

City of Portland
Health & Human Services Department
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

| | October 2010 | October 2011 |
|-------------|---------------------------------------|--|
| ADOLESCENTS | 13 Individuals | 12 Individuals |
| ADULTS | 243 Individuals | 255 Individuals |
| FAMILIES | 79 Individuals Average 31 Families | 104 Individuals Average 41 families |
| Total | 335 Individuals | 371 Individuals |

31 Days in the Month of October

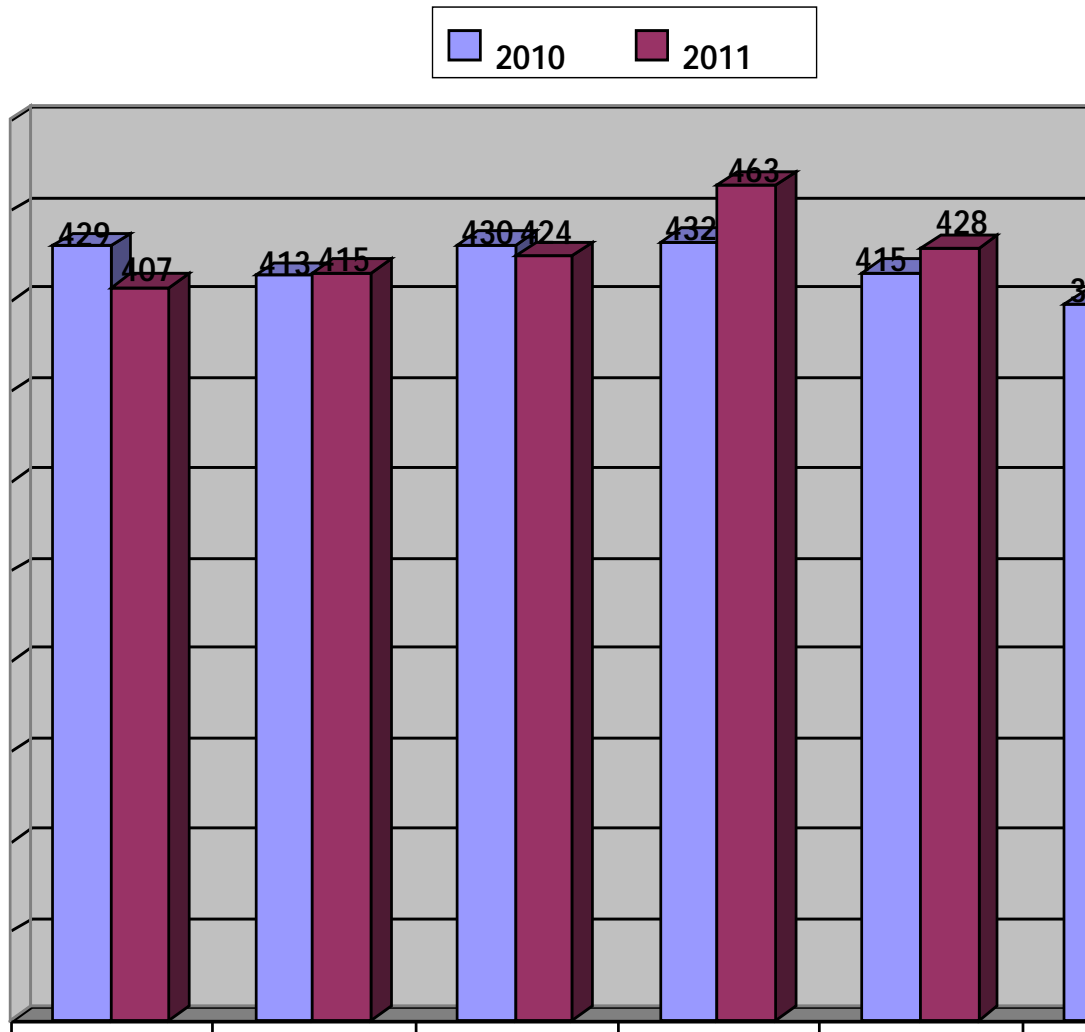
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:
City of Portland
Health & Human Services Department

Social Services Division
 OCTOBER 2011
 ADOLESCENT BEDS USED
 PREBLE STREET LIGHT HOUSE SHELTER



| | MAY | JUN | JUL | AUG | SEP | Oct. |
|---------|-----|------|-------|------|------|------|
| May | | Jun. | Jul. | Aug. | Sep. | Oct. |
| 2010 | 429 | 413 | 430 | 432 | 415 | 397 |
| 2011 | 407 | 415 | 424 | 463 | 428 | 367 |
| Percent | -5% | .5% | -1.4% | 7% | 3% | -8% |

