

City of Portland
Health & Human Services Department
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

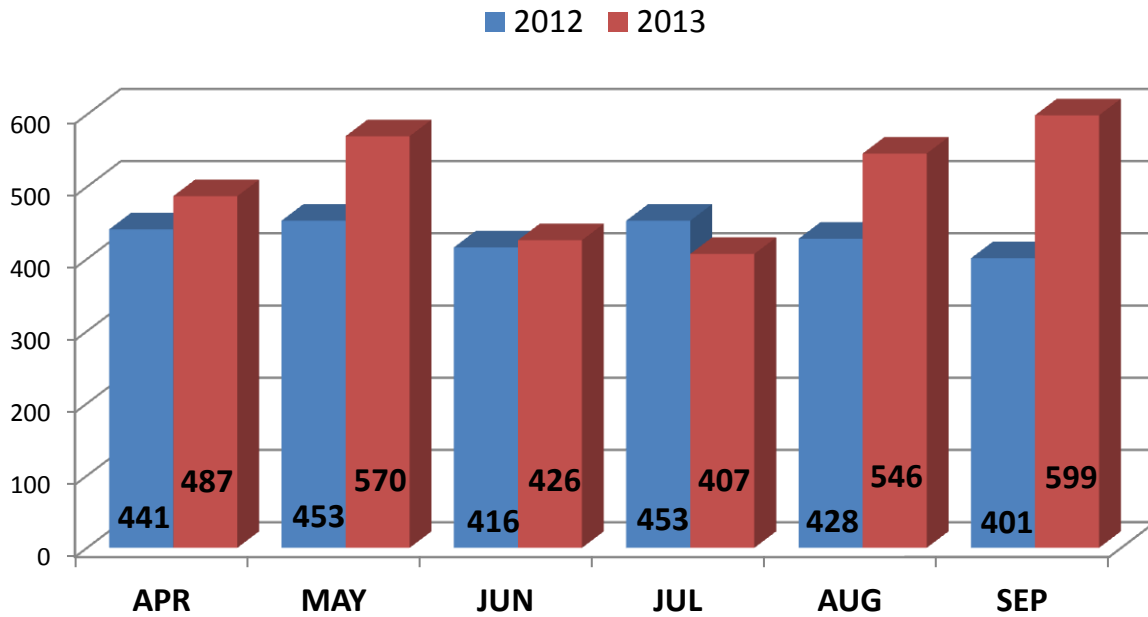
	September 2012	September 2013
ADOLESCENTS	13 Individuals	20 Individuals
ADULTS	303 Individuals	302 Individuals
FAMILIES	149 Individuals 59 Average Families	182 Individuals 55 Average Families
Total	465 Individuals	504 Individuals

30 Days in the Month of September

This information is also posted on the City of Portland's website each month.
To view this information, please go to <http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:
City of Portland
Health & Human Services Department
Social Services Division

SEPTEMBER 2013
 ADOLESCENT BEDS USED
 PREBLE STREET JOE KREISLER TEEN SHELTER*



	Apr	May	Jun	Jul	Aug	Sep
2012	441	453	416	453	428	401
2013	487	570	426	407	546	599
Percent	+10%	+26%	+2%	-10%	+28%	+49%

**PREBLE STREET
 Joe Kreisler Teen Shelter***
 (Opened 1/6/2013)

24 Beds

SEPTEMBER 2013

	Teen Shelter Bed nights
Capacity	720
Month Total	599
Avg/Night	20
Highest Night	24
Lowest Night	11

