

City of Portland
Health & Human Services Department
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

	May 2010	May 2011
ADOLESCENTS	14 Individuals	13 Individuals
ADULTS	227 Individuals	230 Individuals
FAMILIES	60 Individuals Average 24 Families	90 Individuals Average 36 Families
Total	301 Individuals	333 Individuals

31 Days in the Month of May

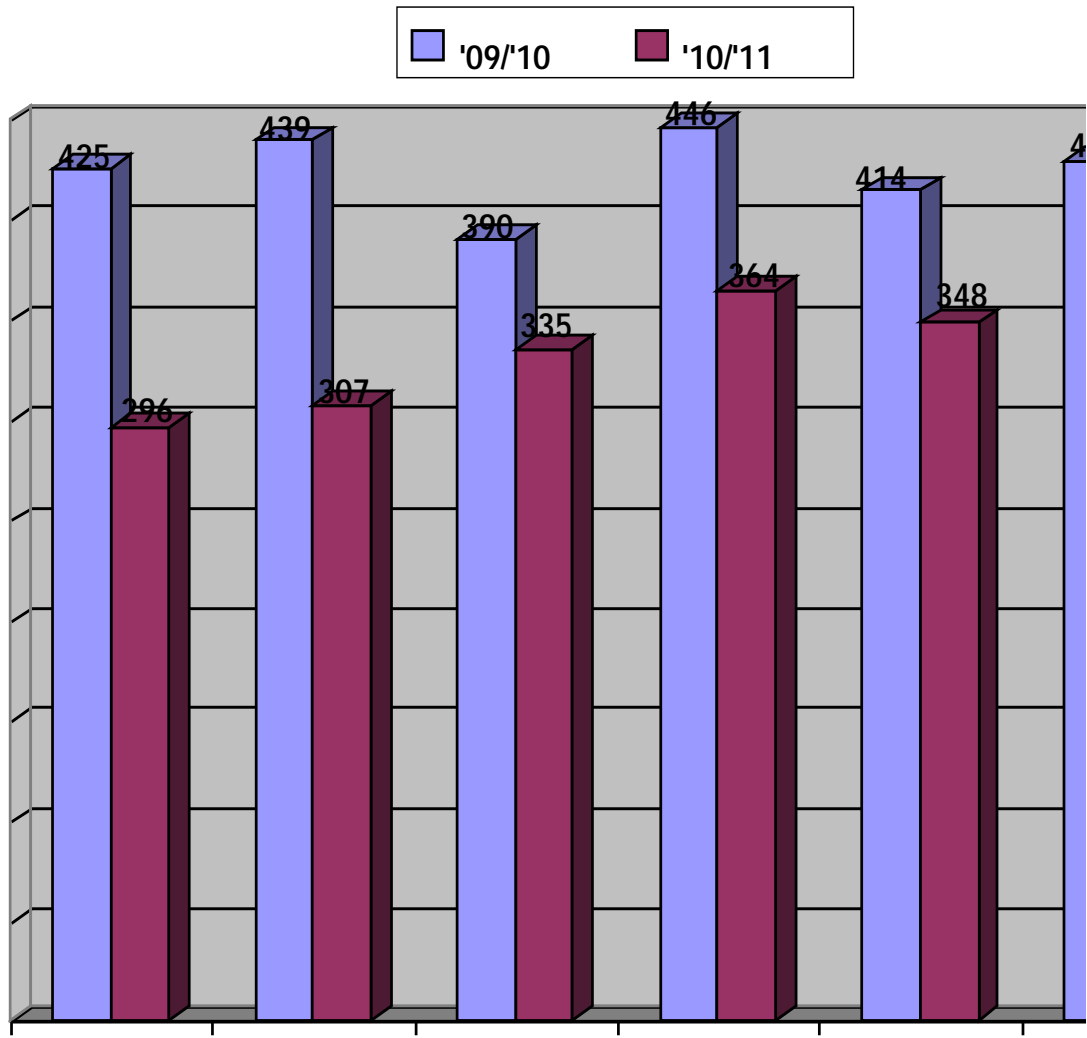
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:
City of Portland
Health & Human Services Department

Social Services Division
MAY 2011
ADOLESCENT BEDS USED
PREBLE STREET LIGHT HOUSE SHELTER



