

City of Portland
Health & Human Services Department
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

	September 2010	September 2011
ADOLESCENTS	14 Individuals	14 Individuals
ADULTS	242 Individuals	256 Individuals
FAMILIES	81 Individuals Average 32 Families	114 Individuals Average 45 families
Total	337 Individuals	384 Individuals

30 Days in the Month of September

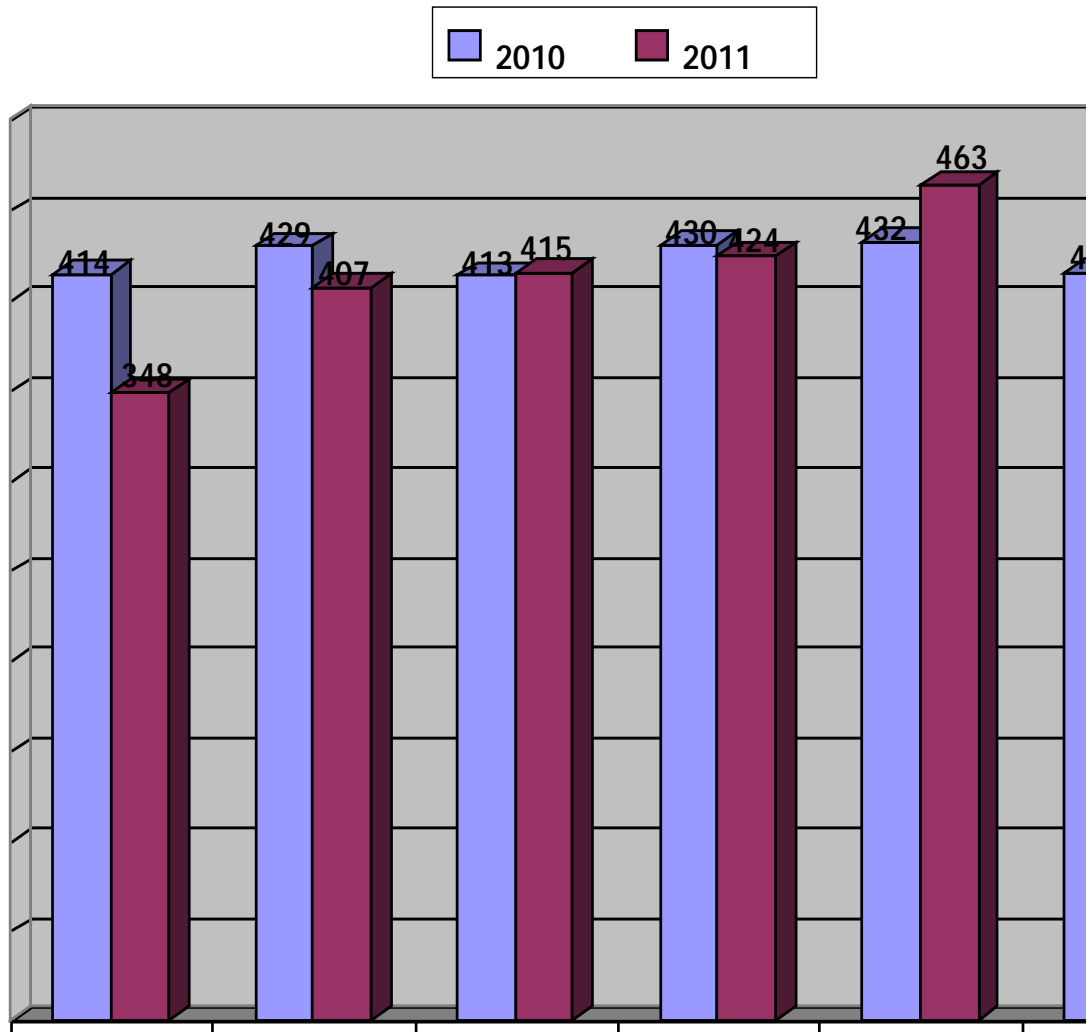
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:
City of Portland
Health & Human Services Department

Social Services Division
 SEPTEMBER 2011
 ADOLESCENT BEDS USED
 PREBLE STREET LIGHT HOUSE SHELTER



	APR	MAY	JUN	JUL	AUG	Sep.
	Apr.	May	Jun.	Jul.	Aug.	Sep.
2010	414	429	413	430	432	415
2011	348	407	415	424	463	428
Percent	-16%	-5%	.5%	-1.4%	7%	3%