UNDUPLICATED YOUTH: 54
TOTAL NEW INTAKES: 19
TOTAL RETURNS: 6

***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 5**
 (*BASED ON SELF-REPORTING)

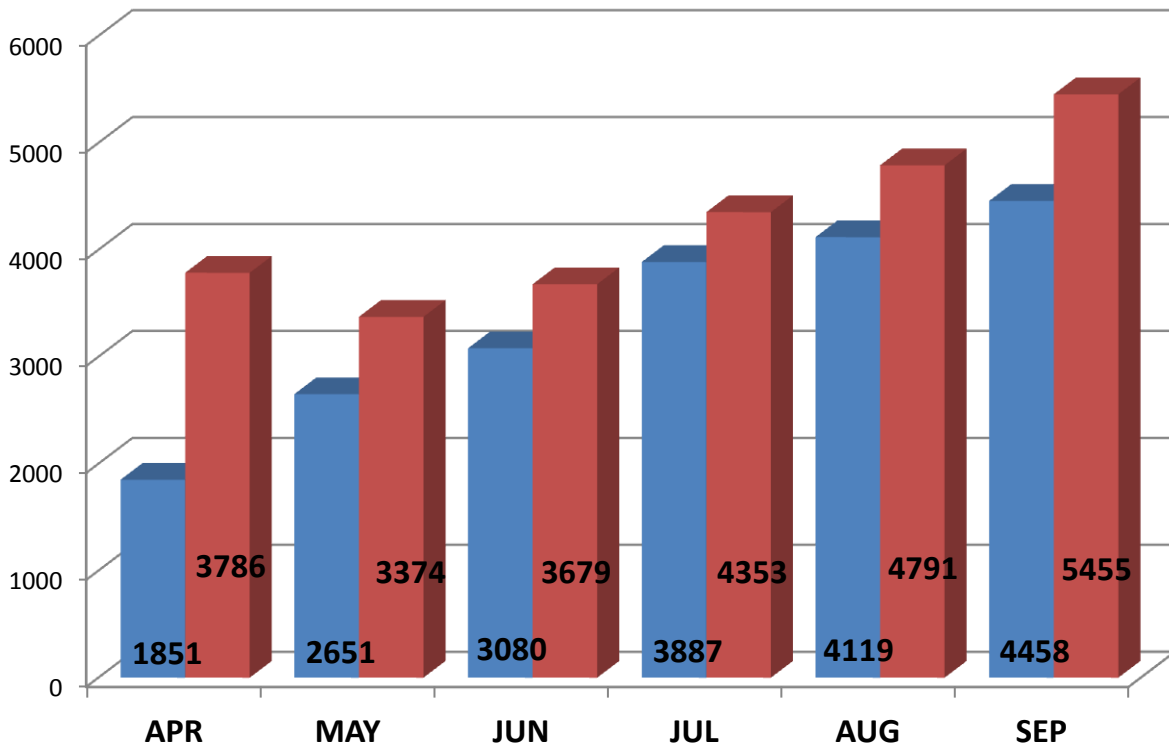
TOTAL YOUTH TURNED AWAY DUE TO REACHING CAPACITY 11

City-Wide

SEPTEMBER 2013

FAMILY BEDS USED

■ 2012 ■ 2013



	Apr	May	Jun	Jul	Aug	Sep
2012	1851	2651	3080	3887	4119	4458
2013	3786	3374	3662	4353	4791	5455
Percent	+105%	+27%	+19%	-16%	+28%	+22%

FAMILY SHELTER **94 Beds**

FAMILY CRISIS SHELTER **16 Beds**

STEPPING STONES **12 Beds**

EMERGENCY SHELTER **As-Needed**
General Assistance

City-Wide

SEPTEMBER 2013

FAMILY SHELTER STATISTICS

	<i>City*</i> (# Families)	City Used	GA Hotels	Family Crisis	Stepping Stones	Beds Used Per Night
Capacity	24*	94		16	12	122+
Month Total	1228	3114	1487	472	382	5455
Avg/Night	41	104	50	16	13	183
Highest Night	44	116	58	16	13	191
Lowest Night	37	97	41	15	11	172

CITY OF PORTLAND FAMILY SHELTER	FAMILIES	INDIVIDUALS
UNDUPLICATED FAMILIES/INDIVIDUALS:	71	236
TOTAL NEW INTAKES:	27	83
TOTAL HOUSING PLACEMENTS:	10	33
• TH PLACEMENTS	1	3
• PH PLACEMENTS	9	30
TOTAL RETURNS:	0	0
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	13	39

