

City of Portland
Health & Human Services Department
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

| | April 2010 | April 2011 |
|-------------|---------------------------------------|---------------------------------------|
| ADOLESCENTS | 14 Individuals | 12 Individuals |
| ADULTS | 207 Individuals | 221 Individuals |
| FAMILIES | 76 Individuals Average 30 Families | 77 Individuals Average 30 Families |
| Total | 297 Individuals | 310 Individuals |

30 Days in the Month of April

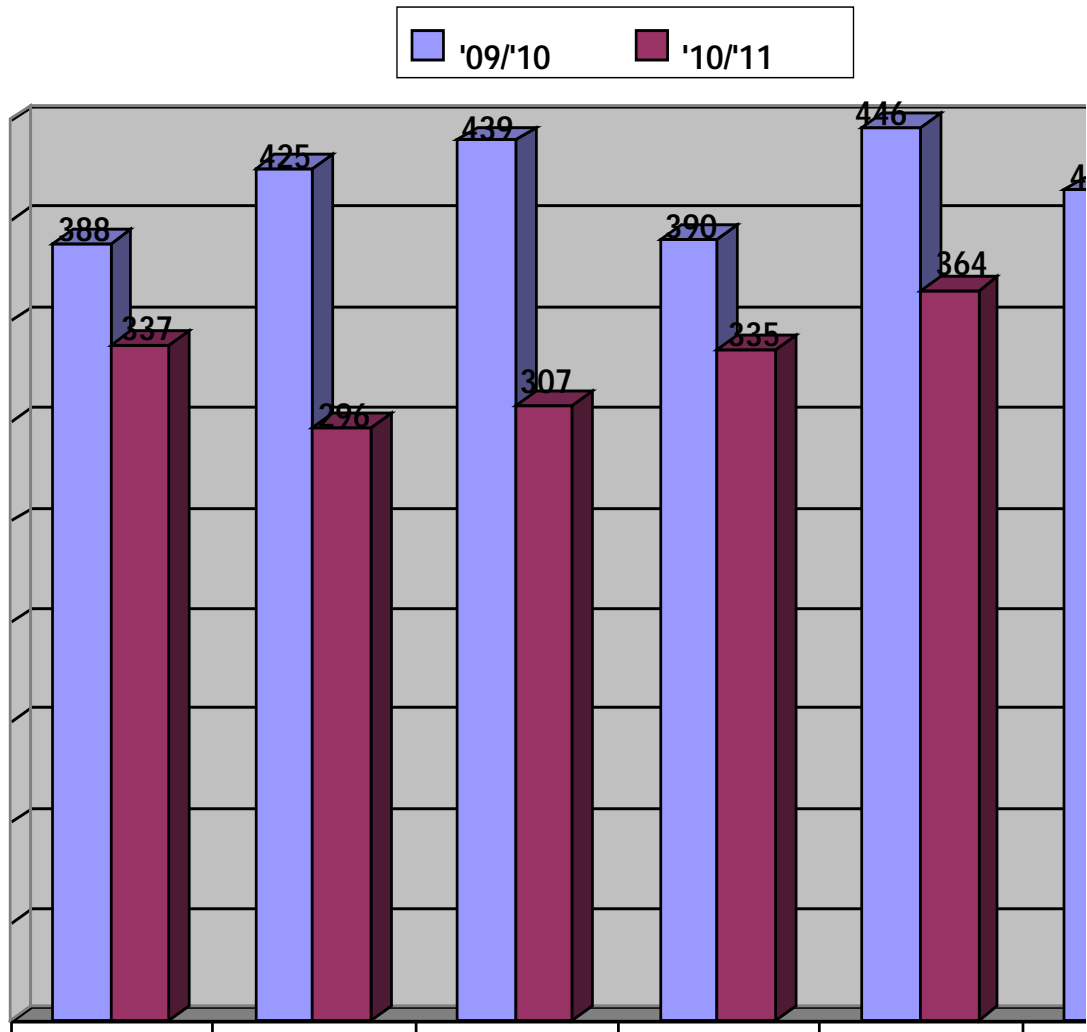
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:
City of Portland
Health & Human Services Department

Social Services Division
 APRIL 2011
 ADOLESCENT BEDS USED
 PREBLE STREET LIGHT HOUSE SHELTER



| | NOV | DEC | JAN | FEB | MAR | APR |
|---------|------|------|------|------|------|------|
| | Nov. | Dec. | Jan. | Feb. | Mar. | Apr. |
| 09/10 | 388 | 425 | 439 | 390 | 446 | 414 |
| 10/11 | 337 | 296 | 307 | 335 | 364 | 348 |
| Percent | -13% | -30% | -30% | -14% | -18% | -16% |