PREBLE STREET
 Lighthouse Shelter 16 Beds

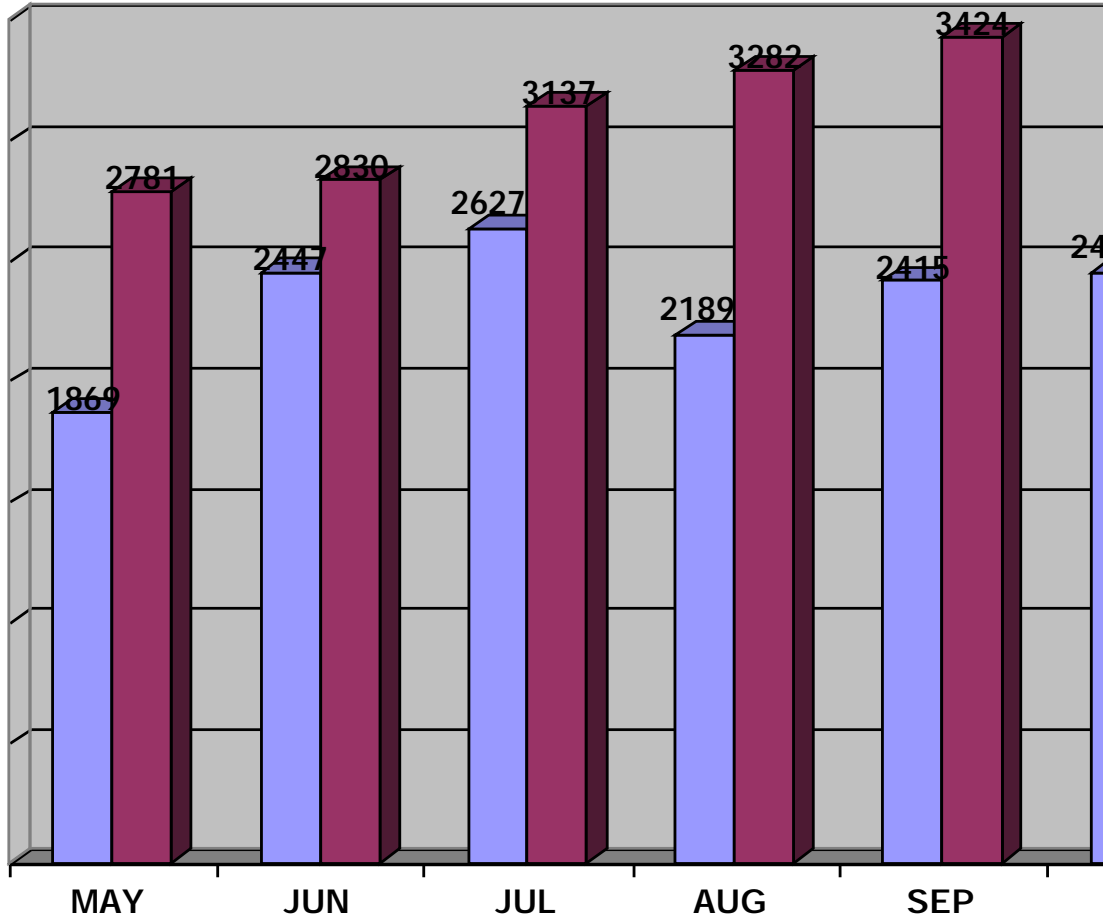
UNDUPLICATED YOUTH: **33**
TOTAL NEW INTAKES: **5**
***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME** **2**
 (*BASED ON SELF-REPORTING)

OCTOBER 2011
 ADOLESCENT SHELTER STATISTICS
 PREBLE STREET LIGHT HOUSE SHELTER

| Day of Month | Preble Street | Beds Available |
|--------------|---------------|----------------|
| | 16 | 16 |
| 1 | 14 | 2 |
| 2 | 14 | 2 |
| 3 | 14 | 2 |
| 4 | 14 | 2 |
| 5 | 13 | 3 |
| 6 | 12 | 4 |
| 7 | 11 | 5 |
| 8 | 14 | 2 |
| 9 | 12 | 4 |
| 10 | 12 | 4 |
| 11 | 13 | 3 |
| 12 | 15 | 1 |
| 13 | 12 | 4 |
| 14 | 10 | 6 |
| 15 | 14 | 2 |
| 16 | 11 | 5 |
| 17 | 14 | 2 |
| 18 | 8 | 8 |
| 19 | 10 | 6 |
| 20 | 14 | 2 |
| 21 | 10 | 6 |
| 22 | 11 | 5 |
| 23 | 14 | 2 |
| 24 | 11 | 5 |
| 25 | 11 | 5 |
| 26 | 11 | 5 |
| 27 | 11 | 5 |
| 28 | 7 | 9 |
| 29 | 8 | 8 |
| 30 | 11 | 5 |
| 31 | 11 | 5 |
| Totals | 367 | 129 |
| Ave/Night | 12 | 4 |

OCTOBER 2011
FAMILY BEDS USED

2010 2011



| | May | Jun. | Jul. | Aug. | Sep. | Oct. |
|---------|------|------|------|------|------|------|
| 2010 | 1869 | 2447 | 2627 | 2189 | 2415 | 2447 |
| 2011 | 2781 | 2830 | 3137 | 3282 | 3424 | 3215 |
| Percent | 49% | 16% | 19% | 50% | 42% | 31% |

HEALTH & HUMAN SERVICES DEPARTMENT
SOCIAL SERVICES DIVISION

Family Shelter 77 Beds

FAMILY CRISIS SHELTER 14 Beds

STEP UP FAMILY RESOURCES 10 Beds

EMERGENCY SHELTER 0 Beds
General Assistance

OCTOBER 2011
FAMILY SHELTER STATISTICS

| Day of Month | City* (# Families) | City Used | Family Crisis | MAPS | GA Hotels | Beds Used Per Night |
|--------------|-----------------------|--------------|------------------|------|--------------|------------------------|
| | 17 | 77 | 14 | 10 | | |
| 1 | 29 | 77 | 14 | 10 | 5 | 106 |
| 2 | 27 | 73 | 14 | 10 | 5 | 102 |
| 3 | 25 | 68 | 14 | 10 | 5 | 97 |
| 4 | 25 | 75 | 13 | 10 | 0 | 98 |
| 5 | 27 | 80 | 13 | 10 | 0 | 103 |
| 6 | 26 | 75 | 9 | 10 | 0 | 94 |
| 7 | 26 | 75 | 10 | 10 | 0 | 95 |
| 8 | 26 | 75 | 11 | 10 | 0 | 96 |
| 9 | 27 | 78 | 11 | 10 | 0 | 99 |
| 10 | 27 | 78 | 12 | 10 | 0 | 100 |
| 11 | 28 | 74 | 12 | 10 | 5 | 101 |
| 12 | 26 | 74 | 12 | 10 | 0 | 96 |
| 13 | 26 | 74 | 14 | 10 | 0 | 98 |
| 14 | 24 | 65 | 13 | 10 | 0 | 88 |
| 15 | 24 | 68 | 13 | 10 | 0 | 91 |
| 16 | 25 | 70 | 13 | 10 | 0 | 93 |
| 17 | 28 | 78 | 13 | 10 | 0 | 101 |
| 18 | 28 | 78 | 13 | 10 | 0 | 101 |
| 19 | 28 | 75 | 14 | 10 | 3 | 102 |
| 20 | 29 | 80 | 14 | 10 | 0 | 104 |
| 21 | 33 | 79 | 14 | 10 | 21 | 124 |
| 22 | 32 | 72 | 13 | 10 | 26 | 121 |
| 23 | 34 | 79 | 13 | 10 | 24 | 126 |
| 24 | 36 | 80 | 13 | 10 | 28 | 131 |
| 25 | 31 | 68 | 14 | 10 | 23 | 115 |
| 26 | 31 | 73 | 14 | 10 | 18 | 115 |
| 27 | 29 | 69 | 14 | 10 | 14 | 107 |
| 28 | 28 | 73 | 14 | 10 | 6 | 103 |
| 29 | 28 | 73 | 14 | 10 | 6 | 103 |
| 30 | 28 | 73 | 14 | 10 | 6 | 103 |
| 31 | 28 | 79 | 13 | 10 | 0 | 102 |
| Totals | 869 | 2308 | 402 | 310 | 195 | 3215 |

