![City of Portland seal] City of Portland
Citizen Self Service

How to Register for Citizen Self Service

- Open Internet Explorer and go to
  css.portlandmaine.gov

  (Citizen Self Service works best on Internet Explorer; you may encounter problems in Chrome, Safari, or Microsoft Edge)

- Go the **Login or Register** Button

- Click the **Register** Button to register with the Citizen Self Service Portal

- Enter your email address and click "Next"

- Please check your e-mail. The confirmation email link in the body of the e-mail must be clicked to move to the next step of the registration process. (The email will be from "noreply@portlandmaine.gov". Be sure to check your Spam folder.)

- Click "Confirm"

- Click "Register"

- Enter all fields marked with *

- Click the "I'm not a Robot box" and complete the verification challenge.

- Click Submit.

Congratulations, you are now registered with the City of Portland's Citizen Self Service portal.