PREBLE STREET
 Lighthouse Shelter 16 Beds

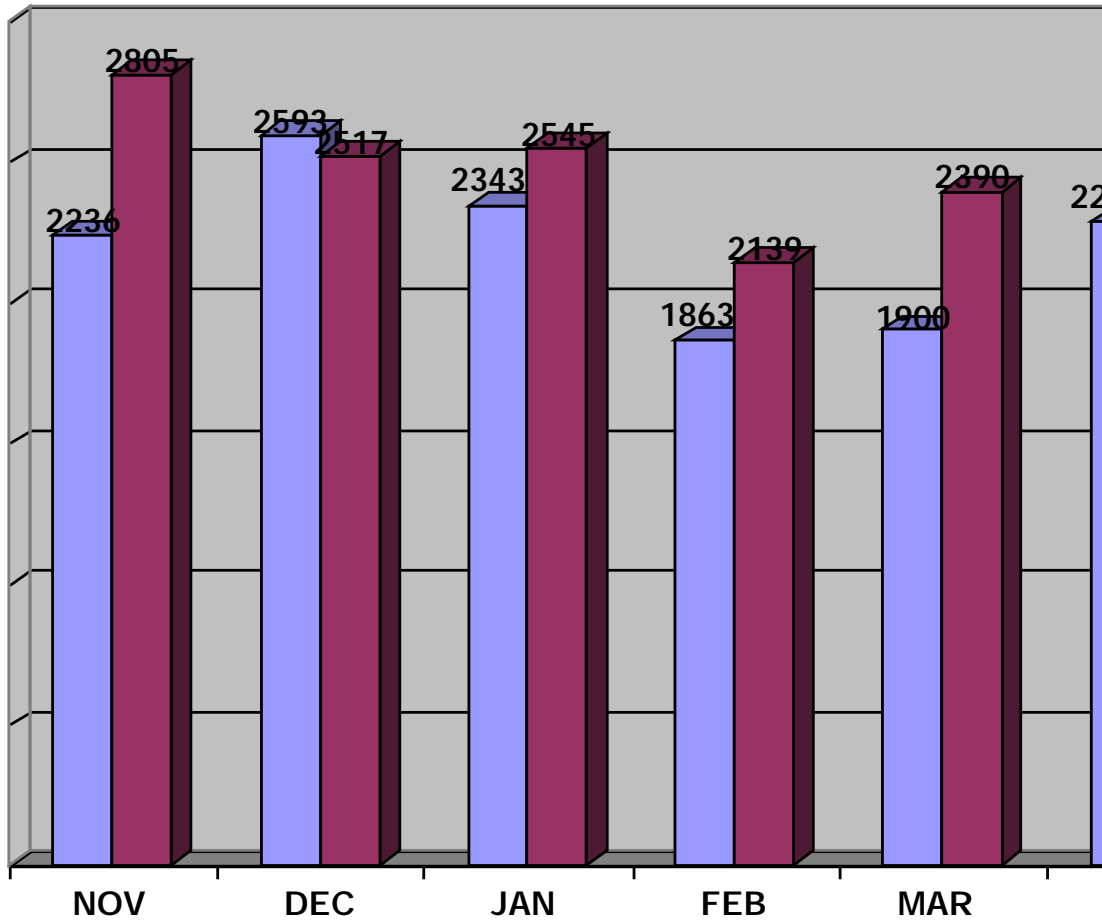
UNDUPLICATED YOUTH: 28
TOTAL NEW INTAKES: 4
***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME** 2
 (*BASED ON SELF-REPORTING)

APRIL 2011
 ADOLESCENT SHELTER STATISTICS
 PREBLE STREET LIGHT HOUSE SHELTER

| Day of Month | Preble Street | Beds Available |
|--------------|---------------|----------------|
| | 16 | 16 |
| 1 | 10 | 6 |
| 2 | 13 | 3 |
| 3 | 12 | 4 |
| 4 | 10 | 6 |
| 5 | 13 | 3 |
| 6 | 12 | 4 |
| 7 | 12 | 4 |
| 8 | 10 | 6 |
| 9 | 11 | 5 |
| 10 | 9 | 7 |
| 11 | 9 | 7 |
| 12 | 11 | 5 |
| 13 | 13 | 3 |
| 14 | 12 | 4 |
| 15 | 12 | 4 |
| 16 | 13 | 3 |
| 17 | 11 | 5 |
| 18 | 10 | 6 |
| 19 | 13 | 3 |
| 20 | 9 | 7 |
| 21 | 13 | 3 |
| 22 | 9 | 7 |
| 23 | 10 | 6 |
| 24 | 14 | 2 |
| 25 | 13 | 3 |
| 26 | 14 | 2 |
| 27 | 15 | 1 |
| 28 | 12 | 4 |
| 29 | 12 | 4 |
| 30 | 11 | 5 |
| Totals | 348 | 132 |
| Ave/Night | 12 | 4 |

APRIL 2011
FAMILY BEDS USED

'09/'10 '10/'11



| | Nov. | Dec. | Jan. | Feb. | Mar. | Apr. |
|---------|------|------|------|------|------|------|
| 09/10 | 2236 | 2593 | 2343 | 1863 | 1900 | 2284 |
| 10/11 | 2805 | 2517 | 2545 | 2139 | 2390 | 2316 |
| Percent | 25% | -3% | 9% | 15% | 26% | 1% |

HEALTH & HUMAN SERVICES DEPARTMENT
SOCIAL SERVICES DIVISION

Family Shelter 77 Beds

FAMILY CRISIS SHELTER 14 Beds

STEP UP FAMILY RESOURCES 10 Beds

EMERGENCY SHELTER 0 Beds
General Assistance

APRIL 2011
FAMILY SHELTER STATISTICS

| Day of Month | City* (# Families) | City Used | Family Crisis | Step Up | GA Hotels | Beds Used Per Night |
|--------------|--------------------|-----------|---------------|---------|-----------|---------------------|
| | 17 | 77 | 14 | 10 | | |
| 1 | 19 | 58 | 13 | 10 | 0 | 81 |
| 2 | 20 | 60 | 13 | 10 | 0 | 83 |
| 3 | 20 | 60 | 13 | 10 | 0 | 83 |
| 4 | 18 | 55 | 14 | 10 | 0 | 79 |
| 5 | 19 | 57 | 14 | 10 | 0 | 81 |
| 6 | 18 | 55 | 14 | 8 | 0 | 77 |
| 7 | 17 | 55 | 14 | 8 | 0 | 77 |
| 8 | 15 | 47 | 14 | 8 | 0 | 69 |
| 9 | 15 | 47 | 14 | 8 | 0 | 69 |
| 10 | 15 | 47 | 14 | 8 | 0 | 69 |
| 11 | 16 | 50 | 14 | 8 | 0 | 72 |
| 12 | 16 | 50 | 14 | 10 | 0 | 74 |
| 13 | 16 | 51 | 14 | 10 | 0 | 75 |
| 14 | 15 | 45 | 14 | 10 | 0 | 69 |
| 15 | 14 | 44 | 14 | 10 | 0 | 68 |
| 16 | 14 | 44 | 14 | 10 | 0 | 68 |
| 17 | 14 | 44 | 14 | 10 | 0 | 68 |
| 18 | 15 | 47 | 14 | 10 | 0 | 71 |
| 19 | 16 | 52 | 14 | 10 | 0 | 76 |
| 20 | 18 | 57 | 14 | 10 | 0 | 81 |
| 21 | 19 | 61 | 14 | 10 | 0 | 85 |
| 22 | 17 | 56 | 14 | 10 | 0 | 80 |
| 23 | 17 | 56 | 14 | 10 | 0 | 80 |
| 24 | 17 | 56 | 14 | 10 | 0 | 80 |
| 25 | 18 | 61 | 14 | 10 | 0 | 85 |
| 26 | 17 | 59 | 14 | 10 | 0 | 83 |
| 27 | 18 | 61 | 14 | 10 | 0 | 85 |
| 28 | 18 | 61 | 13 | 10 | 0 | 84 |
| 29 | 17 | 58 | 14 | 10 | 0 | 82 |
| 30 | 17 | 58 | 14 | 10 | 0 | 82 |
| Totals | 505 | 1612 | 416 | 288 | 0 | 2316 |
| Ave/Night | 17 | 54 | 14 | 10 | 0 | 77 |