PREBLE STREET
 Lighthouse Shelter 16 Beds

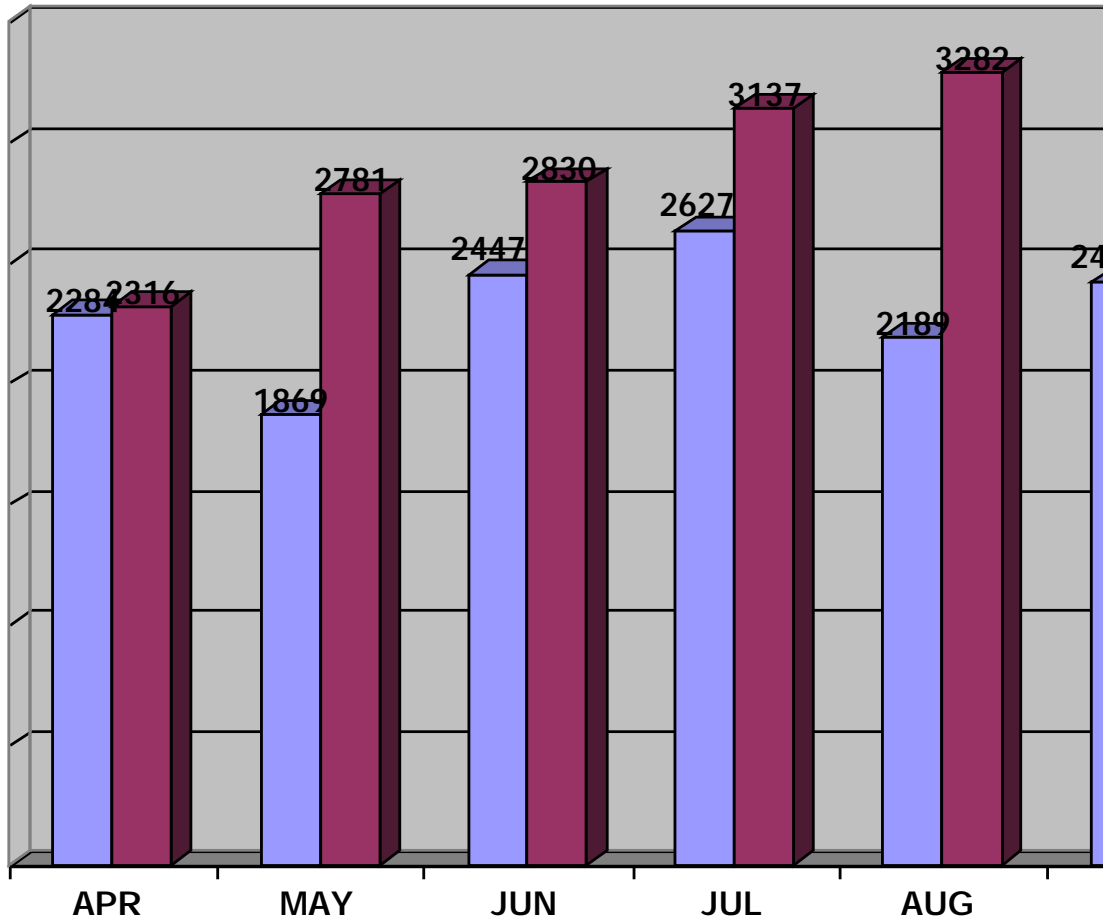
UNDUPLICATED YOUTH: **34**
TOTAL NEW INTAKES: **9**
***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME** **4**
 (*BASED ON SELF-REPORTING)

SEPTEMBER 2011
 ADOLESCENT SHELTER STATISTICS
 PREBLE STREET LIGHT HOUSE SHELTER

Day of Month	Preble Street	Beds Available
	16	16
1	16	0
2	15	1
3	14	2
4	13	3
5	15	1
6	16	0
7	15	1
8	16	0
9	16	0
10	16	0
11	16	0
12	16	0
13	16	0
14	13	3
15	14	2
16	12	4
17	13	3
18	13	3
19	13	3
20	14	2
21	14	2
22	14	2
23	14	2
24	14	2
25	14	2
26	15	1
27	12	4
28	12	4
29	13	3
30	14	2
Totals	428	52
Ave/Night	14	2

SEPTEMBER 2011
FAMILY BEDS USED

2010 2011



	Apr.	May	Jun.	Jul.	Aug.	Sep.
2010	2284	1869	2447	2627	2189	2415
2011	2316	2781	2830	3137	3282	3424
Percent	1%	49%	16%	19%	50%	42%

HEALTH & HUMAN SERVICES DEPARTMENT
SOCIAL SERVICES DIVISION
Family Shelter 77 Beds
FAMILY CRISIS SHELTER 14 Beds
STEP UP FAMILY RESOURCES 10 Beds
EMERGENCY SHELTER 0 Beds
General Assistance

