

City of Portland  
Health & Human Services Department  
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

	November 2010	November 2011
ADOLESCENTS	11 Individuals	13 Individuals
ADULTS	233 Individuals	246 Individuals
FAMILIES	94 Individuals Average 38 Families	95 Individuals Average 38 families
Total	338 Individuals	354 Individuals

30 Days in the Month of November

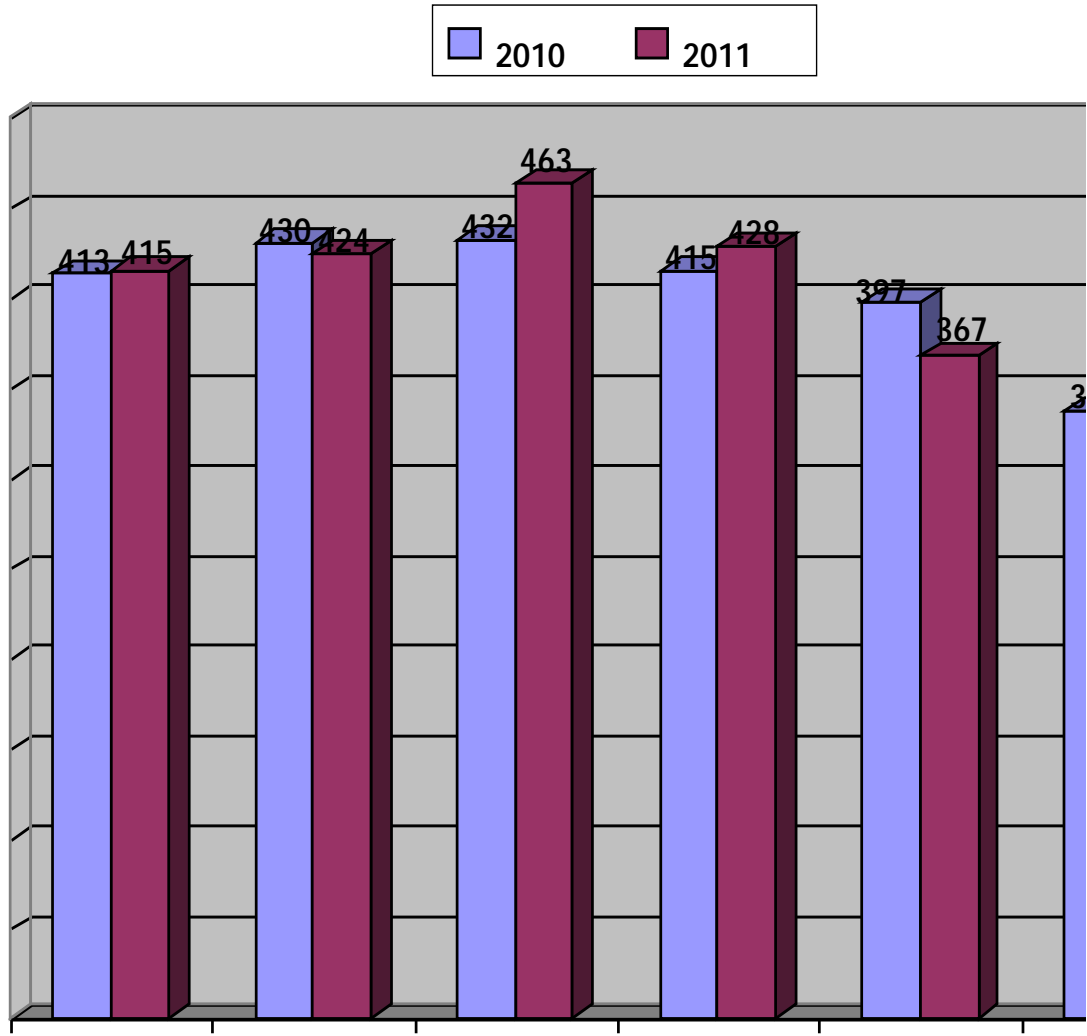
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:  
City of Portland  
Health & Human Services Department

Social Services Division  
 NOVEMBER 2011  
 ADOLESCENT BEDS USED  
 PREBLE STREET LIGHT HOUSE SHELTER



	JUN	JUL	AUG	SEP	OCT	Nov.
Jun.						
2010	413	430	432	415	397	337
2011	415	424	463	428	367	394
Percent	.5%	-1.4%	7%	3%	-8%	17%