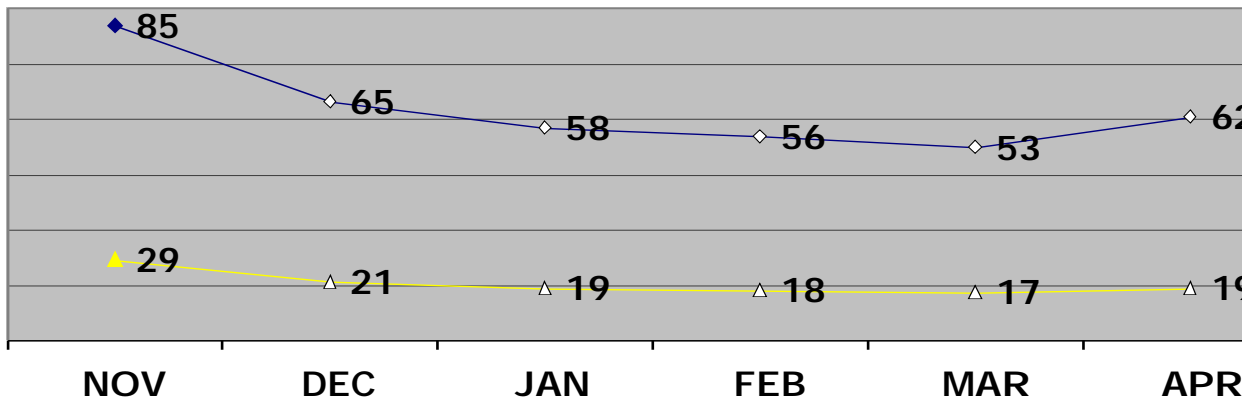
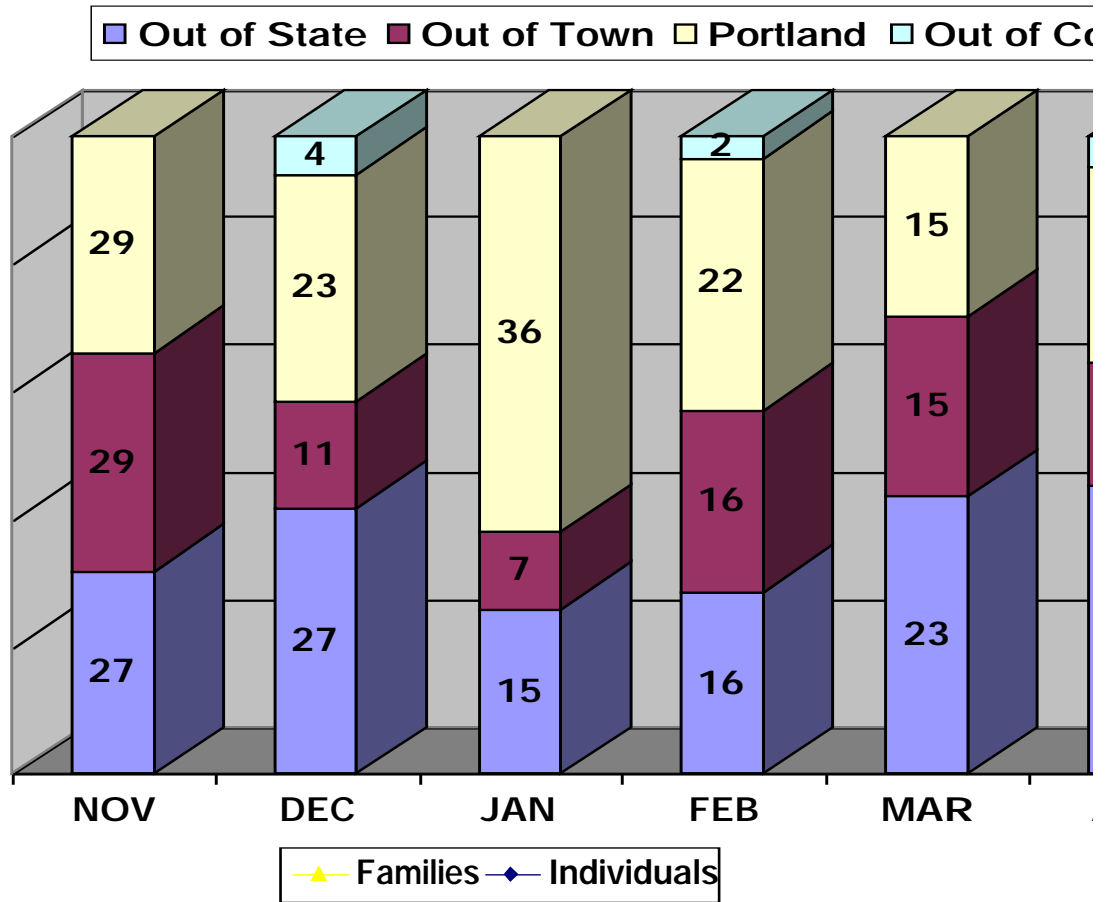
CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Family Shelter

