, they should leave the area immediately, move to a safe location and call 911 and our emergency number: 866-542-3547 (MA gas emergencies), 866-900-4460 (ME gas emergencies), or 866-900-4115 (NH gas emergencies).

- Do not turn off the gas to your house or to any appliances; your own safety is the top priority.
- Do not try to find the leak yourself or operate/shut off meters or pipeline valves, only Unitil gas technicians should handle gas equipment.
- Do not light a match or candle or operate anything that could cause a spark, including home phones or cell phones, lights, appliances, flashlights, power tools, etc.
- Do not open the windows and doors in an attempt to ventilate.

If you suspect a gas leak:

✓ Warn others ✓ Leave immediately ✓ Call 911 from a safe place

For more information about natural gas safety, visit **unitil.com/gas-safety**