PREBLE STREET  
 Lighthouse Shelter      16 Beds

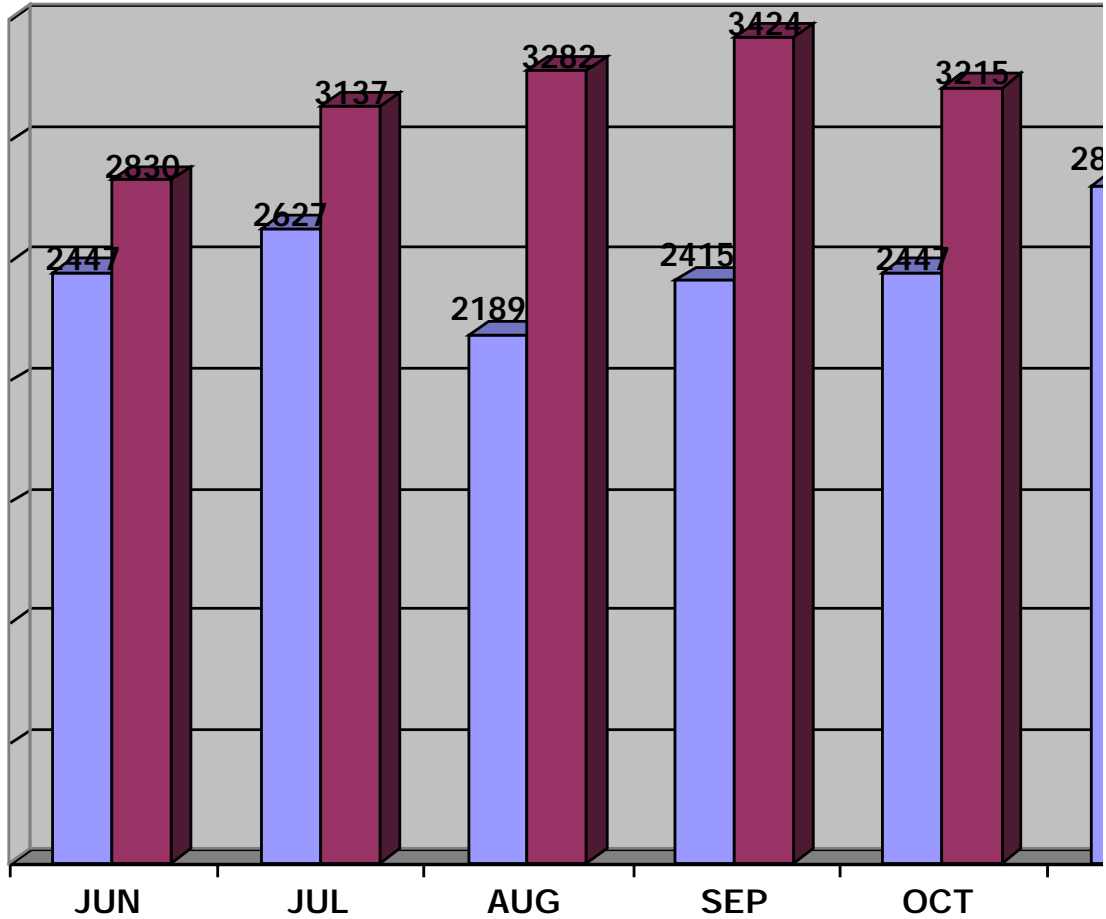
**UNDUPLICATED YOUTH:** 24  
**TOTAL NEW INTAKES:** 15  
**\*EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME** 4  
 (\*BASED ON SELF-REPORTING)

NOVEMBER 2011  
 ADOLESCENT SHELTER STATISTICS  
 PREBLE STREET LIGHT HOUSE SHELTER

Day of Month	Preble Street	Beds Available
	16	16
1	11	5
2	12	4
3	9	7
4	12	4
5	12	4
6	14	2
7	15	1
8	13	3
9	12	4
10	11	5
11	12	4
12	11	5
13	12	4
14	13	3
15	11	5
16	14	2
17	12	4
18	13	3
19	16	0
20	14	2
21	16	0
22	16	0
23	13	3
24	11	5
25	13	3
26	14	2
27	16	0
28	14	2
29	16	0
30	16	0
Totals	394	86
Ave/Night	13	3

NOVEMBER 2011  
FAMILY BEDS USED

2010 2011



	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.
2010	2447	2627	2189	2415	2447	2805
2011	2830	3137	3282	3424	3215	2841
Percent	16%	19%	50%	42%	31%	1%