APRIL 2011

Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division
Family Shelter
 INDIVIDUALS

APRIL 2011

MAINE TOWNS

| | Families / Individuals |
|-------------|------------------------|
| Casco | 1 / 3 |
| *Gorham | 1 / 2 |
| Pownal | 1 / 5 |
| Scarborough | 1 / 2 |

OUT-OF-STATE

| | Families / Individuals |
|---------------|------------------------|
| Arizona | 2 / 6 |
| Georgia | 1 / 5 |
| Massachusetts | 1 / 3 |
| Montana | 1 / 6 |
| Pennsylvania | 1 / 3 |
| Texas | 1 / 5 |

OUT-OF-COUNTRY

| | Families / Individuals |
|--------|------------------------|
| Phinix | 1 / 3 |

*1 family paid for by Gorham

Out-of-Country **1** Families for a total of **3** individuals

Maine Towns **4** Families for a total of **12** individuals

Out-of-State **7** Families for a total of **28** individuals

Portland **7** families for a total of **19** individuals

TOTAL INTAKES: 19
 families for a total of **62**
 individuals

TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 38 Families / 110 Individuals

TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 10 Families / 32 Individuals
TOTAL NUMBER OF CLIENTS THAT RETURNED 0

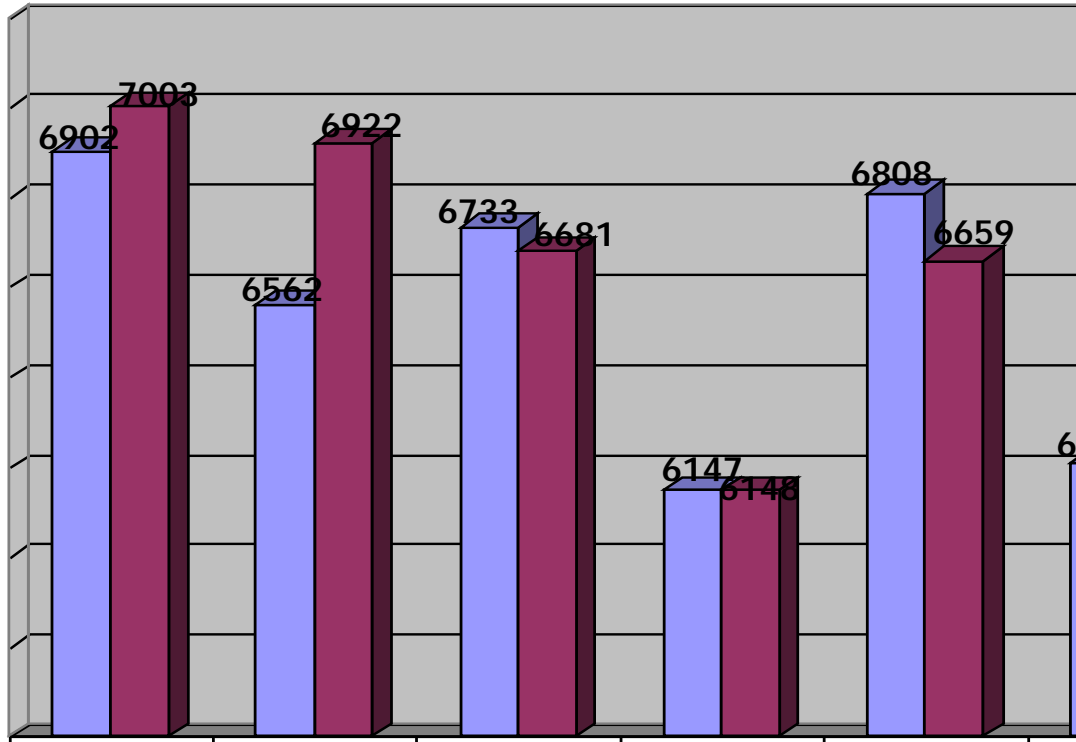
***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 11 Families / 42 Individuals**

(*BASED ON SELF-REPORTING)

*Refugees experiencing homelessness for the 1st time 5 Families / 19 Individuals

APRIL 2011
ADULT SHELTER STATISTICS

■ '09/'10 ■ '10/'11



| | NOV | DEC | JAN | FEB | MAR | APR |
|---------|------|------|--------|------|------|------|
| | Nov. | Dec. | Jan. | Feb. | Mar. | Apr. |
| 09/10 | 6902 | 6562 | 6733 | 6147 | 6808 | 6210 |
| 10/11 | 7003 | 6922 | 6681 | 6148 | 6659 | 6642 |
| Percent | 1% | 5% | -0.77% | 0% | -2% | 7% |