SEPTEMBER 2011
FAMILY SHELTER STATISTICS

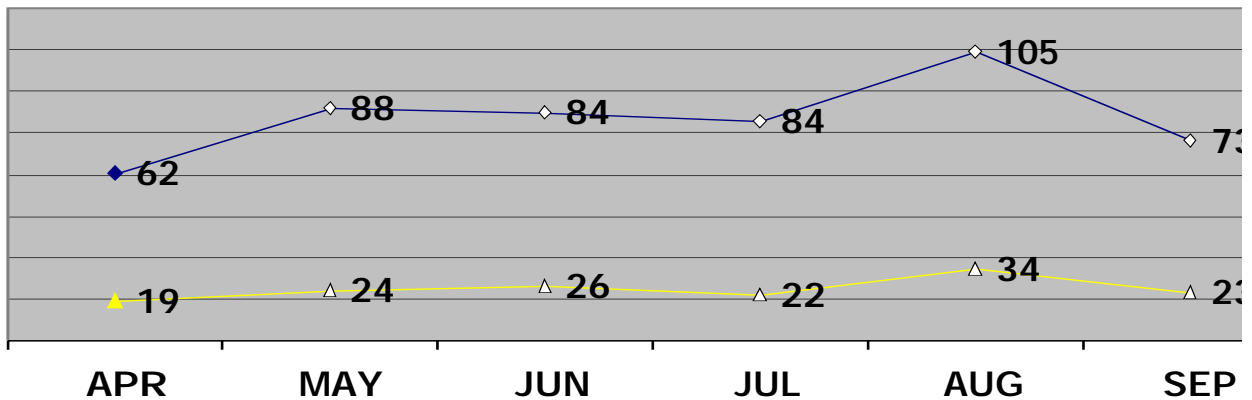
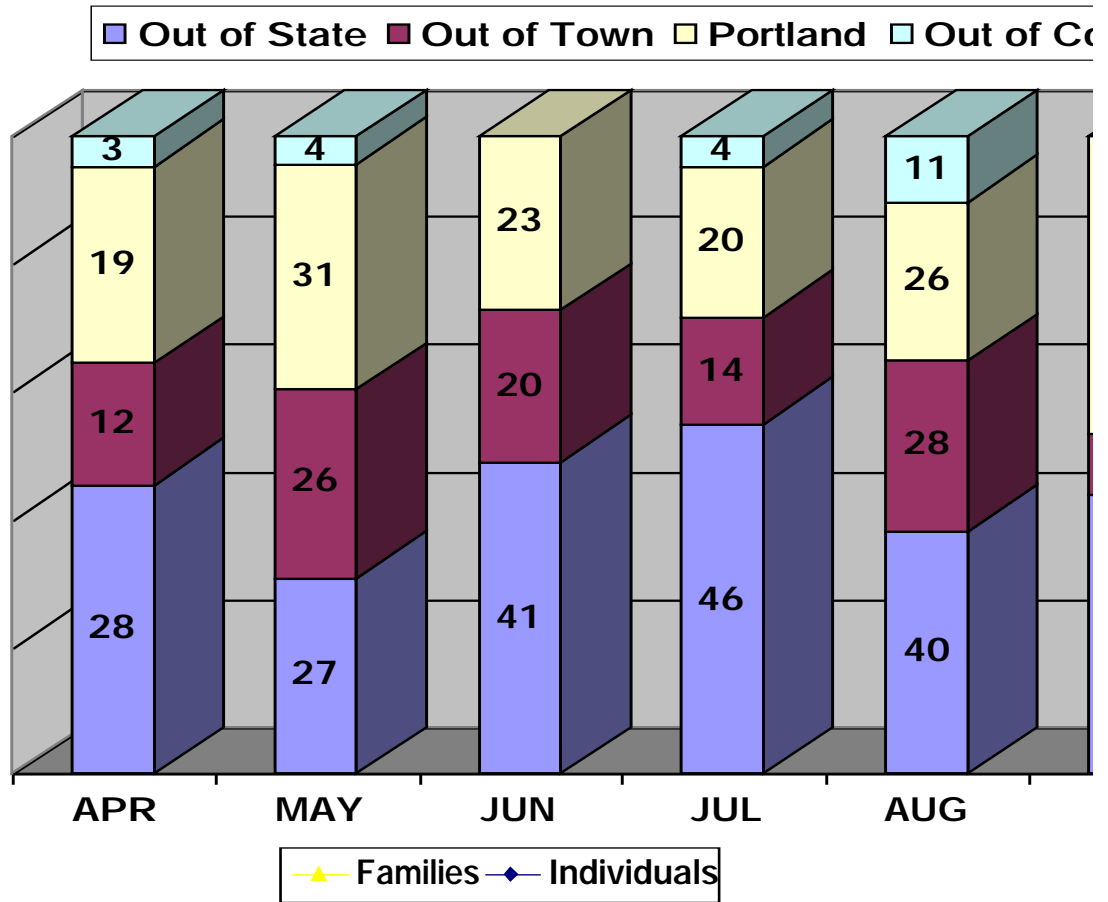
Day of Month	City* (# Families)	City Used	Family Crisis	MAPS	GA Hotels	Beds Used Per Night
	17	77	14	10		
1	25	77	14	12	7	110
2	23	76	14	12	0	102
3	24	78	14	12	0	104
4	24	78	14	12	0	104
5	24	78	14	12	0	104
6	27	76	14	12	11	113
7	27	72	14	12	16	114
8	28	79	14	12	15	120
9	28	79	14	10	15	118
10	28	88	14	10	6	118
11	29	93	14	10	6	123
12	29	88	14	10	11	123
13	28	84	14	10	11	119
14	28	81	14	10	14	119
15	28	84	9	10	11	114
16	28	82	11	10	11	114
17	28	82	14	10	11	117
18	27	79	14	10	11	114
19	29	86	14	10	10	120
20	30	86	14	10	12	122
21	28	81	13	10	3	107
22	30	84	14	12	5	115
23	31	84	14	12	7	117
24	31	84	14	12	7	117
25	30	81	14	12	7	114
26	30	83	14	12	6	115
27	29	83	14	12	2	111
28	29	83	14	12	2	111
29	29	81	14	12	5	112
30	29	82	14	12	5	113
Totals	838	2452	411	334	227	3424
Ave/Night	28	82	14	11	9	114

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Family Shelter

SEPTEMBER 2011
 Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND
Health & Human Services Department
Social Services Division
Family Shelter
INDIVIDUALS

SEPTEMBER 2011

MAINE TOWNS

Families / Individuals
South Portland 2 / 4
Westbrook 1 / 3

OUT-OF-STATE

Families / Individuals
Georgia 2 / 8
Maryland 1 / 3
New Hampshire 1 / 5
New York 1 / 6
Tennessee 1 / 2
Texas 1 / 4
Washington DC 1 / 4

OUT-OF-COUNTRY

Families / Individuals

Out-of-Country **0** Families for
a total of **0** individuals

Maine Towns **3** Families for a
total of **7** individuals

Out-of-State **8** Families for a
total of **32** individuals

Portland **12** families for a total
of **34** individuals

TOTAL INTAKES: 23
families for a total of **73**
individuals

TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 50 Families / 163 Individuals

TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 21 Families / 78 Individuals

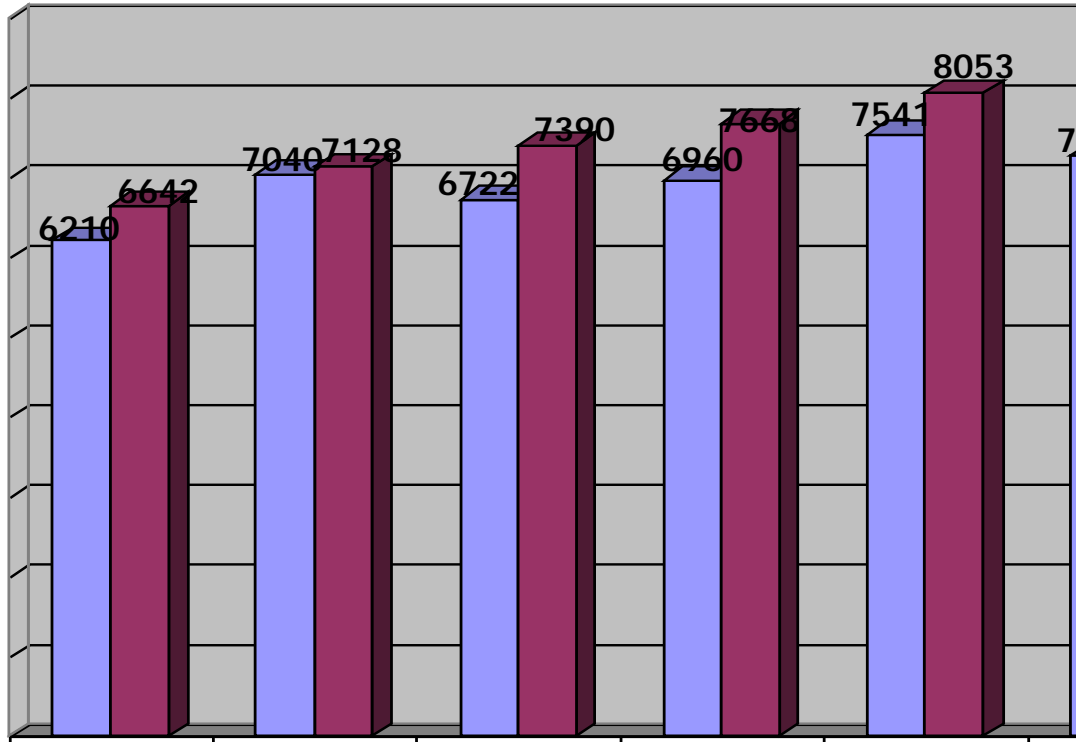
TOTAL NUMBER OF CLIENTS THAT RETURNED 0

***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 10 Families / 37 Individuals**
(*BASED ON SELF-REPORTING)

*Refugees experiencing homelessness for the 1st time 5 Families / 22 Individuals

SEPTEMBER 2011
ADULT SHELTER STATISTICS

2010 2011



	APR	MAY	JUN	JUL	AUG	SEP
Apr.	Apr.	May	Jun.	Jul.	Aug.	Sep.
2010	6210	7040	6722	6960	7541	7256
2011	6642	7128	7390	7668	8053	7683
Percent	7%	1%	10%	10%	7%	6%