HEALTH & HUMAN SERVICES DEPARTMENT  
SOCIAL SERVICES DIVISION

Family Shelter 77 Beds

FAMILY CRISIS SHELTER 14 Beds

STEP UP FAMILY RESOURCES 10 Beds

EMERGENCY SHELTER 0 Beds  
General Assistance

NOVEMBER 2011  
FAMILY SHELTER STATISTICS

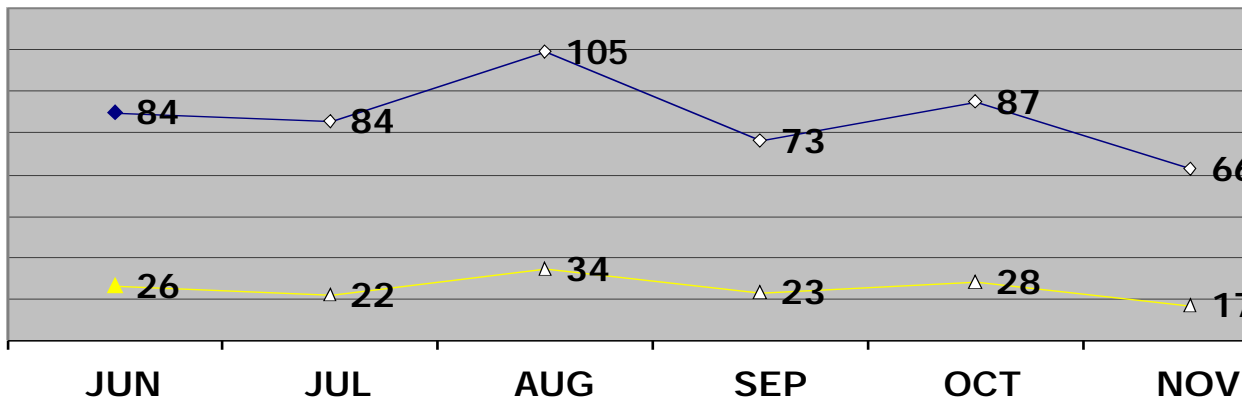
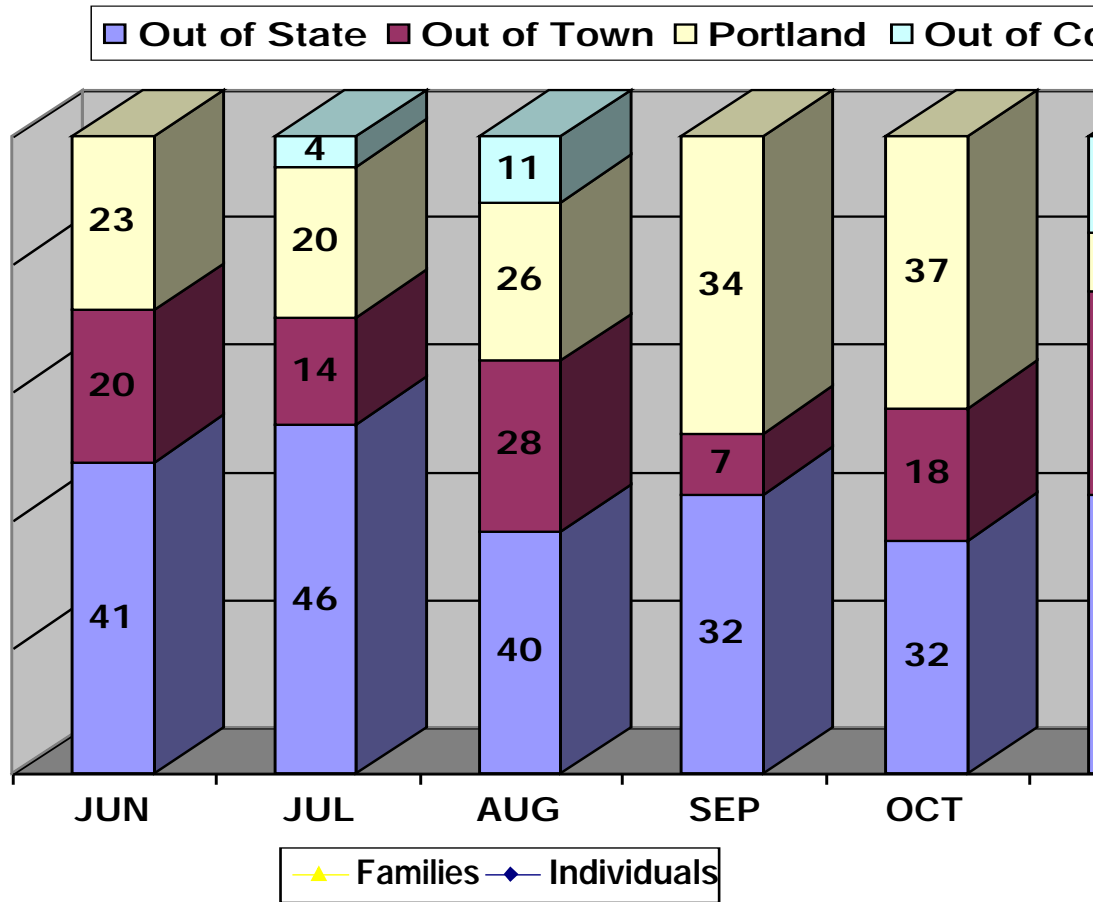
Day of Month	City* (# Families)	City Used	Family Crisis	MAPS	GA Hotels	Beds Used Per Night
	17	77	14	10		
1	28	75	14	11	6	106
2	28	71	14	11	11	107
3	26	72	14	11	6	103
4	24	72	14	11	0	97
5	24	72	14	11	0	97
6	25	72	14	11	6	103
7	26	75	13	11	8	107
8	25	75	14	11	4	104
9	25	72	14	11	10	107
10	24	75	14	11	0	100
11	24	75	14	11	0	100
12	24	75	14	11	0	100
13	24	75	14	11	0	100
14	23	72	14	11	0	97
15	23	72	14	11	0	97
16	22	73	14	11	0	98
17	22	67	14	11	6	98
18	18	61	14	11	0	86
19	18	61	14	11	0	86
20	18	61	14	11	0	86
21	18	60	13	11	0	84
22	18	60	14	11	0	85
23	18	58	14	11	0	83
24	18	58	14	11	0	83
25	18	58	14	11	0	83
26	18	58	14	11	0	83
27	18	58	14	11	0	83
28	21	70	14	11	0	95
29	20	67	14	11	0	92
30	20	66	14	11	0	91
Totals	658	2036	418	330	57	2841
Ave/Night	22	68	14	11	7	95

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division

Family Shelter

NOVEMBER 2011  
 Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division  
**Family Shelter**  
 INDIVIDUALS

NOVEMBER 2011

MAINE TOWNS

	Families / Individuals
Lewiston	1 / 5
Presque Isle	1 / 4
Scarborough	1 / 3
Waterville	1 / 4
Westbrook	1 / 5

OUT-OF-STATE

	Families / Individuals
Alabama	1 / 6
Massachusetts	1 / 3
Minnesota	1 / 4
New Jersey	1 / 6
New York	1 / 3
Washington	1 / 3
Washington DC	1 / 4