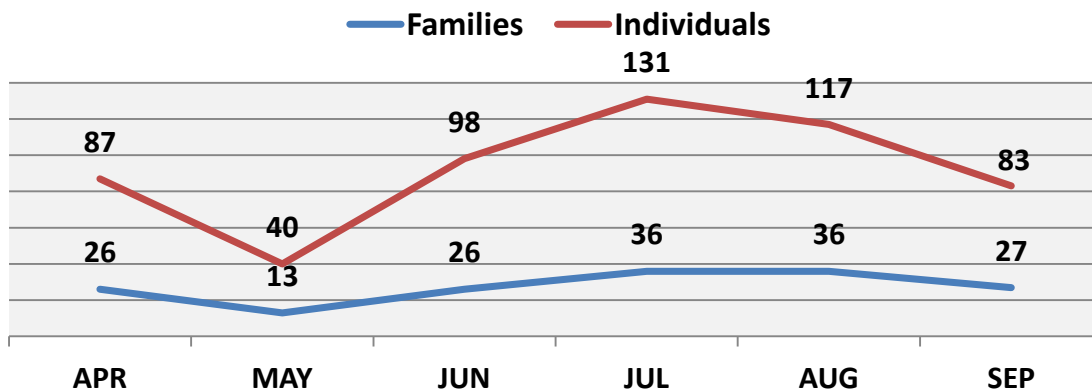
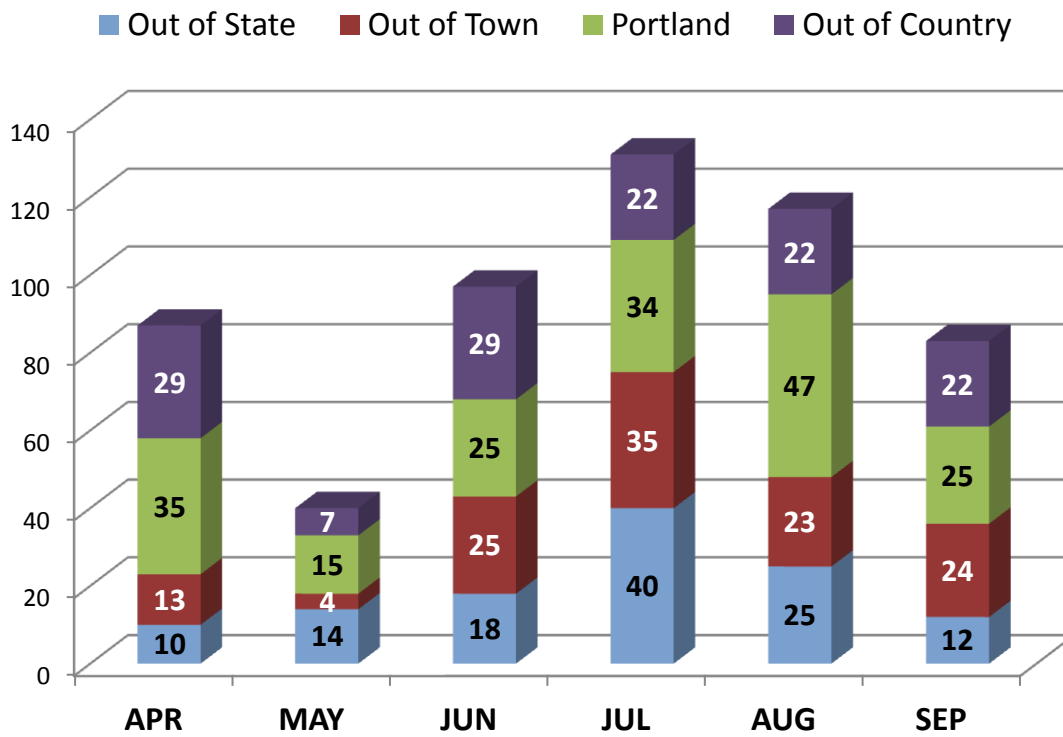
FAMILY CRISIS	FAMILIES	INDIVIDUALS
UNDUPLICATED FAMILIES/INDIVIDUALS:	9	17
TOTAL NEW INTAKES:	2	2
TOTAL HOUSING PLACEMENTS:	2	2
• TH PLACEMENTS	0	0
• PH PLACEMENTS	2	2
TOTAL RETURNS:	0	0
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	0	0

STEPPING STONES	FAMILIES	INDIVIDUALS
UNDUPLICATED FAMILIES/INDIVIDUALS:	2	4
TOTAL NEW INTAKES:	2	4
TOTAL HOUSING PLACEMENTS:	2	2
• TH PLACEMENTS	0	0
• PH PLACEMENTS	2	2
TOTAL RETURNS:	0	0
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	2	4

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Family Shelter
 SEPTEMBER 2013
 Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Family Shelter
 INDIVIDUALS