	DEC	JAN	FEB	MAR	APR	MAY
Dec.		Jan.	Feb.	Mar.	Apr.	May
09/10	425	439	390	446	414	429
10/11	296	307	335	364	348	407
Percent	-30%	-30%	-14%	-18%	-16%	-5%

PREBLE STREET
Lighthouse Shelter 16 Beds

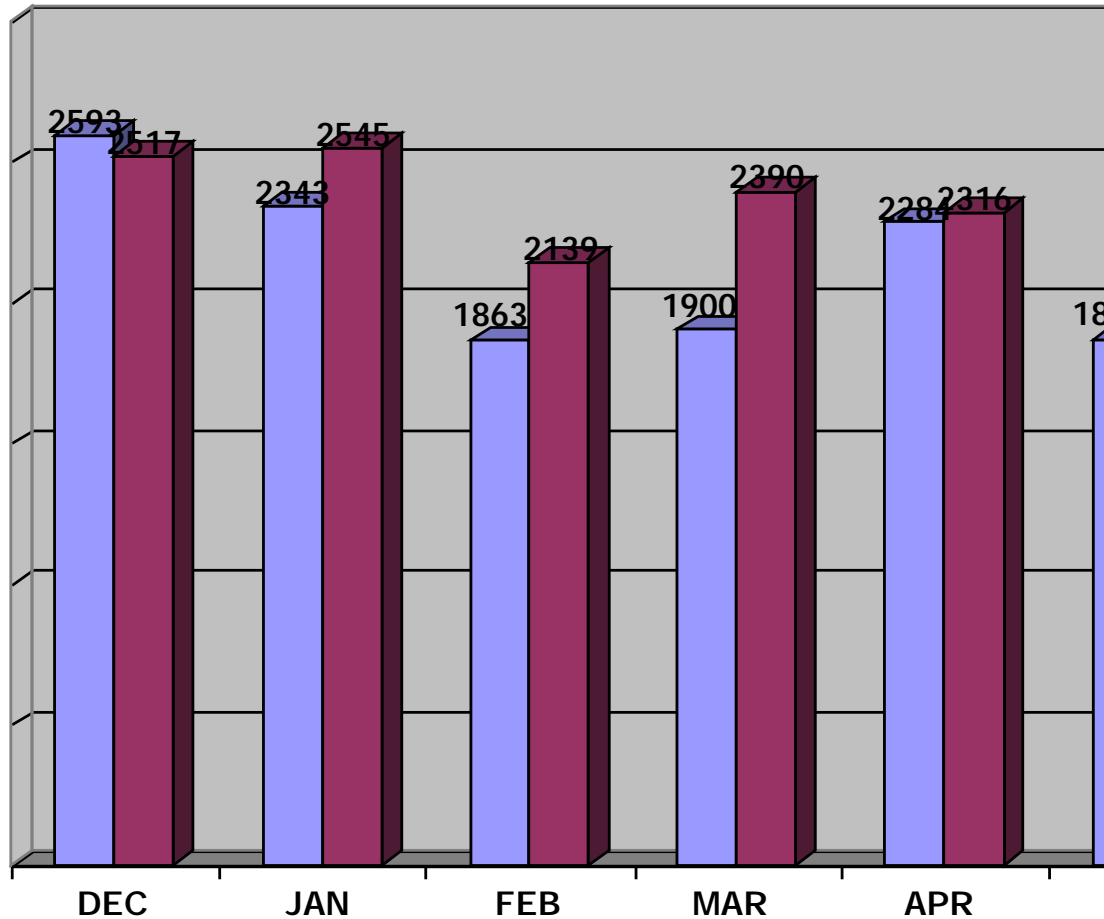
UNDUPLICATED YOUTH: 30
TOTAL NEW INTAKES: 12
***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME** 4
(*BASED ON SELF-REPORTING)

MAY 2011
 ADOLESCENT SHELTER STATISTICS
 PREBLE STREET LIGHT HOUSE SHELTER

Day of Month	Preble Street	Beds Available
	16	16
1	10	6
2	16	0
3	14	2
4	15	1
5	16	0
6	15	1
7	14	2
8	12	4
9	15	1
10	14	2
11	13	3
12	16	0
13	13	3
14	11	5
15	10	6
16	12	4
17	13	3
18	15	1
19	12	4
20	12	4
21	13	3
22	14	2
23	13	3
24	12	4
25	12	4
26	11	5
27	13	3
28	11	5
29	14	2
30	12	4
31	14	2
Totals	407	89
Ave/Night	13	3