Ave/Night

28

74

13

10

13

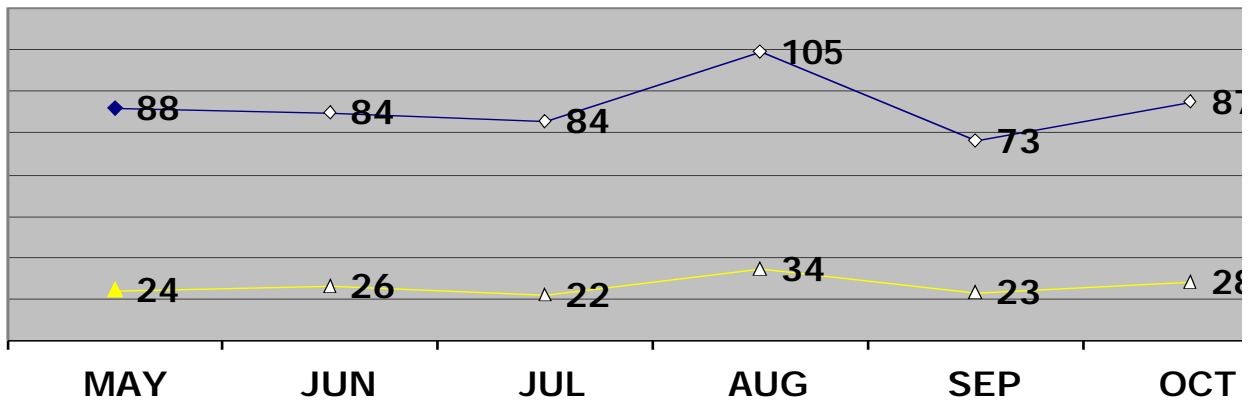
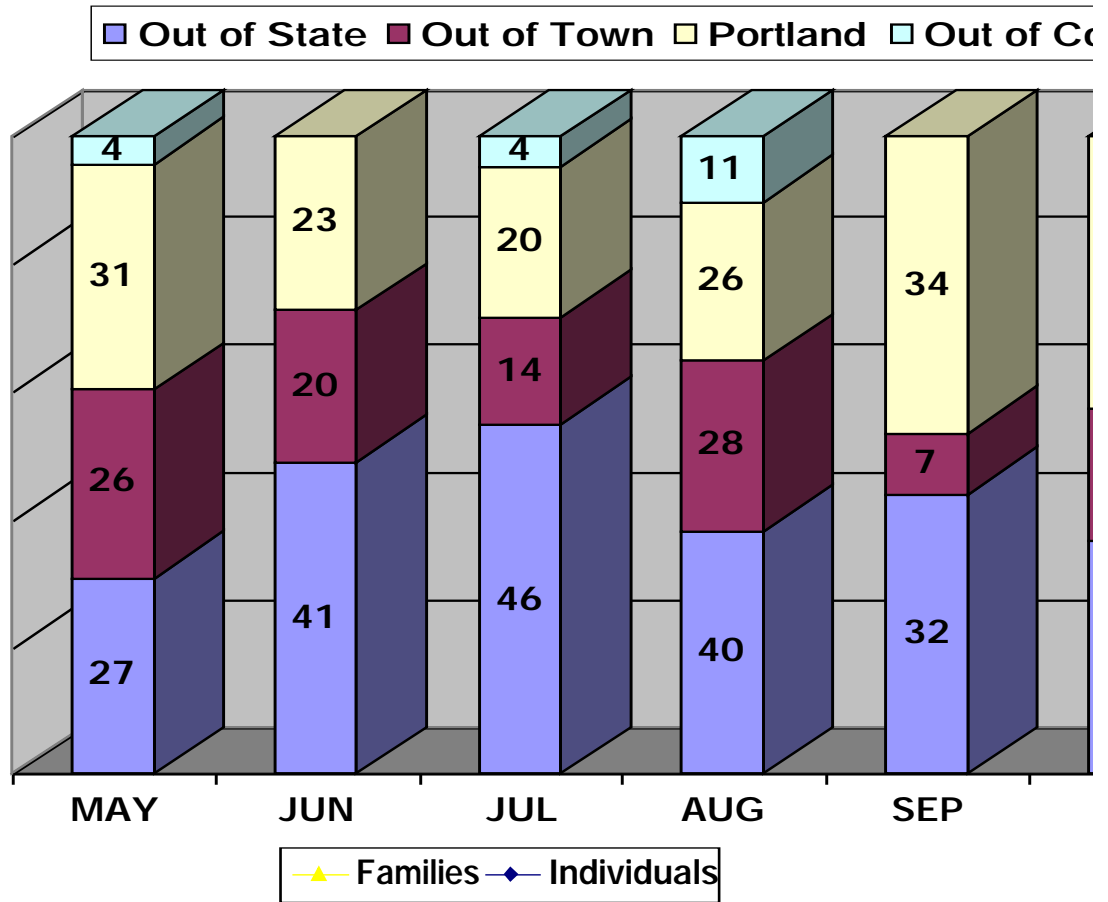
104

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Family Shelter

OCTOBER 2011
 Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division
Family Shelter
 INDIVIDUALS

OCTOBER 2011

MAINE TOWNS

| | Families / Individuals |
|----------------|------------------------|
| Biddeford | 3 / 8 |
| New Harbor | 1 / 5 |
| South Portland | 2 / 5 |