MILESTONE FOUNDATION

Substance Abuse Shelter 41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT

SOCIAL SERVICES DIVISION

Oxford Street Shelter 129 (+25 overflow) Beds

FLORENCE HOUSE

Women's Shelter 10 (+ 15 overflow) Beds

COMMUNITY OVERFLOW

30 Beds

SEPTEMBER 2011
ADULT SHELTER STATISTICS

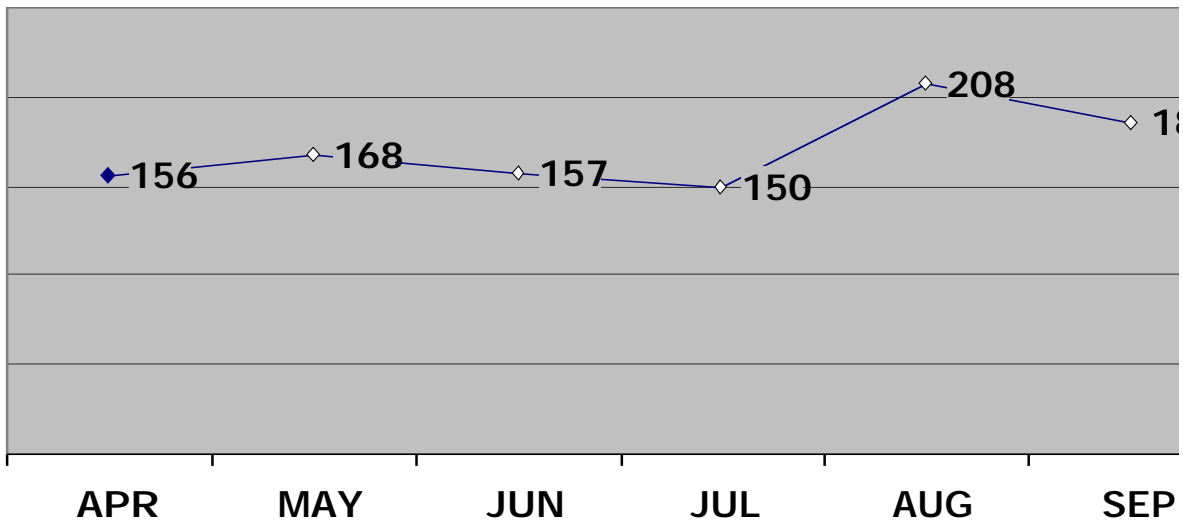
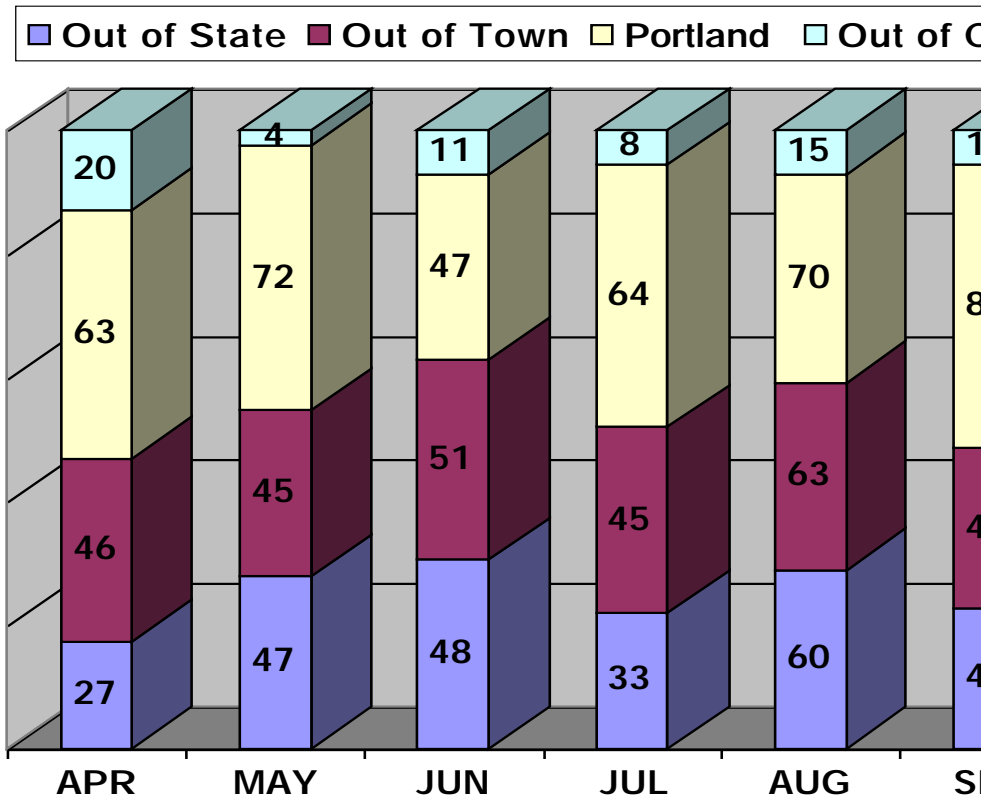
Day of Month	Milestone	Oxford St Men	Oxford St Women	FH Women's Shelter	*Overflow	Beds Used per Night
	41	129 (25)	129 (25)	10 (15)		
1	41	122	29	26	27	245
2	46	118	21	24	0	209
3	45	129	20	25	0	219
4	44	132	21	24	0	221
5	47	119	29	26	39	260
6	48	118	28	26	48	268
7	52	119	33	26	57	287
8	50	122	33	26	41	272
9	51	137	22	28	0	238
10	51	114	27	26	41	259
11	48	112	29	26	44	259
12	45	115	28	27	31	246
13	50	119	26	27	41	263
14	53	118	32	27	37	267
15	45	121	32	28	45	271
16	45	122	25	29	30	251
17	52	116	27	28	34	257
18	43	114	29	26	40	252
19	49	116	34	28	48	275
20	49	118	26	28	50	271
21	53	115	32	27	45	272
22	50	120	33	26	47	276
23	48	119	30	26	33	256
24	42	118	23	27	30	240
25	41	117	34	26	37	255
26	45	118	33	26	46	268
27	54	119	32	26	40	271
28	46	117	33	26	48	270
29	47	116	25	27	55	270
30	45	129	14	27	0	215
TOTAL	1425	3589	840	795	1034	7683
Ave/Night	48	120	28	27	41	256

On January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter. Men's Overflow began on January 20th, 2011 is located at The Preble Street Resource Center.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Oxford Street Shelter

SEPTEMBER 2011
 Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

* January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter and are included in Oxford Street's Intake Statistics.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division
Oxford Street Shelter

SEPTEMBER 2011

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Auburn	1	California	2	Burundi	5
Augusta	1	Connecticut	3	Congo	2
Biddeford	5	Florida	4	Rwanda	3
Bowdoin	1	Iowa	1		
Buxton	1	Indiana	1		
Ellsworth	1	Kentucky	1		
Gorham	1	Massachusetts	6		
Hiram	1	New Hampshire	4		
Hollis	1	New Jersey	1		
Kittery	1	New York	5		
Lewiston	2	Ohio	2		
Norway	1	Oregon	1		
Old Orchard Beach	3	Rhode Island	2		
Porter	1	South Carolina	2		
Raymond	1	Tennessee	1		
Rockland	1	Texas	3		
Saco	1	Vermont	2		
Skowhegan	1	Washington	1		
South Paris	2				
South Portland	7				
Springvale	1				
Stillwater	1				
Turner	1				
Waterville	1				
Westbrook	7				
Windham	2				
Yarmouth	1				
				Out-Of-Country	10
Maine Towns	48	Out-of-State	42	Portland	85
				TOTAL INTAKES	185