OUT-OF-COUNTRY

	Families / Individuals
Congo	1 / 4
Djibouti	2 / 6

Out-of-Country **3** Families for a total of **10** individuals

Maine Towns **5** Families for a total of **21** individuals

Out-of-State **7** Families for a total of **29** individuals

Portland **11** families for a total of **37** individuals

**TOTAL INTAKES: 17**  
 families for a total of **66** individuals

**TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 42 Families / 146 Individuals**

**TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 15 Families / 57 Individuals**

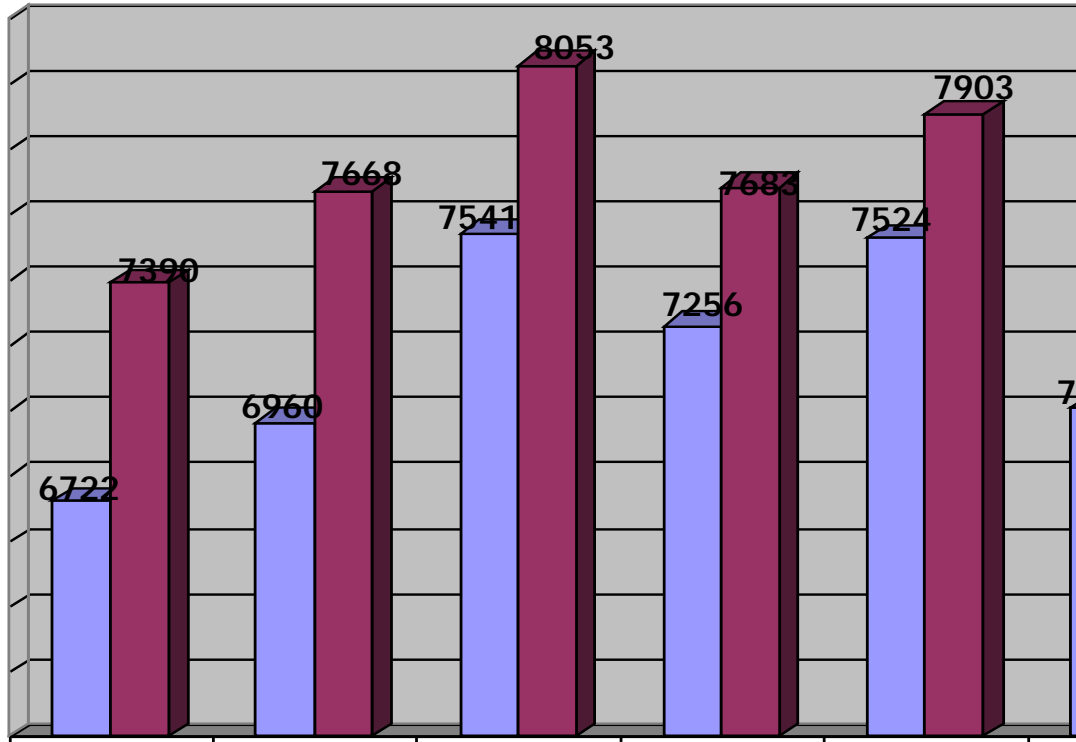
**TOTAL NUMBER OF CLIENTS THAT RETURNED 0**

**\*EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 9 Families / 34 Individuals**  
 (\*BASED ON SELF-REPORTING)

\*Refugees experiencing homelessness for the 1<sup>st</sup> time 6 Families / 23 Individuals

NOVEMBER 2011  
ADULT SHELTER STATISTICS

2010 2011



	JUN	JUL	AUG	SEP	OCT	NOV
	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.
2010	6722	6960	7541	7256	7524	7003
2011	7390	7668	8053	7683	7903	7383
Percent	%	10%	7%	6%	5%	5%

MILESTONE FOUNDATION

Substance Abuse Shelter 41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT

SOCIAL SERVICES DIVISION

Oxford Street Shelter 129 (+25 overflow) Beds

FLORENCE HOUSE

Women's Shelter 10 (+ 15 overflow) Beds

COMMUNITY OVERFLOW

Preble Street Resource Center 55 Beds



NOVEMBER 2011  
ADULT SHELTER STATISTICS

Day of Month	Milestone	Oxford St Men	Oxford St Women	FH Women's Shelter	*Overflow	Beds Used per Night
	41	129 (25)	129 (25)	10 (15)		
1	43	133	17	27	19	239
2	37	131	15	27	26	236
3	41	130	18	28	14	231
4	40	128	16	29	21	234
5	41	127	17	28	19	232
6	39	128	17	28	26	238
7	39	132	20	28	29	248
8	48	134	20	28	27	257
9	39	135	16	27	29	246
10	43	131	18	27	14	233
11	57	134	17	27	28	263
12	48	133	16	28	17	242
13	47	129	14	28	24	242
14	49	118	21	28	38	254
15	41	121	27	29	38	256
16	48	117	25	28	49	267
17	44	129	21	28	34	256
18	46	124	20	28	29	247
19	52	133	16	28	28	257
20	43	130	19	28	23	243
21	42	127	22	29	40	260
22	40	113	23	29	45	250
23	31	123	22	29	17	222
24	36	123	18	29	17	223
25	46	116	23	29	21	235
26	41	131	22	29	10	233
27	39	115	26	29	31	240
28	53	117	24	29	38	261
29	44	115	32	29	48	268
30	44	117	26	28	55	270
TOTAL	1301	3774	608	846	854	7382
Ave/Night	43	126	20	28	28	246