MILESTONE FOUNDATION

Substance Abuse Shelter 41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT

SOCIAL SERVICES DIVISION

Oxford Street Shelter 129 (+25 overflow) Beds

FLORENCE HOUSE

Women's Shelter 10 (+ 15 overflow) Beds

COMMUNITY OVERFLOW

30 Beds

ADULT SHELTER STATISTICS

| Day of Month | Milestone | Oxford St Men | Oxford St Women | FH Women's Shelter | Beds Used per Night | Total |
|--------------|-----------|---------------|-----------------|--------------------|---------------------|-------|
| | 41 | 129 (25) | 129 (25) | 10 (15) | 0 | 188 |
| | | | | | 0 | 197 |
| | | | | | 0 | 197 |
| 1 | 40 | 111 | 10 | 27 | 0 | 201 |
| 2 | 32 | 127 | 11 | 27 | 0 | 222 |
| 3 | 39 | 119 | 12 | 27 | 0 | 233 |
| 4 | 33 | 129 | 13 | 26 | 0 | 224 |
| 5 | 40 | 142 | 13 | 27 | 0 | 225 |
| 6 | 50 | 145 | 11 | 27 | 0 | 212 |
| 7 | 45 | 139 | 13 | 27 | 0 | 226 |
| 8 | 46 | 142 | 10 | 27 | 0 | 233 |
| 9 | 45 | 133 | 7 | 27 | 0 | 229 |
| 10 | 42 | 144 | 13 | 27 | 0 | 242 |
| 11 | 45 | 150 | 11 | 27 | 0 | 230 |
| 12 | 49 | 144 | 9 | 27 | 0 | 226 |
| 13 | 48 | 159 | 8 | 27 | 0 | 206 |
| 14 | 49 | 144 | 11 | 26 | 0 | 216 |
| 15 | 46 | 143 | 12 | 25 | 0 | 225 |
| 16 | 42 | 130 | 9 | 25 | 0 | 230 |
| 17 | 41 | 139 | 10 | 26 | 4 | 235 |
| 18 | 40 | 142 | 13 | 26 | 3 | 238 |
| 19 | 44 | 143 | 14 | 26 | 0 | 222 |
| 20 | 53 | 140 | 16 | 26 | 0 | 210 |
| 21 | 48 | 146 | 18 | 26 | 0 | 222 |
| 22 | 49 | 139 | 9 | 25 | 0 | 233 |
| 23 | 40 | 131 | 13 | 26 | 0 | 234 |
| 24 | 50 | 141 | 6 | 25 | 16 | 235 |
| 25 | 43 | 136 | 13 | 25 | 0 | 227 |
| 26 | 54 | 145 | 9 | 26 | 11 | 213 |
| 27 | 46 | 141 | 11 | 26 | 0 | 211 |
| 28 | 48 | 141 | 12 | 26 | 0 | |
| 29 | 40 | 136 | 10 | 27 | 0 | |
| 30 | 43 | 129 | 13 | 26 | | |
| TOTAL | 1330 | 4150 | 340 | 788 | 34 | 6642 |
| Ave/Night | 44 | 138 | 11 | 26 | 9 | 221 |

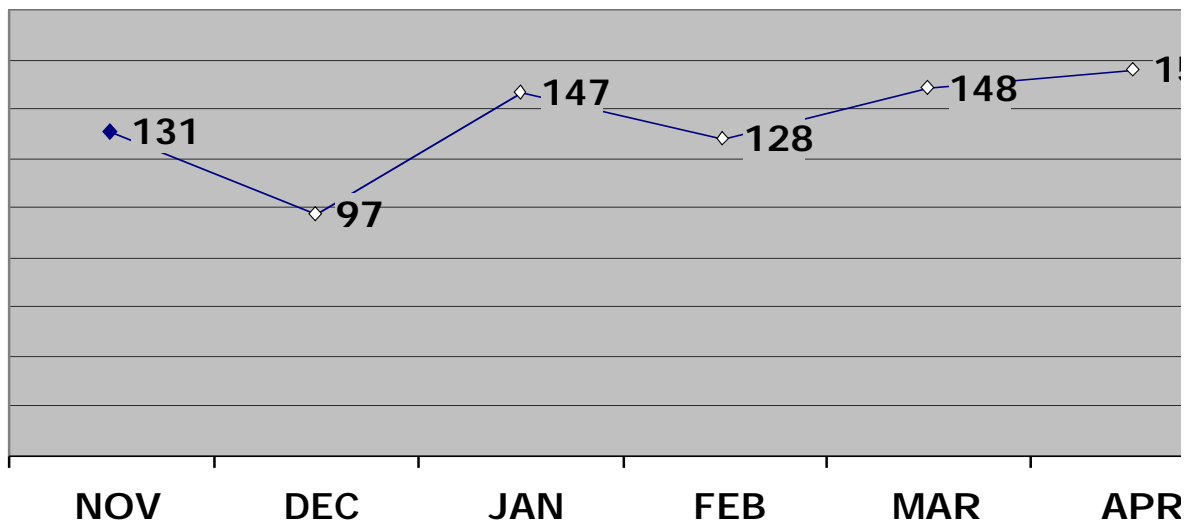
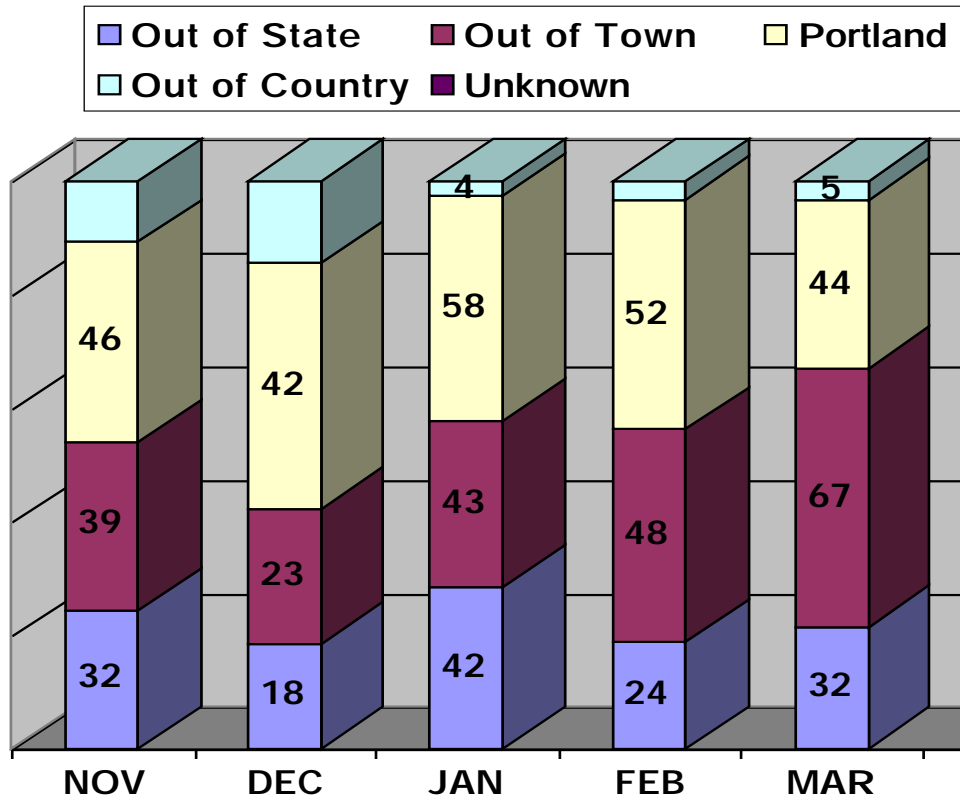
On January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter. Men's Overflow began on January 20th, 2011 is located at The Preble Street Resource Center.