<u>MEN & WOMEN'S OVERFLOW</u>	MEN	WOMEN	TOTAL
TOTAL NUMBER SERVED (Unduplicated Clients)	425	103	528
INTAKES	139	46	185
TOTAL NUMBER OF CLIENTS PLACED IN HOUSING	19	6*	25
TOTAL NUMBER OF CLIENTS THAT RETURNED	2	0	2
TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA	0	0	0
* INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME	39	8	47
(*BASED ON SELF-REPORTING)			

*Housing placements may be duplicated between Oxford Street and Florence House for women

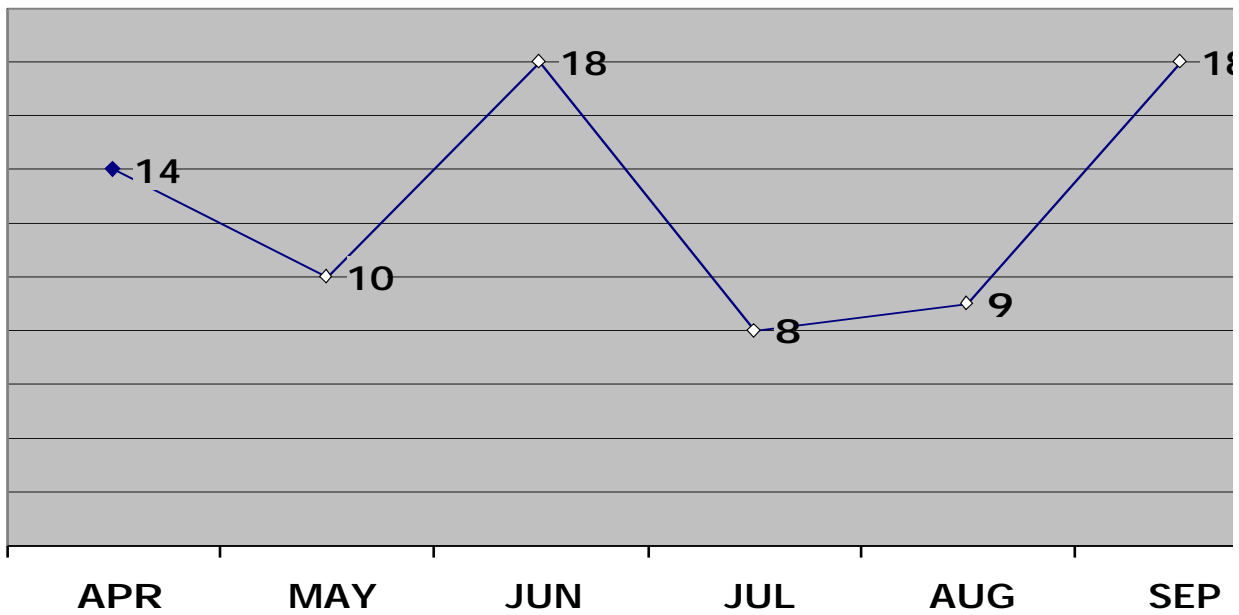
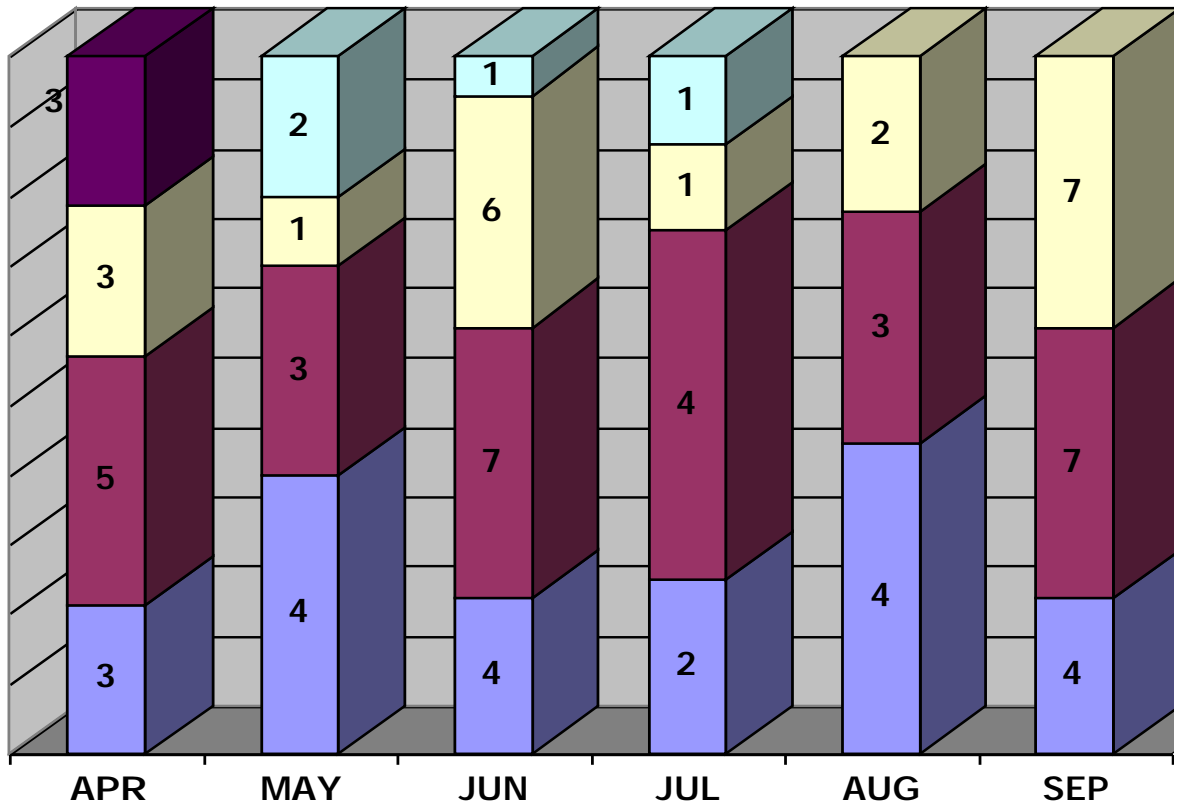
FLORENCE HOUSE