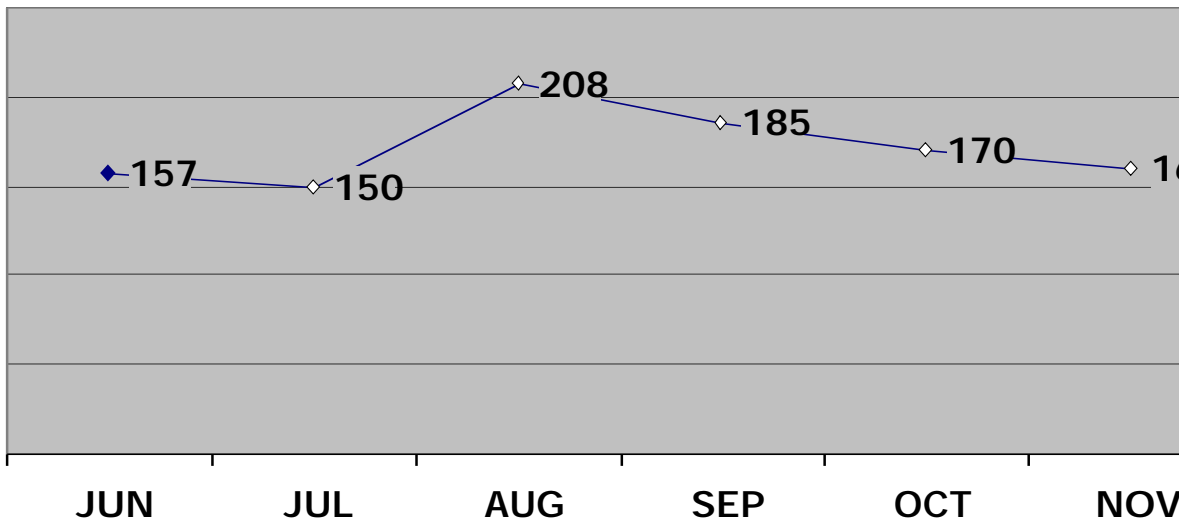
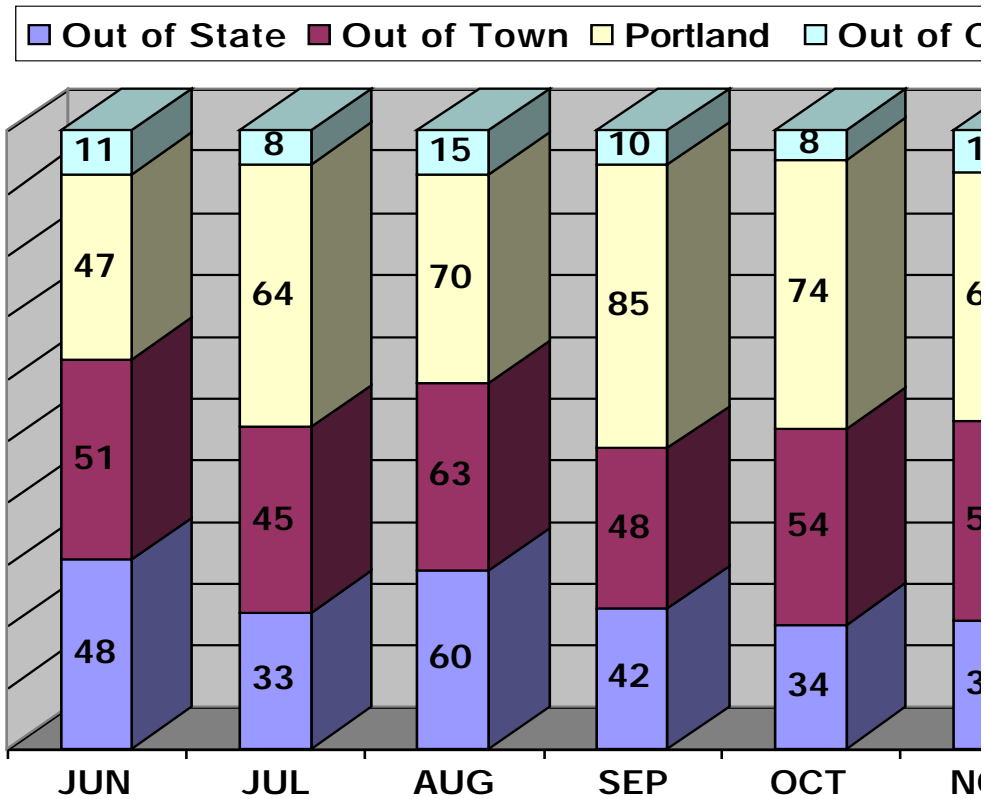
On January 20<sup>th</sup>, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter. Men's Overflow began on January 20<sup>th</sup>, 2011 is located at The Preble Street Resource Center.



CITY OF PORTLAND  
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 Social Services Division

Oxford Street Shelter

NOVEMBER 2011  
 Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

\* January 20<sup>th</sup>, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter and are included in Oxford Street's Intake Statistics.

CITY OF PORTLAND  
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**Oxford Street Shelter**

NOVEMBER 2011

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Alfred	1	Arizona	1	Burundi	3
Augusta	1	California	2	Congo	3
Bangor	2	Colorado	1	Russia	1
Bethel	1	Florida	1	Rwanda	3
Biddeford	3	Illinois	2	United Kingdom	1
Brewer	1	Kentucky	2		
Brunswick	1	Massachusetts	4		
Chesterville	1	Maryland	1		
Dresden	1	Minnesota	1		
Etna	1	New Hampshire	5		
Freeport	2	New Mexico	1		
Gorham	1	New York	5		
Lewiston	2	Ohio	1		
Old Orchard Beach	7	Oklahoma	1		
Oxford	1	Texas	1		
Raymond	1	Vermont	2		
Rockland	1	Virginia	1		
Saco	4	Washington	1		
Sanford	2				
South Portland	7				
Thomaston	1				
Topsham	1				
Waterford	1				
Westbrook	6				
Windham	1				
Yarmouth	1				
				Out-Of-Country	11
Maine Towns	52	Out-of-State	33	Portland	64
				<b>TOTAL INTAKES</b>	<b>160</b>