*Overflow

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Oxford Street Shelter

APRIL 2011
 Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

* January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter and are included in Oxford Street's Intake Statistics.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division
 Oxford Street Shelter

APRIL 2011

| MAINE TOWN | | OUT-OF-STATE | | OUT-OF-COUNTRY | |
|-------------------|----|---------------|----|----------------|-----|
| Alfred | 1 | California | 2 | Burundi | 14 |
| Athens | 1 | Florida | 1 | Congo | 3 |
| Auburn | 1 | Georgia | 1 | Rwanda | 3 |
| Augusta | 1 | Indiana | 1 | | |
| Biddeford | 1 | Massachusetts | 7 | | |
| Brunswick | 1 | Missouri | 1 | | |
| Casco | 1 | New Hampshire | 1 | | |
| Ellsworth | 1 | New Jersey | 3 | | |
| Franklin | 1 | Ohio | 2 | | |
| Fryeburg | 1 | Pennsylvania | 3 | | |
| Gorham | 1 | Texas | 2 | | |
| Hanover | 1 | Washington | 2 | | |
| Harpswell | 1 | Wisconsin | 1 | | |
| Lewiston | 5 | | | | |
| Naples | 2 | | | | |
| Old Orchard Beach | 5 | | | | |
| Randolph | 1 | | | | |
| Raymond | 2 | | | | |
| Saco | 3 | | | | |
| Sanford | 1 | | | | |
| South Portland | 4 | | | | |
| South Windham | 1 | | | | |
| Westbrook | 7 | | | | |
| Windham | 2 | | | | |
| | | | | | |
| Maine Towns | 46 | Out-of-State | 27 | Out-Of-Country | 20 |
| | | | | Portland | 63 |
| | | | | TOTAL INTAKES | 156 |

| <u>MEN & WOMEN'S OVERFLOW</u> | MEN | WOMEN | TOTAL |
|--|-----|-------|-------|
| TOTAL NUMBER SERVED (Unduplicated Clients) | 370 | 62 | 432 |
| INTAKES | 133 | 23 | 156 |
| | | | |
| TOTAL NUMBER OF CLIENTS PLACED IN HOUSING | 24 | 14 | 38 |
| TOTAL NUMBER OF CLIENTS THAT RETURNED | 1 | 1 | 2 |
| TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA | 1 | 0 | 1 |
| | | | |
| * INTAKES EXPERIENCING HOMELESSNESS FOR THE 1 ST TIME | 17 | 9 | 26 |
| (*BASED ON SELF-REPORTING) | | | |

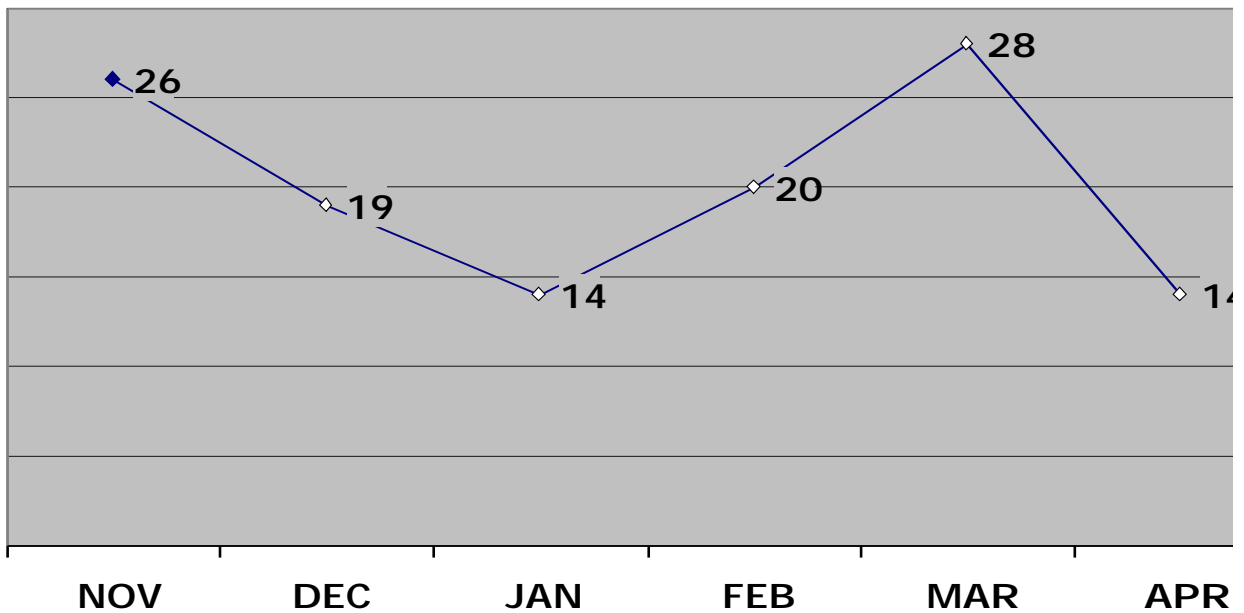
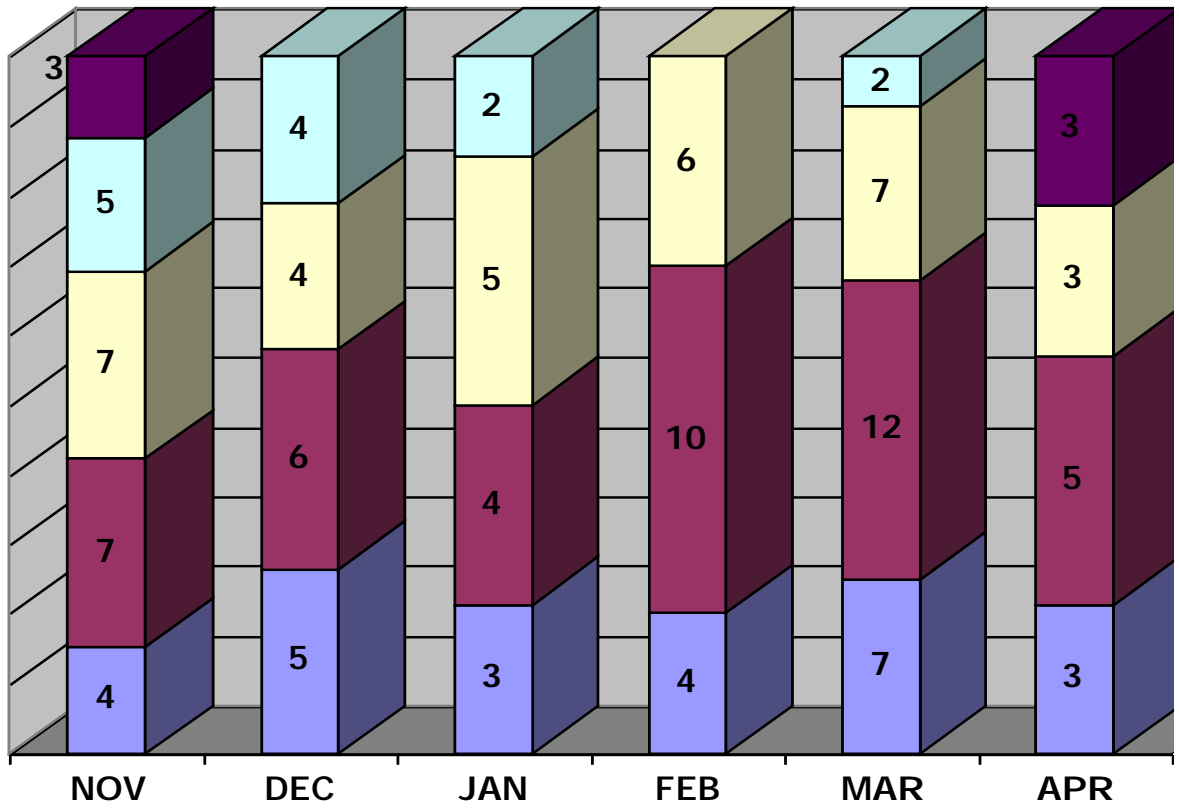
FLORENCE HOUSE