OUT-OF-STATE

| | Families / Individuals |
|---------------|------------------------|
| Alabama | 1 / 2 |
| Arizona | 1 / 4 |
| California | 1 / 3 |
| Connecticut | 1 / 5 |
| Massachusetts | 4 / 9 |
| Texas | 3 / 9 |

OUT-OF-COUNTRY

Families / Individuals

Out-of-Country **0** Families for a total of **0** individuals

Maine Towns **6** Families for a total of **18** individuals

Out-of-State **11** Families for a total of **32** individuals

Portland **11** families for a total of **37** individuals

TOTAL INTAKES: 28
 families for a total of **87** individuals

TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 55 Families / 163 Individuals

TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 18 Families / 65 Individuals

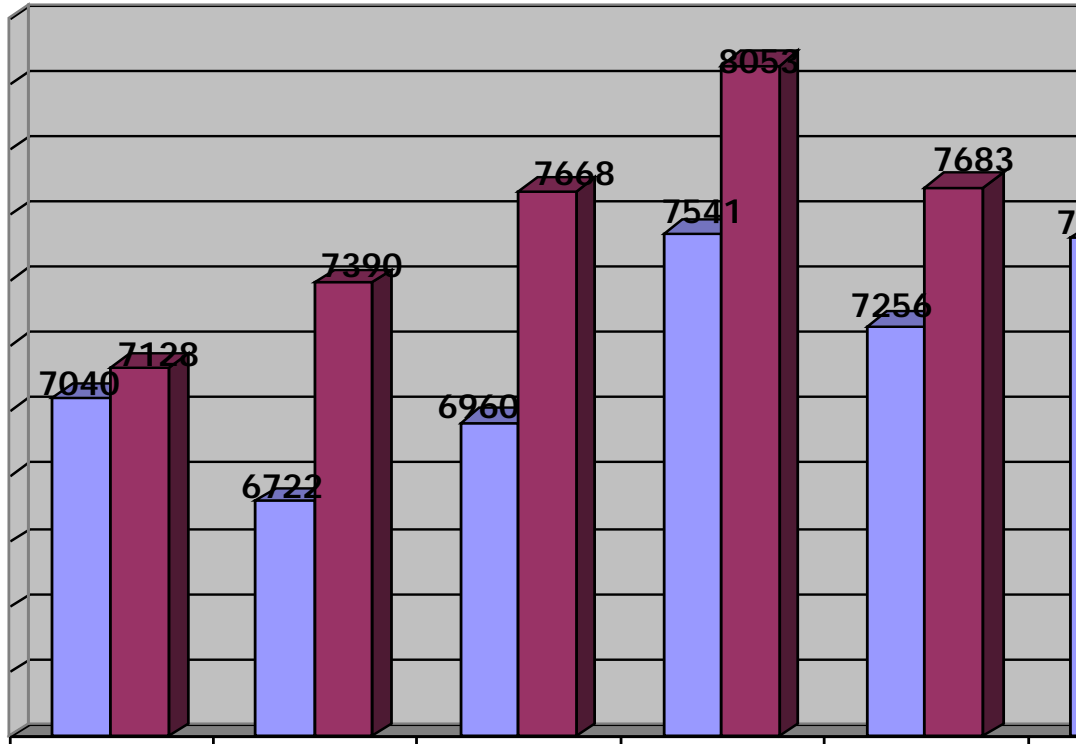
TOTAL NUMBER OF CLIENTS THAT RETURNED 0

***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 13 Families / 40 Individuals**
 (*BASED ON SELF-REPORTING)

*Refugees experiencing homelessness for the 1st time 10 Families / 30 Individuals

OCTOBER 2011
ADULT SHELTER STATISTICS

2010 2011



| | MAY | JUN | JUL | AUG | SEP | Oct. |
|---------|------|------|------|------|------|------|
| May | Jun. | Jul. | Aug. | Sep. | Oct. | |
| 2010 | 7040 | 6722 | 6960 | 7541 | 7256 | 7524 |
| 2011 | 7128 | 7390 | 7668 | 8053 | 7683 | 7903 |
| Percent | 1% | 10% | 10% | 7% | 6% | 5% |