Women's Shelter

SEPTEMBER 2011

Intake Statistics

■ Out of State ■ Out of Town □ Portland □ Out of Country ■ Unknoc



Women's Shelter
 SEPTEMBER 2011
 Intake Statistics

MAINE TOWNS

Bangor	1
Gorham	1
Old Orchard Beach	2
South Portland	2
Windham	1

OUT-OF-STATE

Ohio	1
South Carolina	1
Tennessee	1
Texas	1

OUT-OF-COUNTRY

Out-of-Country	0
Unknown	0

Maine Towns	7
-------------	---

Out-of-State	4
--------------	---

Portland	7
----------	---

TOTAL INTAKES: 18

TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 50

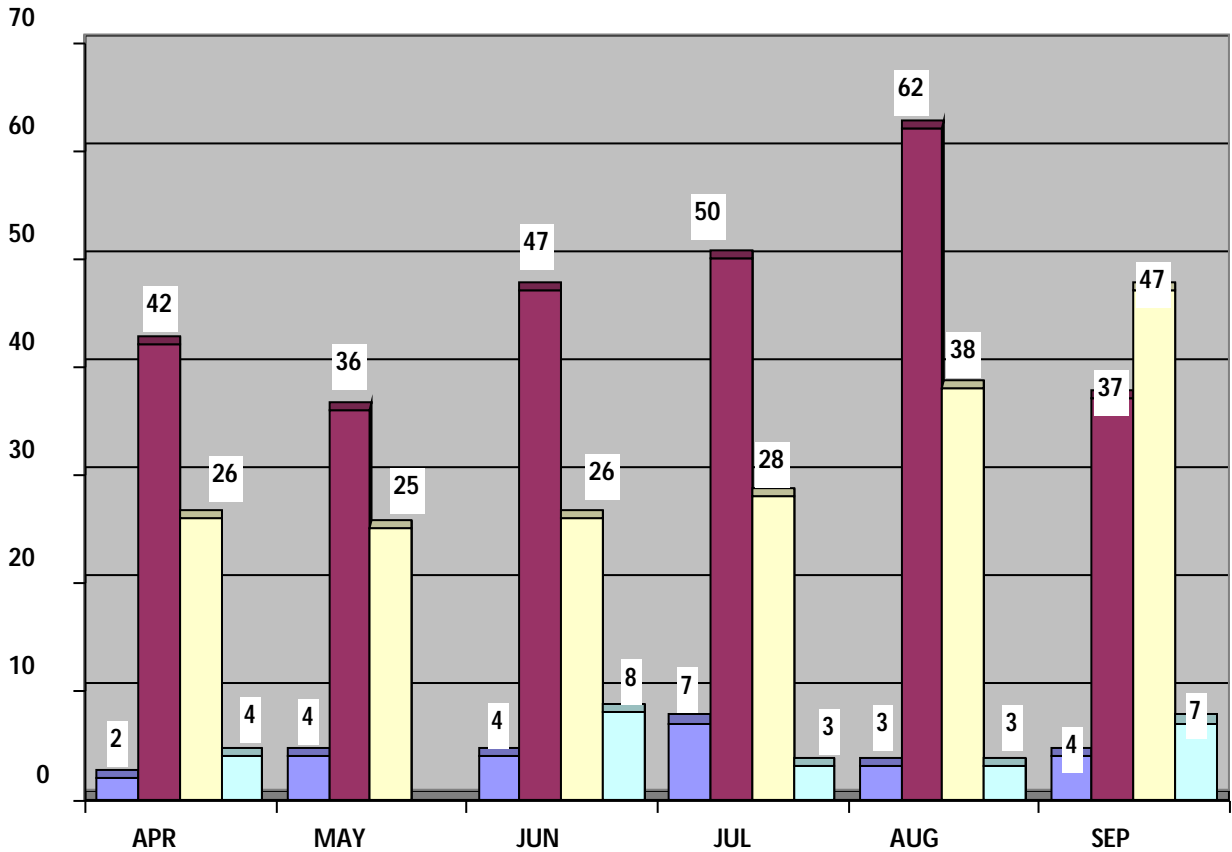
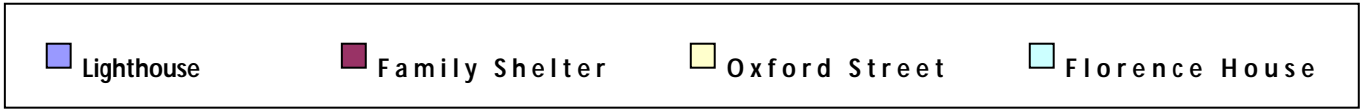
TOTAL NUMBER OF WOMEN PLACED IN HOUSING 7*