SEPTEMBER 2013

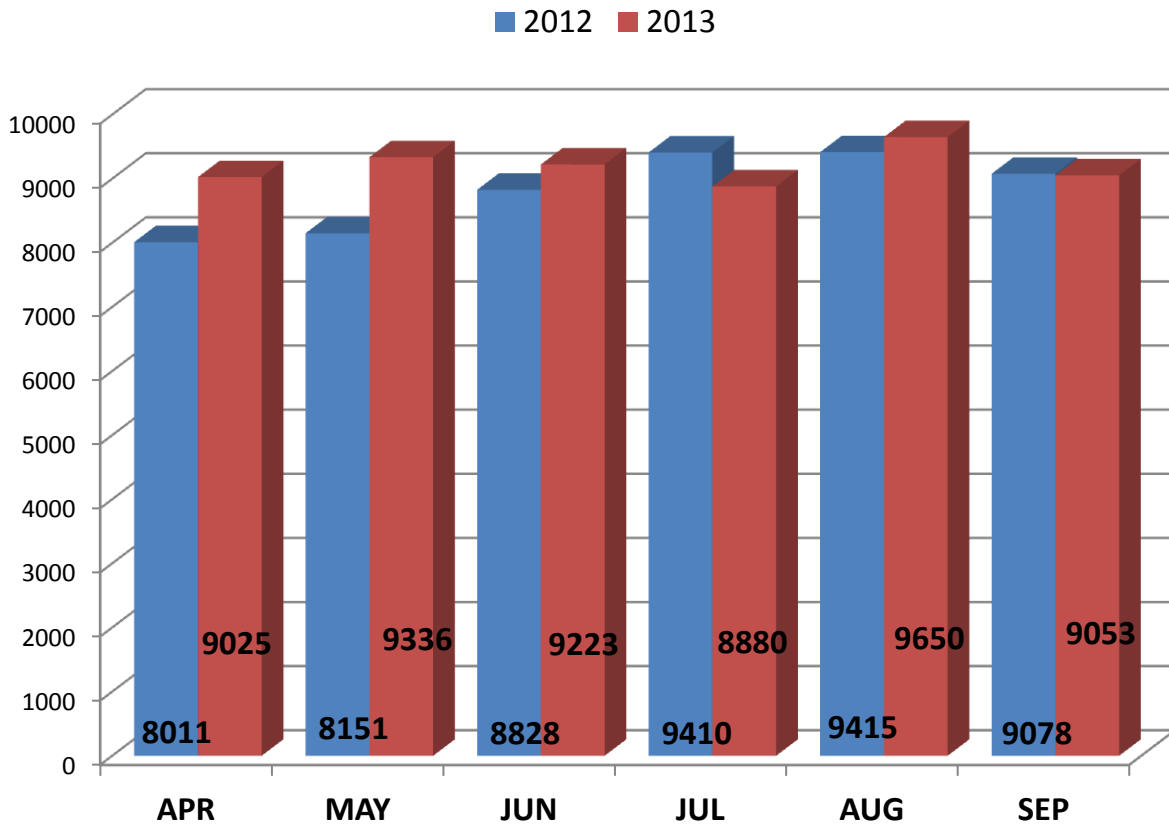
MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
South Portland	5	Massachusetts	6	Angola	7
West Kennebunk	4	Colorado	4	Burundi	5
East Waterboro	3	California	2	Congo	5
Ellsworth	3			Rwanda	5
Indian Island	3				
Westbrook	3				
Windham	3				
				Out-of-Country	22
Maine Towns	24	Out-of-State	12	Portland Intakes	25
				TOTAL INTAKES	83

	FAMILIES	INDIVIDUALS
TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients)	71	236
TOTAL NUMBER OF CLIENTS PLACED IN HOUSING	10	33
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	13	39
*Refugees experiencing homelessness for the 1 st time		

City-Wide

SEPTEMBER 2013

ADULT SHELTER STATISTICS



	Apr	May	Jun	Jul	Aug	Sep
2012	8011	8151	8828	9410	9415	9078
2013	9025	9336	9223	8880	9650	9053
Percent	+13%	+15%	+4%	-6%	+3%	-3%

MILESTONE FOUNDATION

Substance Abuse Shelter 41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT—SOCIAL SERVICES DIVISION

Oxford Street Shelter 141 Beds

FLORENCE HOUSE

Women's Shelter 25 Beds

Safe Haven 13 Beds

COMMUNITY OVERFLOW

Preble Street Resource Center 75 Beds

GA Overflow 22 Beds

City-Wide

SEPTEMBER 2013

ADULT SHELTER STATISTICS

	Oxford St Men	Oxford St Women	PS Overflow	GA Overflow	FH Women's Shelter	FH Safe Haven	Milestone	Beds Used Per Night
Capacity	141	141	75	17	25	13	41	453
Month Total	2566	1372	2261	395	833	364	1262	9053
Avg/Night	86	46	75	13	28	12	42	302
Highest Night	116	59	83	20	29	13	47	340
Lowest Night	69	37	72	0	27	11	35	268

MILESTONE

UNDUPLICATED INDIVIDUALS:	152
TOTAL NEW INTAKES:	12
TOTAL RETURNS:	0
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	3

OXFORD STREET SHELTER & COMMUNITY OVERFLOW (MEN)

UNDUPLICATED INDIVIDUALS:	467
TOTAL NEW INTAKES:	139
TOTAL HOUSING PLACEMENTS:	46
• TH PLACEMENTS	3
• PH PLACEMENTS	41
TOTAL RETURNS:	3
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	40

OXFORD STREET SHELTER & COMMUNITY OVERFLOW (WOMEN)

UNDUPLICATED INDIVIDUALS:	127
TOTAL NEW INTAKES:	48
TOTAL HOUSING PLACEMENTS:	17
• TH PLACEMENTS	4
• PH PLACEMENTS	13
TOTAL RETURNS:	1
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	17