MAY 2011
FAMILY BEDS USED

'09/'10 '10/'11



	Dec.	Jan.	Feb.	Mar.	Apr.	May
09/10	2593	2343	1863	1900	2284	1869
10/11	2517	2545	2139	2390	2316	2781
Percent	-3%	9%	15%	26%	1%	49%

HEALTH & HUMAN SERVICES DEPARTMENT
SOCIAL SERVICES DIVISION
Family Shelter 77 Beds
FAMILY CRISIS SHELTER 14 Beds
STEP UP FAMILY RESOURCES 10 Beds
EMERGENCY SHELTER 0 Beds
General Assistance

MAY 2011
FAMILY SHELTER STATISTICS

Day of Month	City* (# Families)	City Used	Family Crisis	Step Up	GA Hotels	Beds Used Per Night
	17	77	14	10		
1	15	47	14	10	0	71
2	16	60	12	10	0	82
3	16	60	14	10	0	84
4	17	64	14	10	0	88
5	17	64	11	10	0	85
6	18	67	13	10	0	90
7	19	69	13	10	0	92
8	18	67	13	10	0	90
9	18	67	13	10	0	90
10	15	58	10	10	0	78
11	15	57	9	10	0	76
12	13	52	9	10	0	71
13	16	62	9	10	0	81
14	16	62	9	10	0	81
15	16	62	12	10	0	84
16	18	68	12	10	0	90
17	19	74	13	10	0	97
18	17	68	11	10	0	89
19	18	70	11	10	0	91
20	18	70	14	10	0	94
21	18	70	14	10	0	94
22	19	72	14	10	0	96
23	19	72	14	10	0	96
24	19	74	14	10	0	98
25	19	74	14	10	0	98
26	19	75	13	10	0	98
27	20	77	13	10	0	100
28	20	77	13	10	0	100
29	20	77	13	10	0	100
30	20	77	13	10	0	100
31	19	76	11	10	0	97
Totals	547	2089	382	310	0	2781
Ave/Night	18	67	12	10	0	90