TOTAL NUMBER OF WOMEN THAT RETURNED 2

***INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 7**
 (*BASED ON SELF-REPORTING)

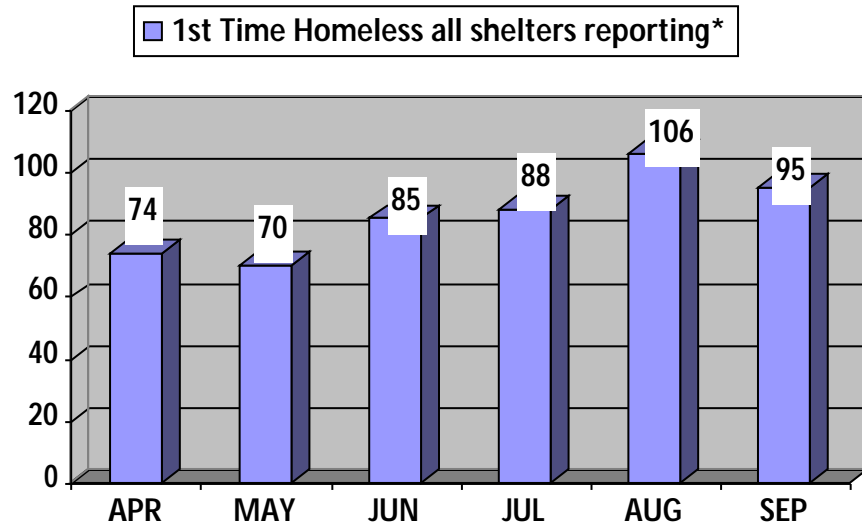
*Housing placements may be duplicated between Oxford Street and Florence House for women

SEPTEMBER 2011
1st TIME HOMELESSNESS STATISTICS
(BASED ON SELF-REPORTING)



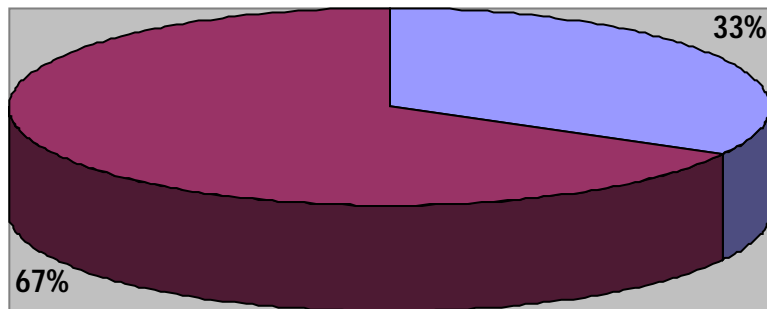
	Apr.	May	Jun	Jul	Aug	Sep	% of Total
intakes							
Lighthouse	2	4	4	7	3	4	44%
Family Shelter	42	36	47	50	62	37	51%
Oxford Street	26	25	26	28	38	47	25%
Women's Shelter	4	5	8	3	3	7	39%
Florence House							

SEPTEMBER 2011
 1st TIME HOMELESSNESS STATISTICS
 (BASED ON SELF-REPORTING)



*"Shelters reporting" includes: the Lighthouse Shelter, Family Shelter, Oxford Street Shelter, and the Preble Street Women's Shelter

SEPTEMBER 2011
 1st TIME HOMELESSNESS STATISTICS
 Percentage of Intakes

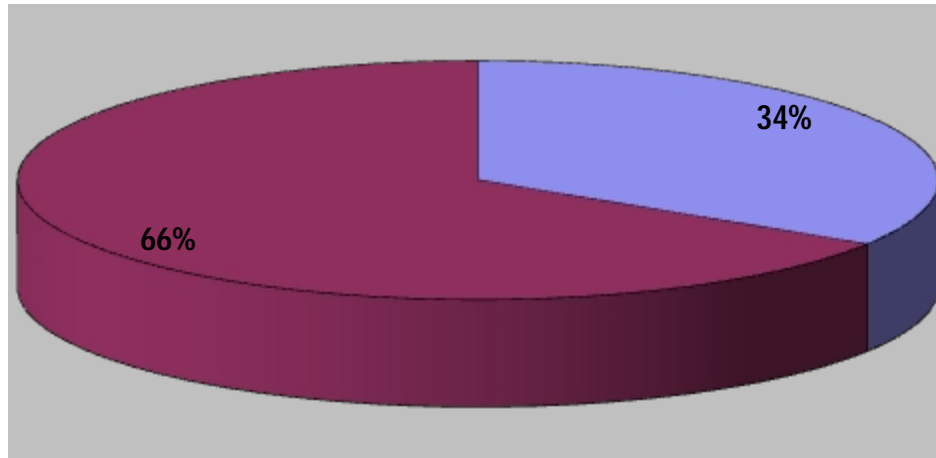


Total Intakes: 285
1st Time Homelessness: 95, or 33% of all intakes
All *other intakes: 190, or 67% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

JULY 2009 through SEPTEMBER 2011
(Since data tracking on first time homelessness began - 27 Months)
1st TIME HOMELESSNESS STATISTICS
Percentage of Intakes

■ 1st Time Homeless Intakes ■ All other intakes



Total Intakes:	6419
1st Time Homelessness:	2168 , or 34% of all intakes
All *other intakes:	4251 , or 66% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

Shelters Reporting Intake and 1st Time Homelessness Statistics include:

Women's Shelter
Lighthouse Shelter
Family Shelter
Oxford Street Shelter
Overflow