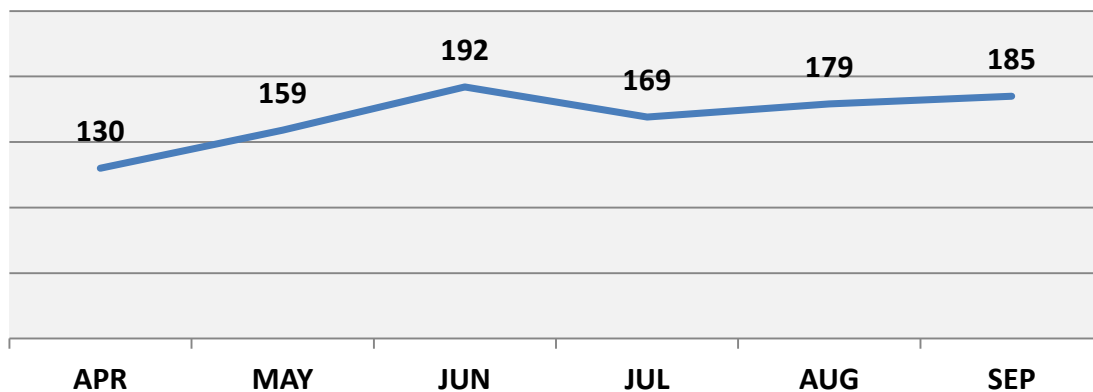
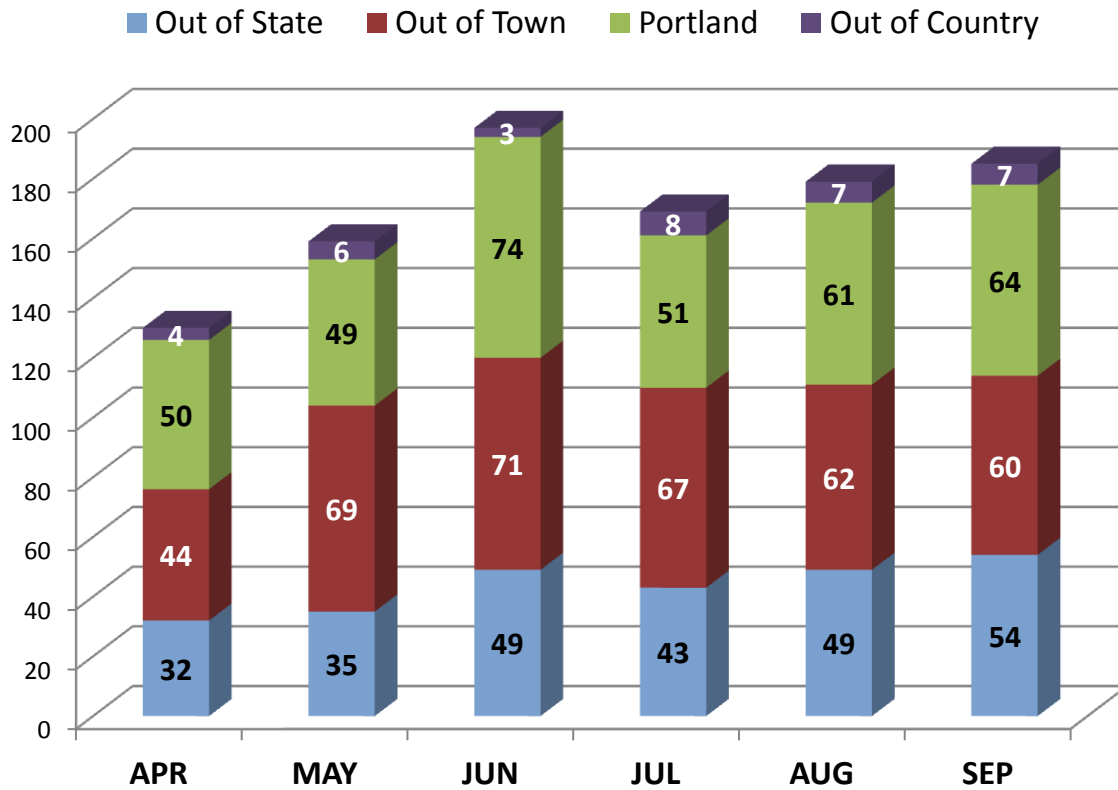
FLORENCE HOUSE WOMEN'S SHELTER

UNDUPLICATED INDIVIDUALS:	57
TOTAL NEW INTAKES:	16
TOTAL HOUSING PLACEMENTS:	4
TOTAL RETURNS:	2
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	4