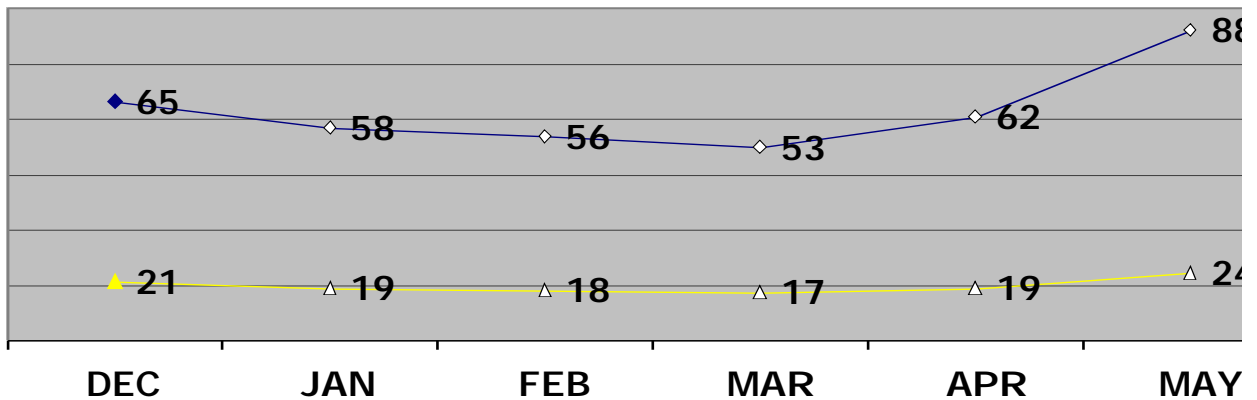
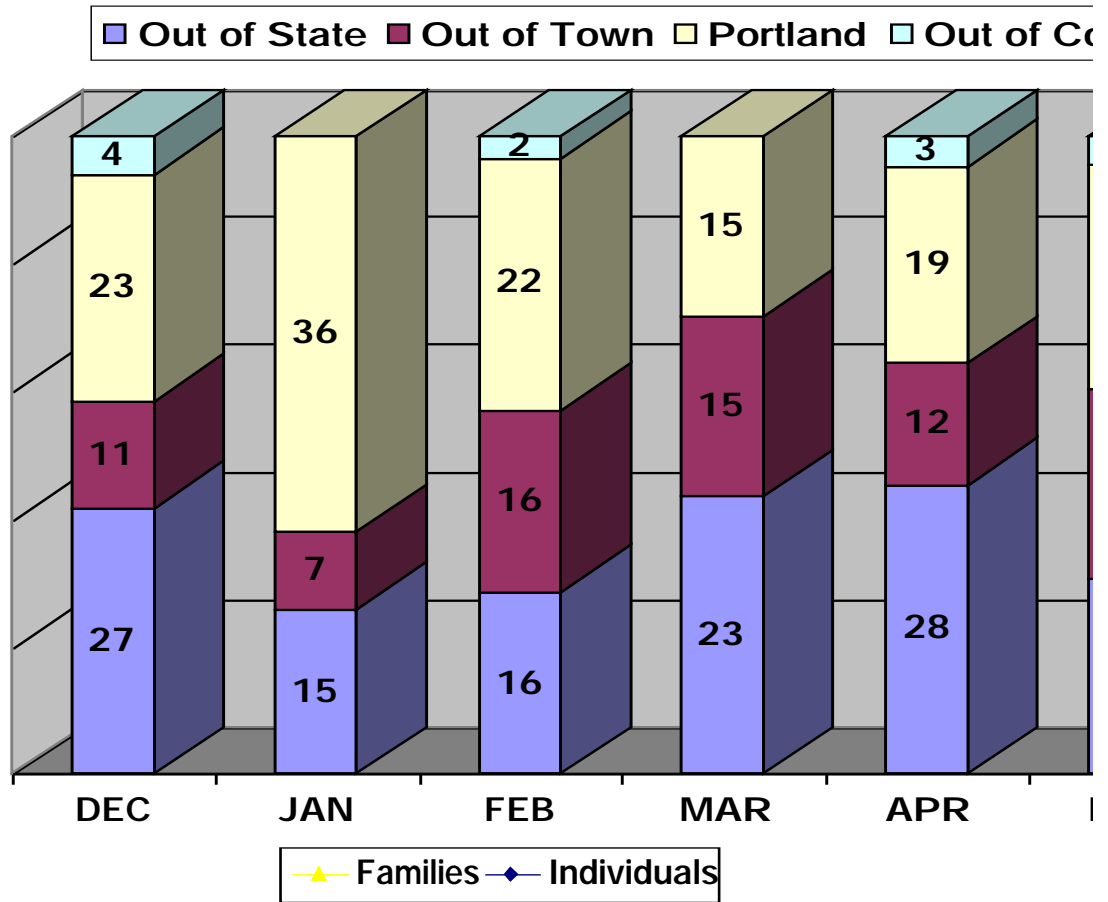
CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Family Shelter

MAY 2011

Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division
Family Shelter
 INDIVIDUALS

MAY 2011

MAINE TOWNS

	Families / Individuals
Buxton	1 / 4
*South Portland	5 / 19
*Westbrook	1 / 3

OUT-OF-STATE

	Families / Individuals
Arizona	1 / 3
California	1 / 3
Georgia	1 / 4
Maryland	1 / 2
Michigan	1 / 4
New York	1 / 3
Pennsylvania	1 / 6
South Dakota	1 / 2

OUT-OF-COUNTRY

	Families / Individuals
Rwanda	2 / 4

*4 families paid for by South Portland
 *1 family paid for by Westbrook

Out-of-Country **2** Families for
 a total of **4** individuals

Maine Towns **7** Families for a
 total of **26** individuals

Out-of-State **8** Families for a
 total of **27** individuals

Portland **7** families for a total
 of **31** individuals

TOTAL INTAKES: 24
 families for a total of **88**
 individuals

TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 40 Families / 126 Individuals

TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 11 Families / 35 Individuals