MILESTONE FOUNDATION

Substance Abuse Shelter 41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT

SOCIAL SERVICES DIVISION

Oxford Street Shelter 129 (+25 overflow) Beds

FLORENCE HOUSE

Women's Shelter 10 (+ 15 overflow) Beds

COMMUNITY OVERFLOW

Preble Street Resource Center 55 Beds

OCTOBER 2011 ADULT SHELTER STATISTICS

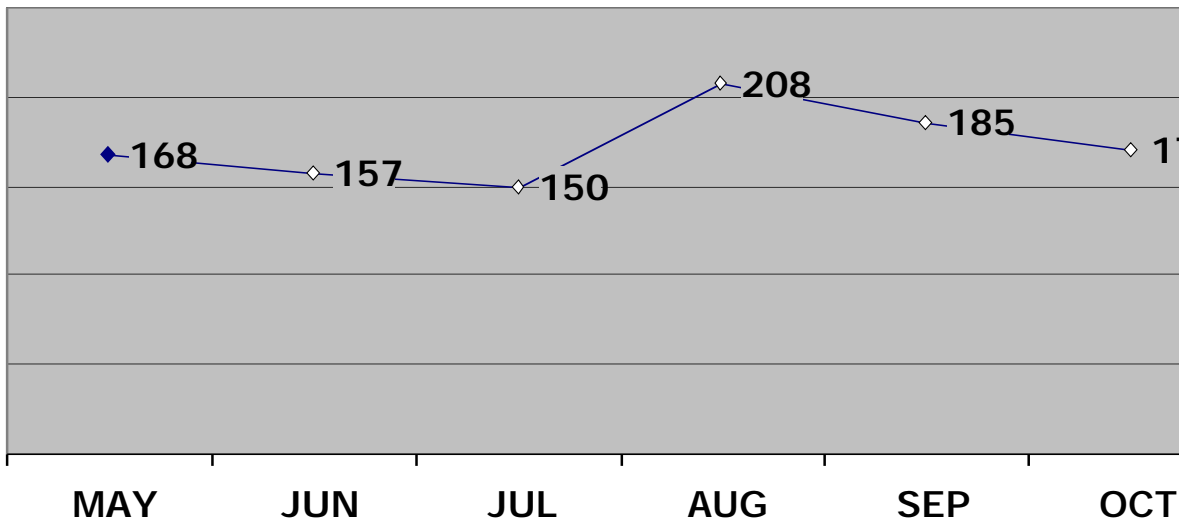
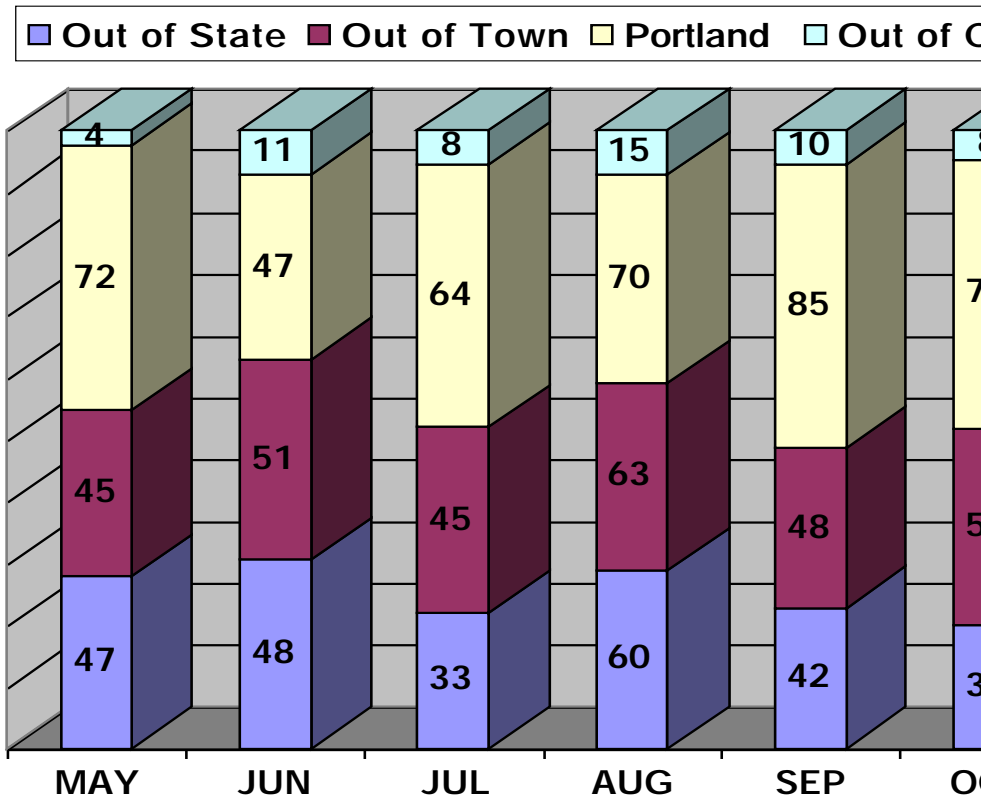
| Day of Month | Milestone | Oxford St Men | Oxford St Women | FH Women's Shelter | *Overflow | Beds Used per Night |
|--------------|-----------|---------------|-----------------|--------------------|-----------|---------------------|
| | 41 | 129 (25) | 129 (25) | 10 (15) | | |
| 1 | 48 | 131 | 20 | 24 | 36 | 259 |
| 2 | 38 | 114 | 27 | 26 | 49 | 254 |
| 3 | 42 | 118 | 23 | 25 | 40 | 248 |
| 4 | 48 | 118 | 29 | 25 | 46 | 266 |
| 5 | 41 | 124 | 24 | 25 | 52 | 266 |
| 6 | 46 | 117 | 24 | 25 | 48 | 260 |
| 7 | 49 | 126 | 21 | 26 | 29 | 251 |
| 8 | 34 | 126 | 17 | 26 | 28 | 231 |
| 9 | 50 | 130 | 14 | 27 | 28 | 249 |
| 10 | 40 | 129 | 18 | 26 | 30 | 243 |
| 11 | 54 | 138 | 16 | 28 | 20 | 256 |
| 12 | 47 | 132 | 19 | 27 | 32 | 257 |
| 13 | 49 | 134 | 20 | 27 | 24 | 254 |
| 14 | 49 | 136 | 13 | 28 | 0 | 226 |
| 15 | 46 | 133 | 19 | 26 | 13 | 237 |
| 16 | 46 | 131 | 15 | 28 | 17 | 237 |
| 17 | 50 | 134 | 19 | 30 | 43 | 276 |
| 18 | 48 | 119 | 20 | 27 | 47 | 261 |
| 19 | 48 | 128 | 22 | 28 | 48 | 274 |
| 20 | 50 | 118 | 22 | 27 | 56 | 273 |
| 21 | 54 | 133 | 22 | 27 | 32 | 268 |
| 22 | 46 | 123 | 18 | 28 | 32 | 247 |
| 23 | 48 | 126 | 20 | 28 | 41 | 263 |
| 24 | 45 | 128 | 22 | 28 | 41 | 264 |
| 25 | 49 | 119 | 23 | 28 | 38 | 257 |
| 26 | 51 | 122 | 26 | 27 | 50 | 276 |
| 27 | 46 | 119 | 24 | 27 | 48 | 264 |
| 28 | 48 | 131 | 20 | 29 | 17 | 245 |
| 29 | 43 | 130 | 18 | 27 | 23 | 241 |
| 30 | 43 | 123 | 23 | 28 | 39 | 256 |
| 31 | 39 | 133 | 19 | 28 | 25 | 244 |
| TOTAL | 1435 | 3923 | 637 | 836 | 1072 | 7903 |
| Ave/Night | 48 | 127 | 21 | 27 | 36 | 255 |

On January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter. Men's Overflow began on January 20th, 2011 is located at The Preble Street Resource Center.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Oxford Street Shelter

OCTOBER 2011
 Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

* January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter and are included in Oxford Street's Intake Statistics.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division
Oxford Street Shelter