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Oxford Street Shelter

SEPTEMBER 2013
 Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

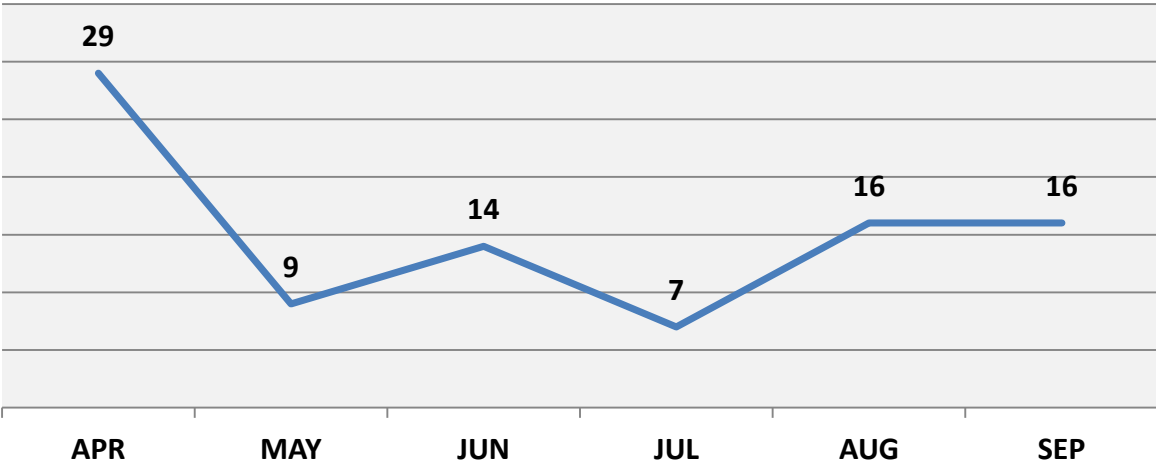
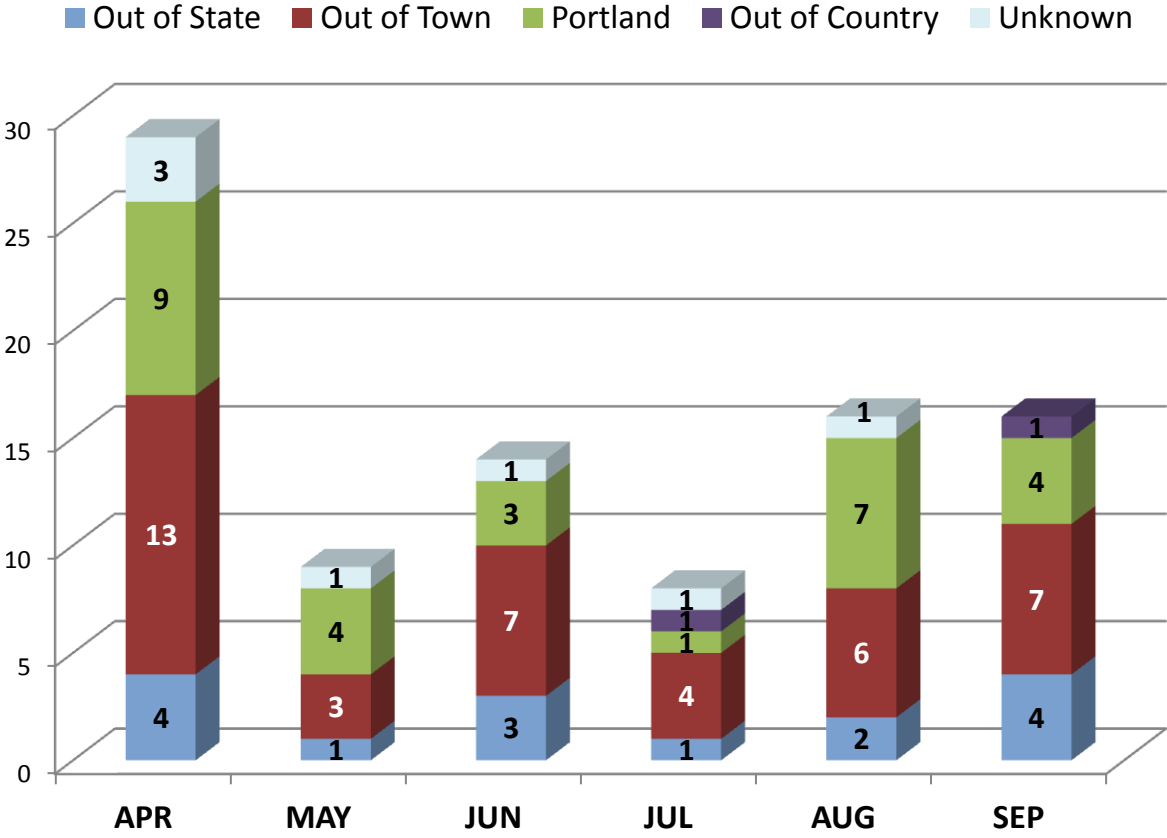
CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Oxford Street Shelter

SEPTEMBER 2013

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Lewiston	6	Massachusetts	11	Angola	3
Saco	5	Arizona	5	Burundi	2
Westbrook	5	Connecticut	3	Congo	2
Bangor	4	North Carolina	3		
Windham	4	Texas	3		
Brunswick	3	California	2		
Old Orchard Beach	3	Florida	2		
Presque Isle	3	Georgia	2		
Sanford	3	New York	2		
Biddeford	2	Washington DC	2		
Casco	2	Alabama	1		
Dexter	2	Illinois	1		
South Portland	2	Indiana	1		
Augusta	1	Kentucky	1		
Bar Harbor	1	Michigan	1		
Caribou	1	Missouri	1		
Chebeague Island	1	Nevada	1		
Freeport	1	New Hampshire	1		
Harmony	1	Ohio	1		
Kennebunk	1	Tennessee	1		
Lyman	1	Vermont	1		
Mars Hill	1	Virginia	1		
Mexico	1	Washington	1		
Raymond	1				
Rockland	1				
Rumford	1				
Searsport	1				
Skowhegan	1				
Standish	1				
Topsham	1				
Warren	1				
Waterboro	1				
Waterville	1				
Wells	1				
Whiting	1				
York	1				
				Out-of-Country	7
Maine Towns	67	Out-of-State	48	Portland Intakes	63
				TOTAL INTAKES	185