Women's Shelter

APRIL 2011

Intake Statistics

■ Out of State ■ Out of Town □ Portland □ Out of Country ■ Unknoc



Women's Shelter

APRIL 2011

Intake Statistics

MAINE TOWNS

Farmingdale 1
Lewiston 2
Old Orchard Beach 2

OUT-OF-STATE

Arkansas 1
California 2

OUT-OF-COUNTRY

Out-of-Country 0
Unknown 3

Maine Towns 5

Out-of-State 3

Portland 3

TOTAL INTAKES: 14

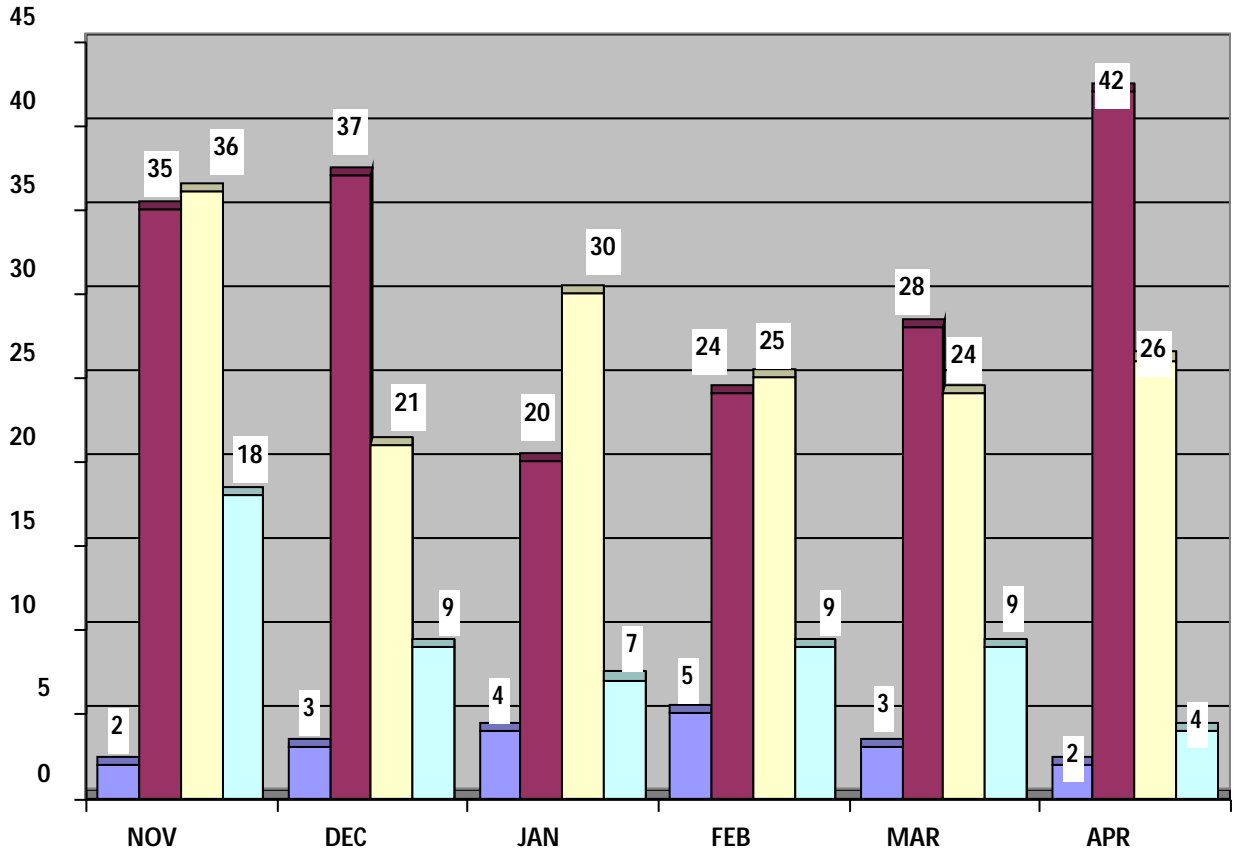
TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 52