OCTOBER 2011

| MAINE TOWN | | OUT-OF-STATE | | OUT-OF-COUNTRY | |
|-------------------|----|----------------|----|----------------------|------------|
| Auburn | 2 | California | 1 | Burundi | 3 |
| Augusta | 1 | Colorado | 1 | Congo | 3 |
| Bangor | 1 | Connecticut | 2 | Ivory Coast | 1 |
| Bath | 1 | Florida | 1 | Rwanda | 1 |
| Biddeford | 1 | Indiana | 1 | | |
| Calais | 1 | Louisiana | 1 | | |
| Cherryfield | 1 | Massachusetts | 3 | | |
| Dixfield | 1 | Maryland | 1 | | |
| East Sebago | 1 | Michigan | 1 | | |
| East Waterboro | 1 | Missouri | 1 | | |
| Eliot | 1 | New Hampshire | 3 | | |
| Gorham | 2 | New Jersey | 1 | | |
| Hiram | 1 | New York | 2 | | |
| Kittery | 1 | Ohio | 1 | | |
| Lewiston | 5 | Oklahoma | 2 | | |
| Limington | 2 | Rhode Island | 1 | | |
| Lincolnton | 1 | South Carolina | 2 | | |
| Madison | 1 | Tennessee | 1 | | |
| New Harbor | 2 | Texas | 1 | | |
| Old Orchard Beach | 2 | Vermont | 1 | | |
| Patten | 1 | Virginia | 2 | | |
| Rockland | 1 | Washington DC | 2 | | |
| Saco | 1 | Wisconsin | 2 | | |
| Sanford | 1 | | | | |
| Skowhegan | 1 | | | | |
| South Portland | 4 | | | | |
| Stonington | 1 | | | | |
| Topsham | 1 | | | | |
| Warren | 1 | | | | |
| Westbrook | 9 | | | | |
| Windham | 4 | | | | |
| | | | | Out-Of-Country | 8 |
| Maine Towns | 54 | Out-of-State | 34 | Portland | 74 |
| | | | | TOTAL INTAKES | 170 |

| <u>MEN & WOMEN'S OVERFLOW</u> | MEN | WOMEN | TOTAL |
|--|------------|--------------|--------------|
| TOTAL NUMBER SERVED (Unduplicated Clients) | 441 | 88 | 529 |
| INTAKES | 135 | 35 | 170 |
| TOTAL NUMBER OF CLIENTS PLACED IN HOUSING | 33 | 11* | 44 |
| TOTAL NUMBER OF CLIENTS THAT RETURNED | 5 | 0 | 5 |
| TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA | 1 | 0 | 1 |
| * INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME | 28 | 4 | 32 |
| (*BASED ON SELF-REPORTING) | | | |

*Housing placements may be duplicated between Oxford Street and Florence House for women

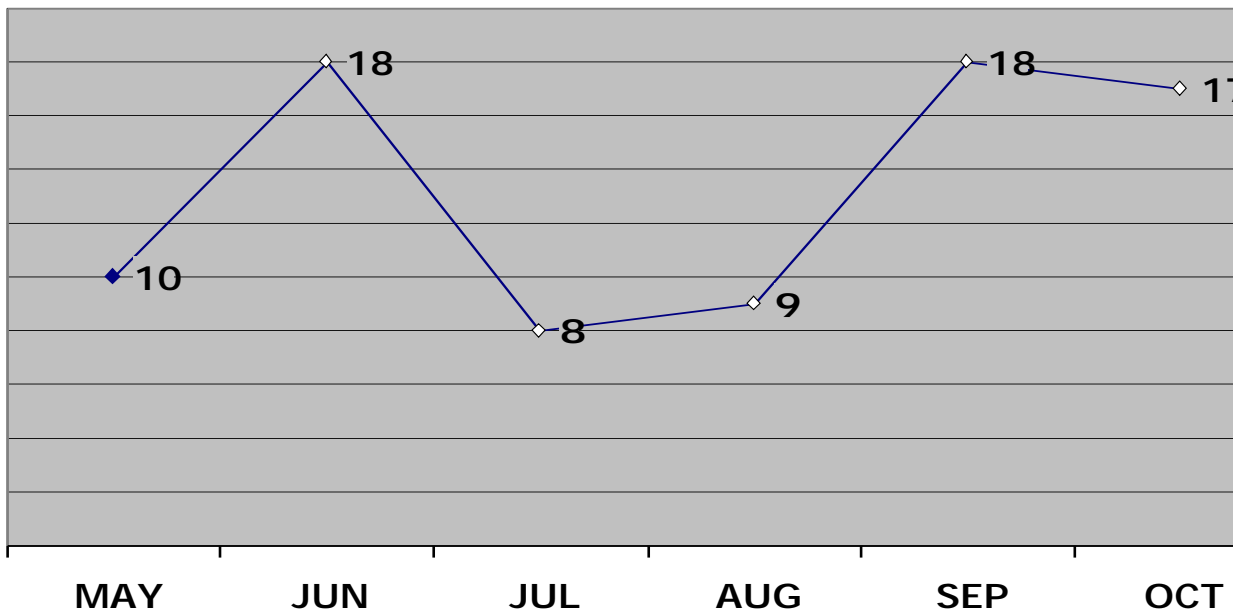
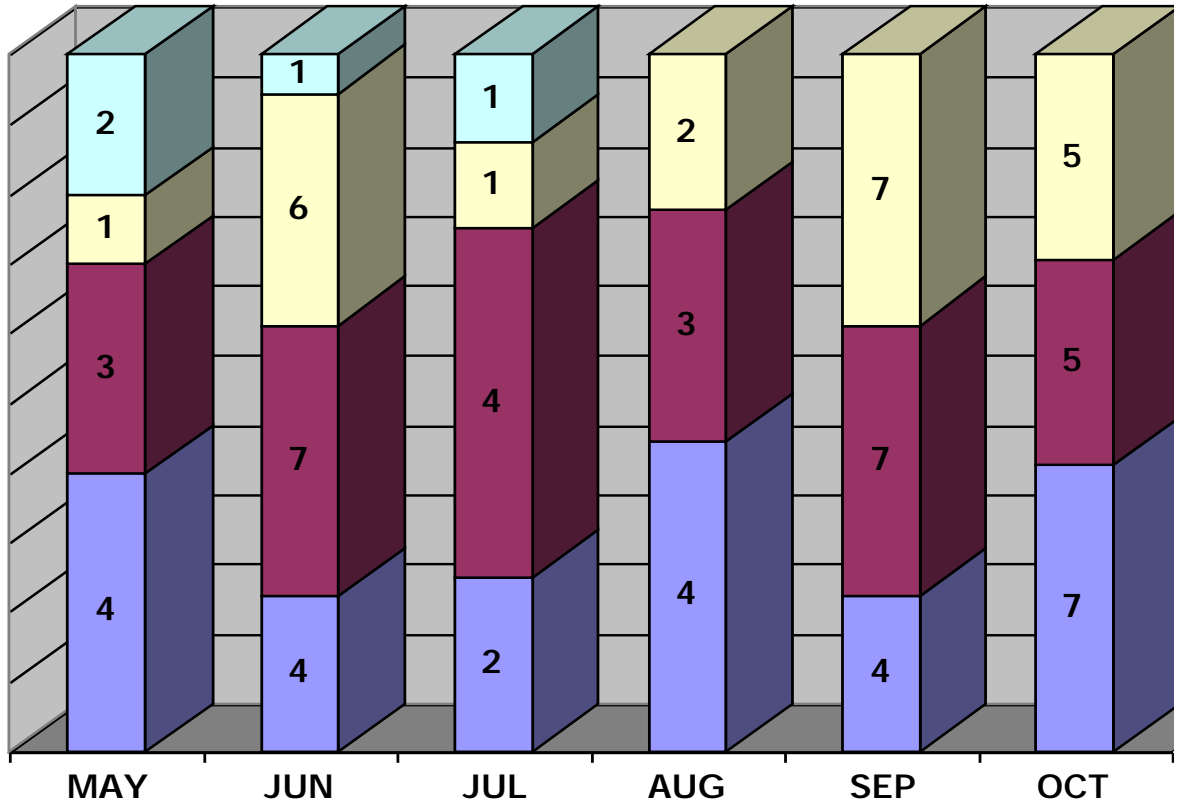
FLORENCE HOUSE