FLORENCE HOUSE
Women's Shelter
 SEPTEMBER 2013
 Intake Statistics



FLORENCE HOUSE
Women's Shelter
 SEPTEMBER 2013
 Intake Statistics

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Bangor	1	California	1	Iraq	1
Bethel	1	New Hampshire	1		
Rockland	1	Tennessee	1		
Saco	2	Texas	1		
Searsport	1				
Westbrook	1				
				Out-of-Country	1
				Unknown	0
Maine Towns	7	Out-of-State	4	Portland Intakes	4
				TOTAL INTAKES	16

TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 57

TOTAL NUMBER OF WOMEN PLACED IN HOUSING 4

TOTAL NUMBER OF WOMEN THAT RETURNED 2

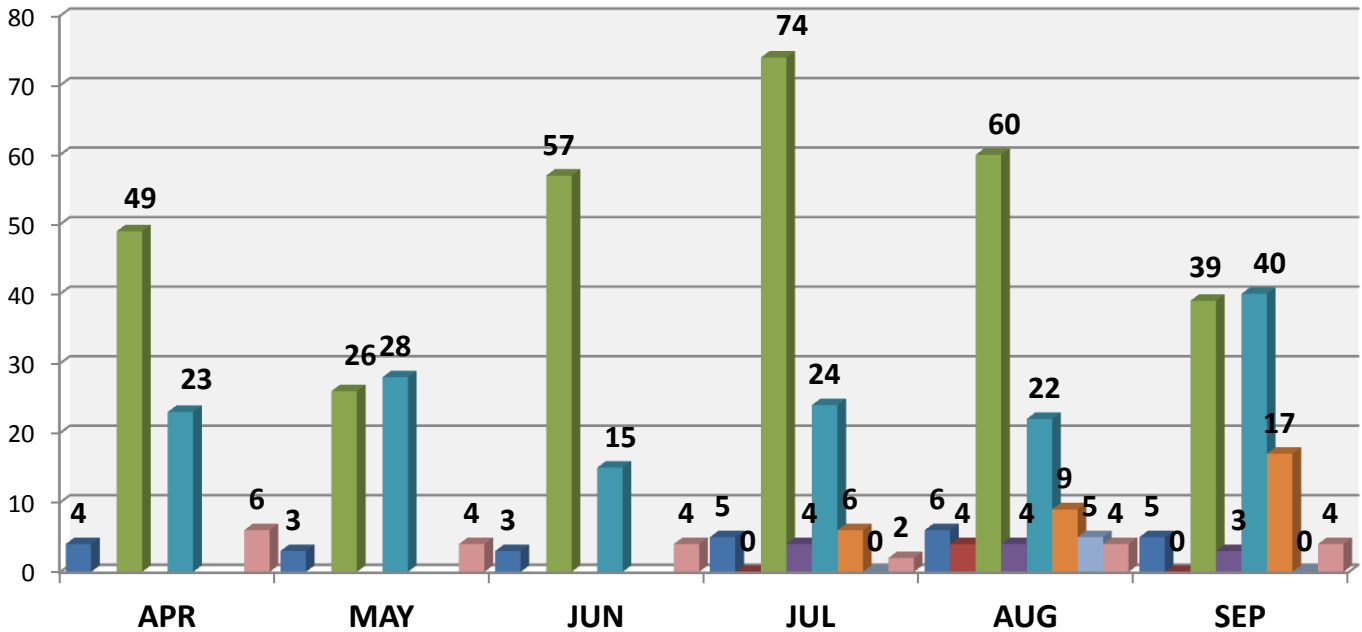
***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 4**
 (*BASED ON SELF-REPORTING)

City-Wide

SEPTEMBER 2013

1ST TIME HOMELESSNESS STATISTICS (BASED ON SELF-REPORTING)

- Joe Kreisler
- Family Crisis
- Family Shelter
- Milestone
- Oxford Street (Men)
- Oxford Street (Women)
- Stepping Stones
- Womens Shelter