<u>MEN &amp; WOMEN'S OVERFLOW</u>	MEN	WOMEN	TOTAL
<b>TOTAL NUMBER SERVED (Unduplicated Clients)</b>	<b>404</b>	<b>84</b>	<b>488</b>
<b>INTAKES</b>	<b>122</b>	<b>38</b>	<b>160</b>
<b>TOTAL NUMBER OF CLIENTS PLACED IN HOUSING</b>	<b>24</b>	<b>5*</b>	<b>29</b>
<b>TOTAL NUMBER OF CLIENTS THAT RETURNED</b>	<b>5</b>	<b>0</b>	<b>5</b>
<b>TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA</b>	<b>8</b>	<b>0</b>	<b>8</b>
<b>* INTAKES EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME</b>	<b>31</b>	<b>7</b>	<b>38</b>
<b>(*BASED ON SELF-REPORTING)</b>			

\*Housing placements may be duplicated between Oxford Street and Florence House for women

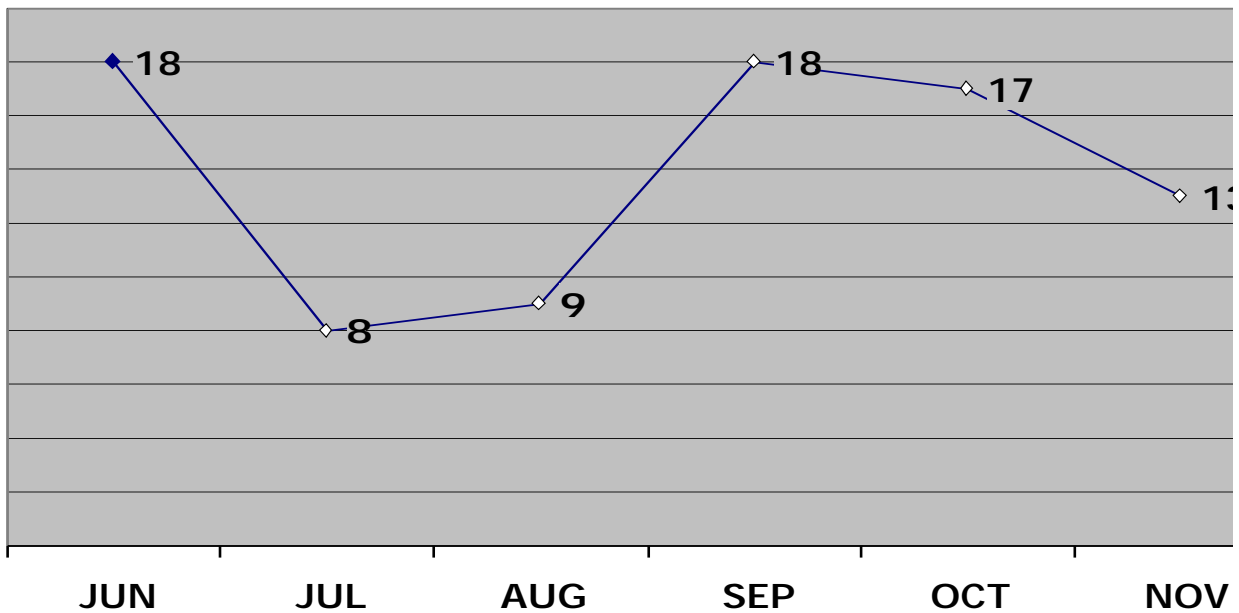
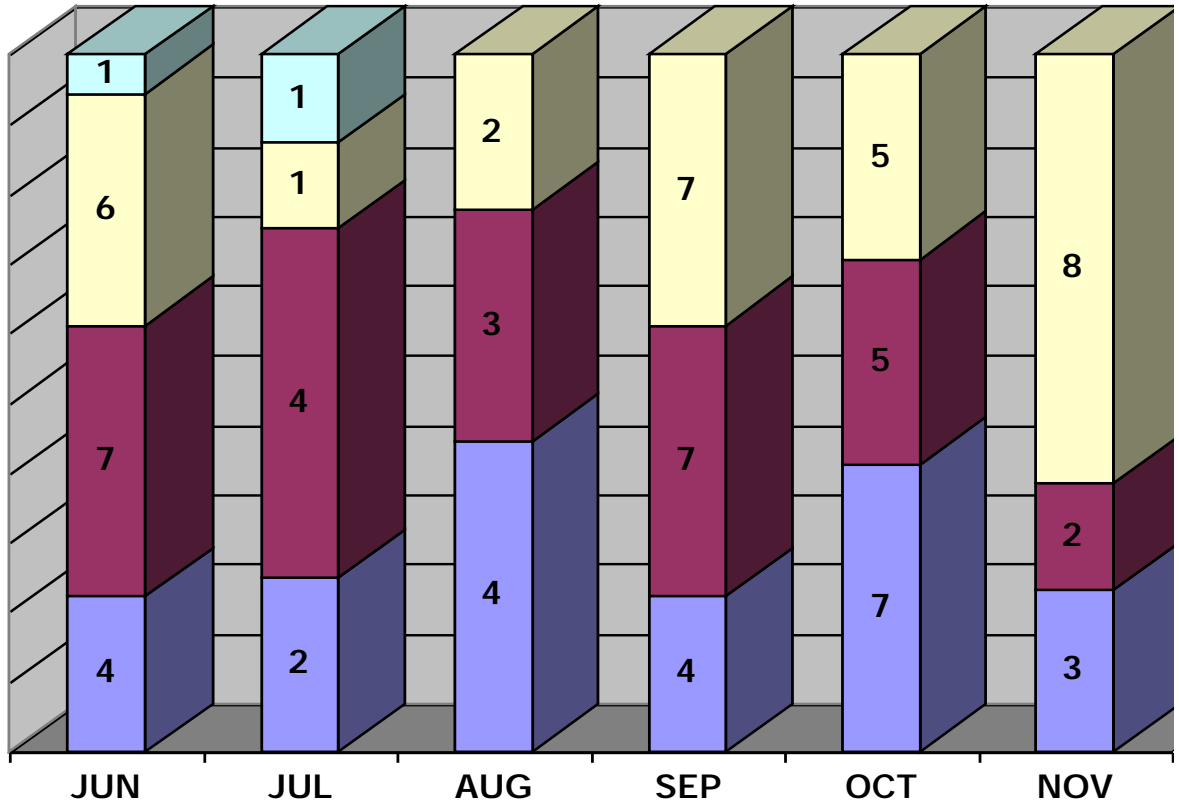
FLORENCE HOUSE