Women's Shelter

OCTOBER 2011

Intake Statistics

■ Out of State ■ Out of Town □ Portland □ Out of Country ■ Unknc



Women's Shelter
 OCTOBER 2011
 Intake Statistics

MAINE TOWNS

Leeds 2
 Westbrook 1
 Windham 1

OUT-OF-STATE

Illinois 1
 Massachusetts 1
 New York 1
 Rhode Island 1
 South Carolina 1

OUT-OF-COUNTRY

Out-of-Country 0
 Unknown 0

Maine Towns 5

Out-of-State 7

Portland 5

TOTAL INTAKES: 17

TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 51

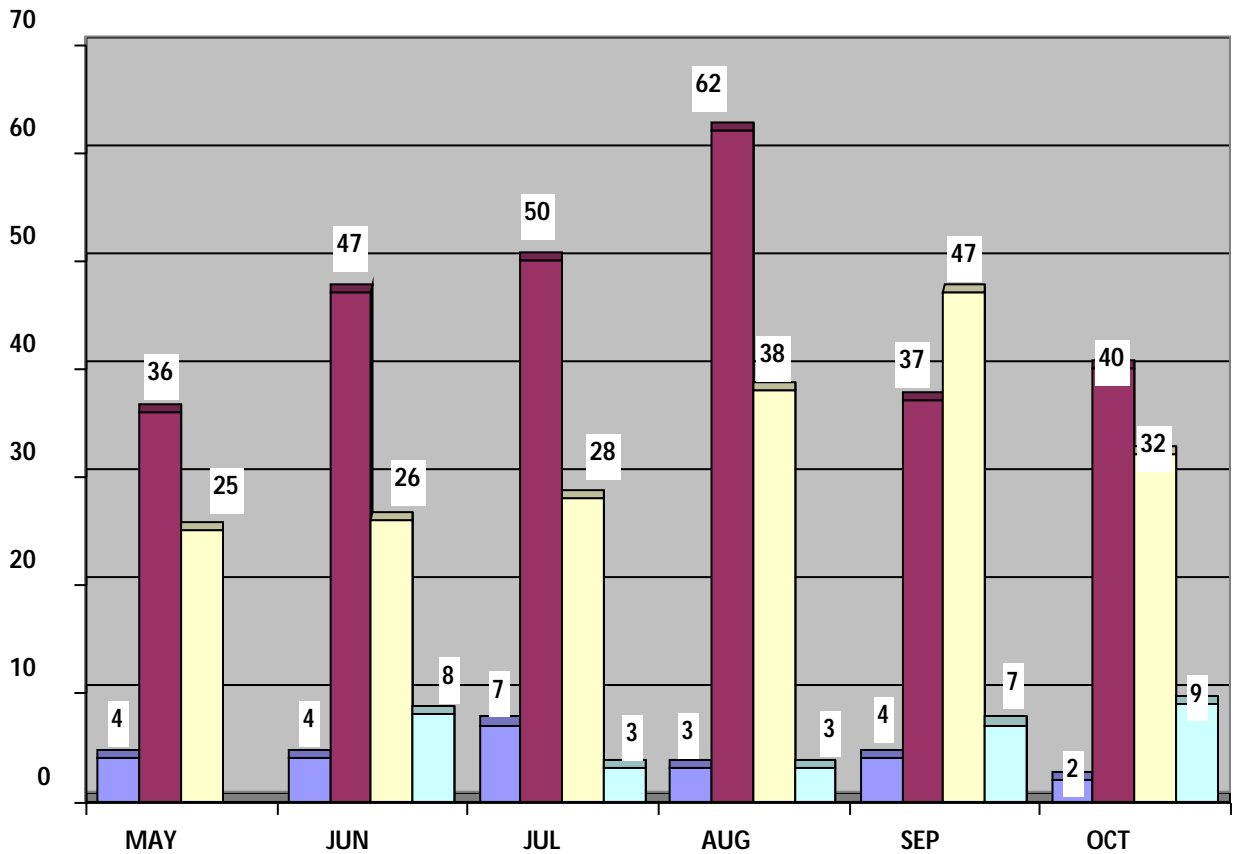
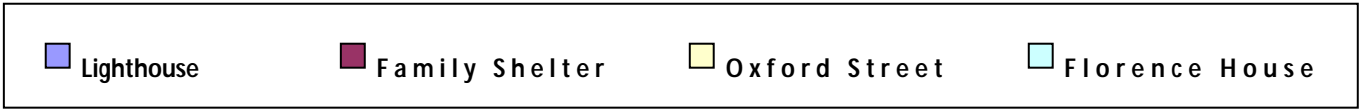
TOTAL NUMBER OF WOMEN PLACED IN HOUSING 5*