SEPTEMBER 2013

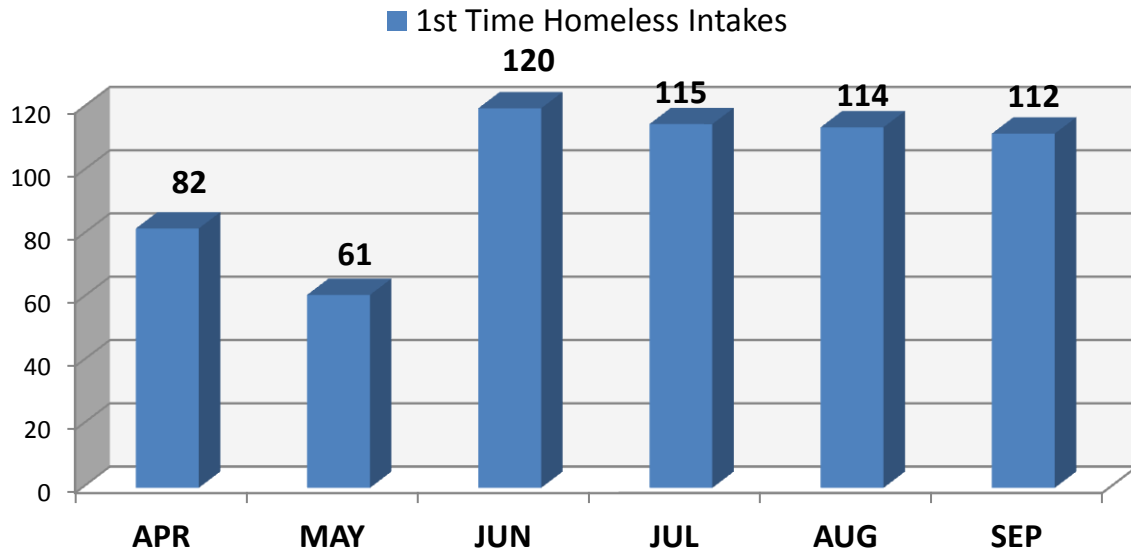
1ST TIME HOMELESSNESS STATISTICS % OF ALL INTAKES (BASED ON SELF-REPORTING)

	1 st Time Homeless Intakes	% of Total First Time Homeless Intakes
Joe Kreisler	5	5%
Family Crisis	0	0%
Family Shelter	39	34%
Milestone	3	3%
Oxford Street (Men)	40	35%
Oxford Street (Women)	17	15%
Stepping Stones	4	4%
Women's Shelter	4	4%
TOTAL	112	

City-Wide

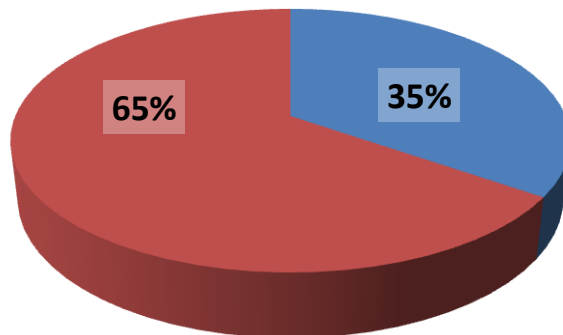
SEPTEMBER 2013

1st TIME HOMELESSNESS STATISTICS (BASED ON SELF-REPORTING)



SEPTEMBER 2013
Percentage of Intakes

■ 1st Time Homeless Intakes ■ All Other Intakes



Total Intakes:	323
1st Time Homelessness:	112

Date	Total Compter Count	Oxford Street Shelter	Preble Street	Total Sent to GA	Refugee Services Warming Center	Total Served But Not Placed (Refugee Services Warming Center)
9/1/2013	205	131	74	0	N/A	N/A
9/2/2013	225	133	75	17	N/A	N/A
9/3/2013	210	135	75	0	N/A	N/A
9/4/2013	206	131	75	0	N/A	N/A
9/5/2013	220	128	75	17	N/A	N/A
9/6/2013	198	125	73	0	N/A	N/A
9/7/2013	193	121	72	0	N/A	N/A
9/8/2013	222	130	75	17	N/A	N/A
9/9/2013	234	142	75	17	N/A	N/A
9/10/2013	231	140	75	16	N/A	N/A
9/11/2013	232	141	75	16	N/A	N/A
9/12/2013	235	144	75	16	11	0
9/13/2013	226	135	75	16	N/A	N/A
9/14/2013	220	134	75	11	N/A	N/A
9/15/2013	237	145	75	17	N/A	N/A
9/16/2013	264	133	75	16	40	0
9/17/2013	254	133	75	16	30	0
9/18/2013	252	133	75	16	28	0
9/19/2013	243	122	78	20	23	3
9/20/2013	212	123	75	14	N/A	N/A
9/21/2013	214	130	75	9	N/A	N/A
9/22/2013	255	133	80	16	N/A	N/A
9/23/2013	261	133	75	16	37	0
9/24/2013	245	127	75	16	27	0
9/25/2013	249	128	75	16	30	0
9/26/2013	234	115	75	16	28	0
9/27/2013	230	126	75	16	13	0
9/28/2013	220	128	76	16	N/A	N/A
9/29/2013	236	116	83	16	21	7
9/30/2013	254	128	75	16	35	0
Total	6917	3923	2261	395	323	10