Women's Shelter

NOVEMBER 2011

Intake Statistics

■ Out of State ■ Out of Town □ Portland □ Out of Country ■ Unknoc



**Women's Shelter**  
 NOVEMBER 2011  
 Intake Statistics

MAINE TOWNS

Bangor 1  
 South Portland 1

OUT-OF-STATE

Florida 1  
 Maryland 1  
 New York 1

OUT-OF-COUNTRY

Out-of-Country 0  
 Unknown 0

Maine Towns 2

Out-of-State 3

Portland 8

TOTAL INTAKES: 13

**TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 51**

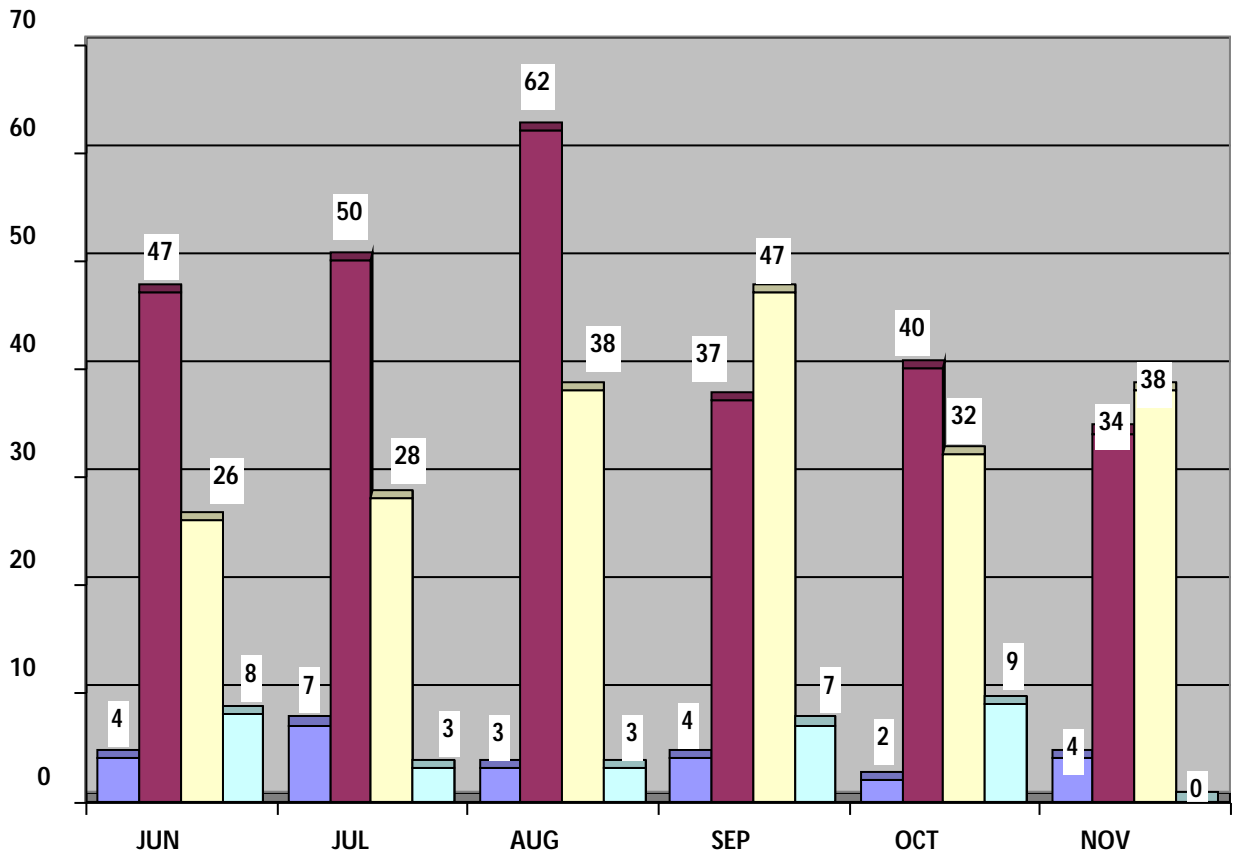
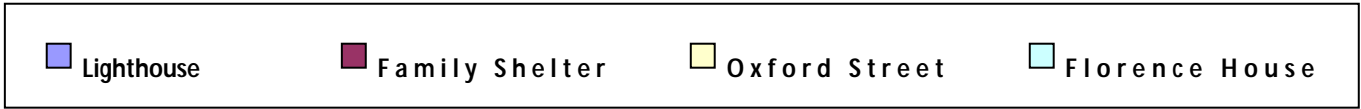
**TOTAL NUMBER OF WOMEN PLACED IN HOUSING 4\***