TOTAL NUMBER OF WOMEN PLACED IN HOUSING 9

TOTAL NUMBER OF WOMEN THAT RETURNED 1

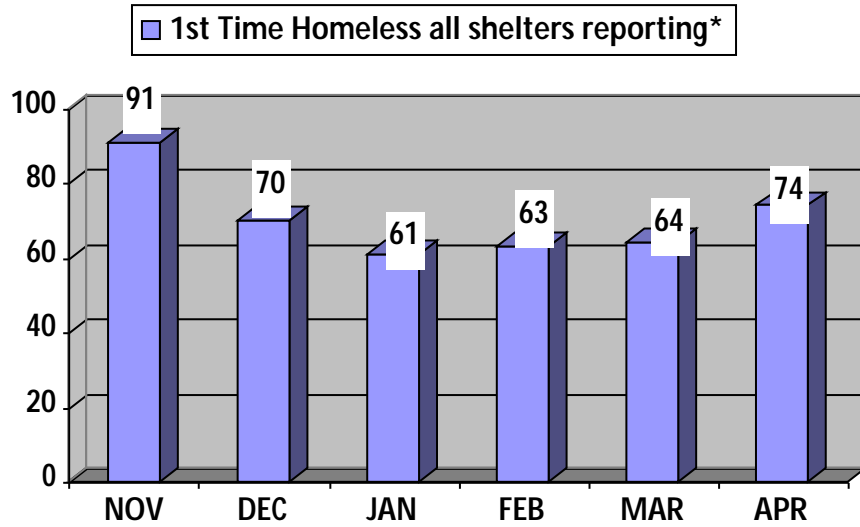
***INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 4**
(*BASED ON SELF-REPORTING)

1st TIME HOMELESSNESS STATISTICS (BASED ON SELF-REPORTING)



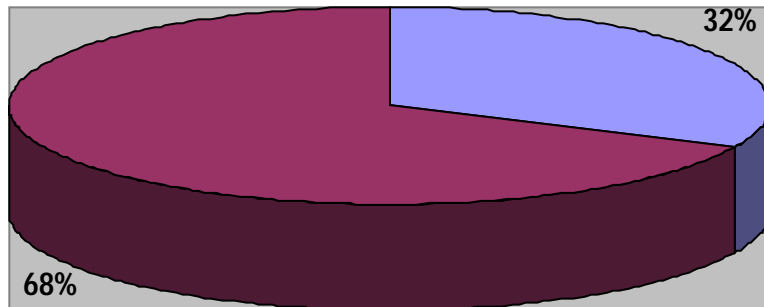
| | Nov. | Dec. | Jan. | Feb. | Mar. | Apr. |
|-----------------------------------|------|------|------|------|------|------|
| Lighthouse | 2 | 3 | 4 | 5 | 3 | 2 |
| Family Shelter | 35 | 37 | 20 | 24 | 28 | 42 |
| Oxford Street | 36 | 21 | 30 | 25 | 24 | 26 |
| Women's Shelter Florence House | 18 | 9 | 7 | 9 | 9 | 4 |

(BASED ON SELF-REPORTING)



*"Shelters reporting" includes: the Lighthouse Shelter, Family Shelter, Oxford Street Shelter, and the Preble Street Women's Shelter

APRIL 2011
1st TIME HOMELESSNESS STATISTICS
Percentage of Intakes



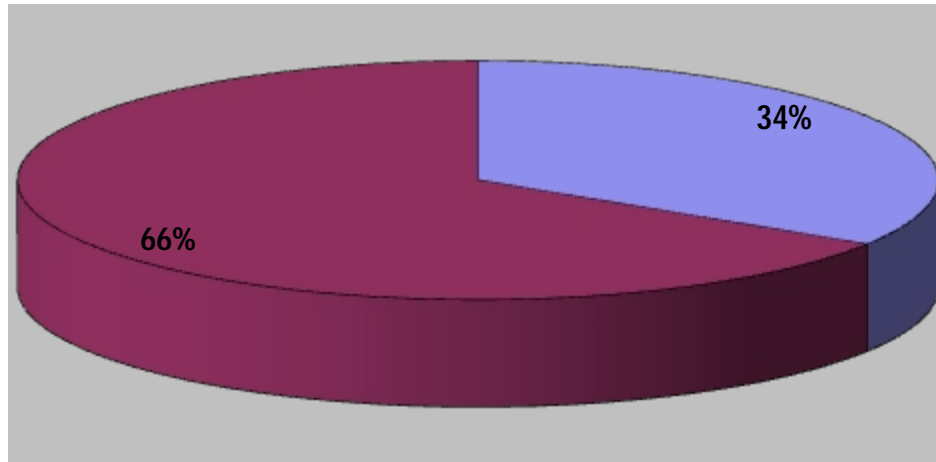
Total Intakes: 228
1st Time Homelessness: 74, or 32% of all intakes
All *other intakes: 154, or 68% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

JULY 2009 through APRIL 2011
(Since data tracking on first time homelessness began - 22 Months)
1st TIME HOMELESSNESS STATISTICS

Percentage of Intakes

■ 1st Time Homeless Intakes ■ All other intakes



| | |
|--|-------------------------------------|
| Total Intakes: | 5006 |
| 1st Time Homelessness: | 1724 , or 34% of all intakes |
| All *other intakes: | 3282 , or 66% of all intakes |

(*reported not experiencing homelessness for the 1st time, or unknown)

Shelters Reporting Intake and 1st Time Homelessness Statistics include:

Florence House Women's Shelter

Lighthouse Shelter

Family Shelter

Oxford Street Shelter

Community Overflow