TOTAL NUMBER OF WOMEN THAT RETURNED 1

***INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 9**
 (*BASED ON SELF-REPORTING)

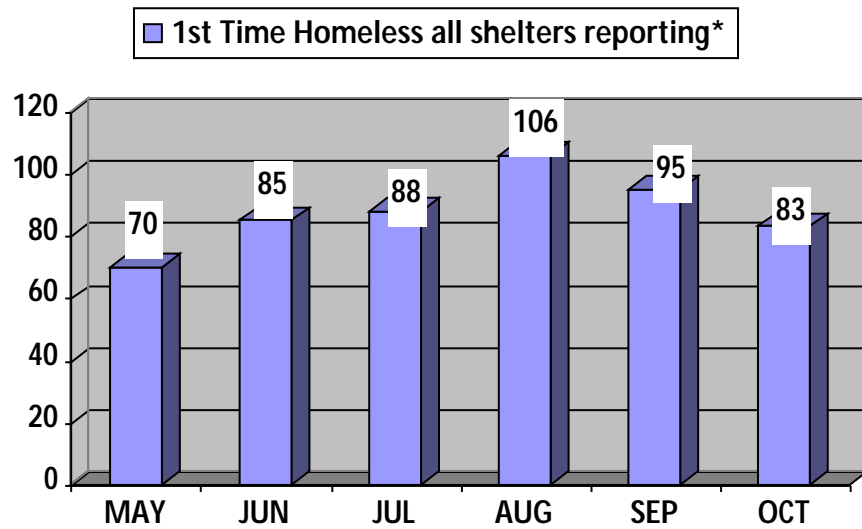
*Housing placements may be duplicated between Oxford Street and Florence House for women

OCTOBER 2011
 1st TIME HOMELESSNESS STATISTICS
 (BASED ON SELF-REPORTING)



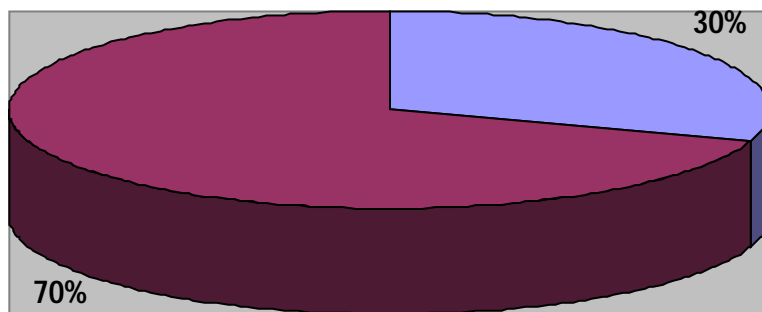
| | May | Jun | Jul | Aug | Sep | Oct. | % of Total |
|-----------------|-----|-----|-----|-----|-----|------|------------|
| intakes | | | | | | | |
| Lighthouse | 4 | 4 | 7 | 3 | 4 | 2 | 40% |
| Family Shelter | 36 | 47 | 50 | 62 | 37 | 40 | 46% |
| Oxford Street | 25 | 26 | 28 | 38 | 47 | 32 | 19% |
| Women's Shelter | 45 | 8 | 3 | 3 | 7 | 9 | 53% |
| Florence House | | | | | | | |

OCTOBER 2011
 1st TIME HOMELESSNESS STATISTICS
 (BASED ON SELF-REPORTING)



*"Shelters reporting" includes: the Lighthouse Shelter, Family Shelter, Oxford Street Shelter, and the Preble Street Women's Shelter

OCTOBER 2011
 1st TIME HOMELESSNESS STATISTICS
 Percentage of Intakes

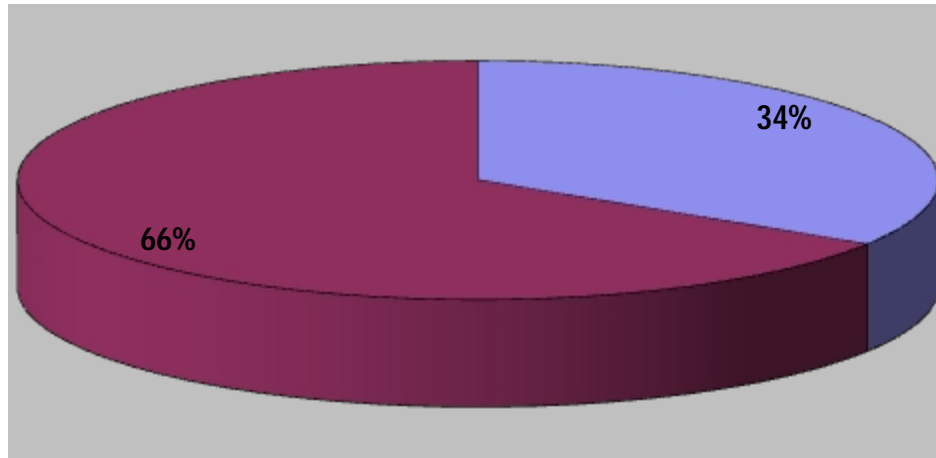


Total Intakes: 279
1st Time Homelessness: 83, or 30% of all intakes
All *other intakes: 196, or 70% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

JULY 2009 through OCTOBER 2011
(Since data tracking on first time homelessness began - 28 Months)
1st TIME HOMELESSNESS STATISTICS
Percentage of Intakes

■ 1st Time Homeless Intakes ■ All other intakes



Total Intakes: 6698
1st Time Homelessness: 2251, or 34% of all intakes
All *other intakes: 4447, or 66% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

Shelters Reporting Intake and 1st Time Homelessness Statistics include:

Women's Shelter
Lighthouse Shelter
Family Shelter
Oxford Street Shelter
Overflow