**TOTAL NUMBER OF WOMEN THAT RETURNED 1**

**\*INTAKES EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 0**  
 (\*BASED ON SELF-REPORTING)

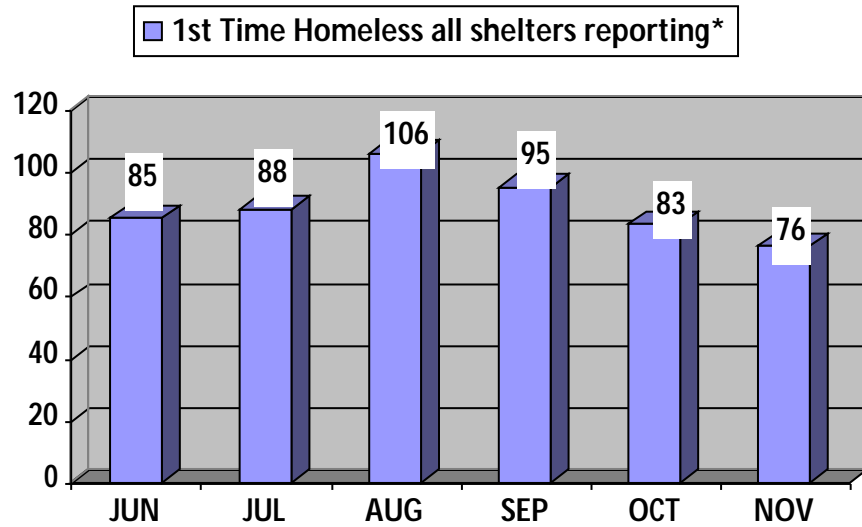
\*Housing placements may be duplicated between Oxford Street and Florence House for women

NOVEMBER 2011  
1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
(BASED ON SELF-REPORTING)



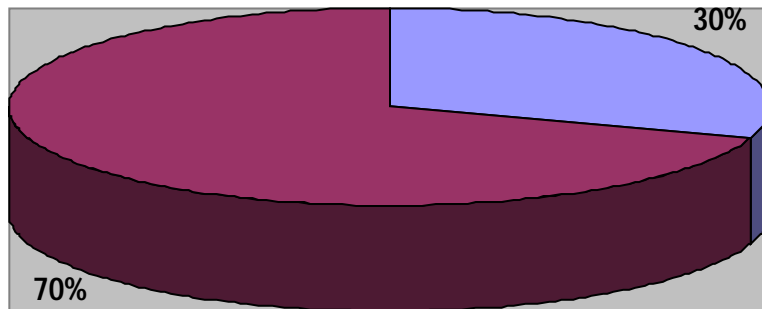
	Jun	Jul	Aug	Sep	Oct.	Nov.	% of Total
intakes							
Lighthouse	4	7	3	4	2	4	37%
Family Shelter	47	50	62	37	40	34	52%
Oxford Street	26	28	38	47	32	38	24%
Women's Shelter	8	3	3	7	9	0	0%
Florence House							

NOVEMBER 2011  
 1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
 (BASED ON SELF-REPORTING)



\*"Shelters reporting" includes: the Lighthouse Shelter, Family Shelter, Oxford Street Shelter, and the Preble Street Women's Shelter

NOVEMBER 2011  
 1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
 Percentage of Intakes



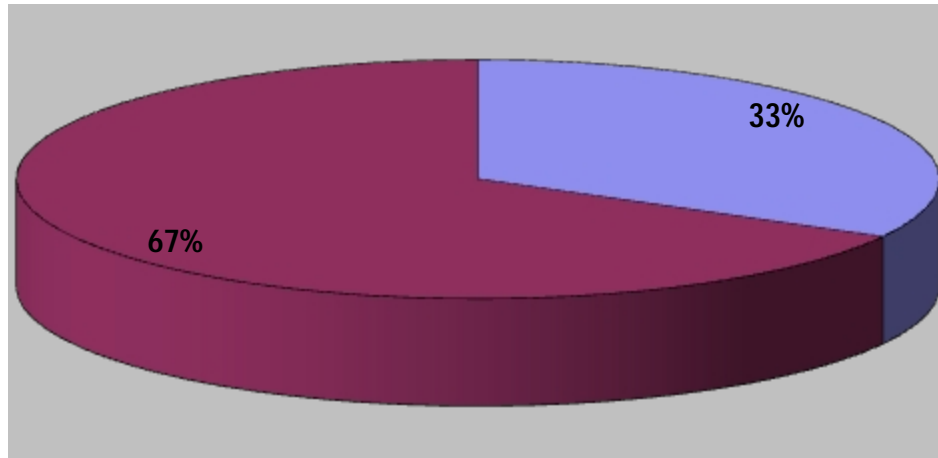
**Total Intakes:** 254  
**1<sup>st</sup> Time Homelessness:** 76, or 30% of all intakes  
**All \*other intakes:** 178, or 70% of all intakes

(\*reported not experiencing homelessness for the 1<sup>st</sup> time, or unknown)



JULY 2009 through NOVEMBER 2011  
(Since data tracking on first time homelessness began - 29 Months)  
**1<sup>st</sup> TIME HOMELESSNESS STATISTICS**  
Percentage of Intakes

■ 1st Time Homeless Intakes     ■ All other intakes



**Total Intakes:** 6952  
**1<sup>st</sup> Time Homelessness:** 2327, or 33% of all intakes  
**All \*other intakes:** 4625, or 67% of all intakes

(\*reported not experiencing homelessness for the 1<sup>st</sup> time, or unknown)

Shelters Reporting Intake and 1<sup>st</sup> Time Homelessness Statistics include:

Women's Shelter  
Lighthouse Shelter  
Family Shelter  
Oxford Street Shelter  
Overflow