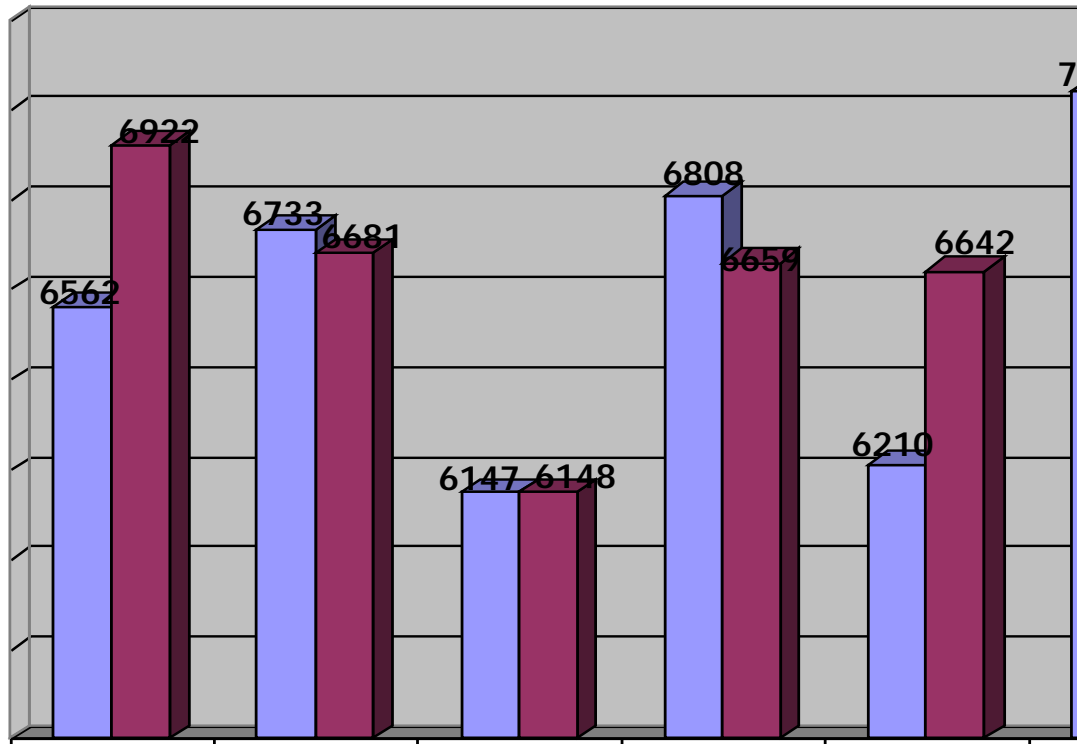
TOTAL NUMBER OF CLIENTS THAT RETURNED 0

***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 10 Families / 36 Individuals**
 (*BASED ON SELF-REPORTING)

*Refugees experiencing homelessness for the 1st time 5 Families / 16 Individuals

MAY 2011
ADULT SHELTER STATISTICS

■ '09/'10 ■ '10/'11



	DEC	JAN	FEB	MAR	APR	MAY
Dec.	Jan.	Feb.	Mar.	Apr.	May	
09/10	6562	6733	6147	6808	6210	7040
10/11	6922	6681	6148	6659	6642	7128
Percent	5%	-0.77%	0%	-2%	7%	1%

MILESTONE FOUNDATION

Substance Abuse Shelter 41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT

SOCIAL SERVICES DIVISION

Oxford Street Shelter 129 (+25 overflow) Beds

FLORENCE HOUSE

Women's Shelter 10 (+ 15 overflow) Beds

COMMUNITY OVERFLOW

30 Beds

ADULT SHELTER STATISTICS

Day of Month	Milestone	Oxford St Men	Oxford St Women	FH Women's Shelter	Beds Used per Night	
	41	129 (25)	129 (25)	10 (15)	0	231
					18	248
1	52	140	13	26	0	233
2	49	139	16	26	13	242
3	50	146	11	26	19	248
4	46	143	13	27	0	220
5	53	134	15	27	0	220
6	48	134	12	26	6	234
7	47	135	12	26	12	238
8	47	137	18	26	6	234
9	51	136	12	27	0	233
10	45	145	11	27	0	231
11	47	147	13	26	0	226
12	49	144	11	27	0	221
13	46	142	11	27	0	221
14	43	137	14	27	0	229
15	45	136	13	27	7	224
16	51	128	16	27	6	219
17	43	131	17	27	0	231
18	40	134	18	27	0	228
19	48	139	18	26	0	223
20	47	134	21	26	0	231
21	47	134	16	26	9	232
22	46	135	15	26	11	235
23	45	132	18	26	0	235
24	53	136	18	28	0	234
25	47	143	19	26	0	230
26	50	137	19	28	0	226
27	48	135	20	27	0	214
28	47	136	17	26	0	219
29	42	132	14	26	0	238
30	37	135	21	26	6	
31	51	135	20	26		
TOTAL	1460	4251	482	822	113	7128
Ave/Night	47	137	16	27	11	230

On January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter. Men's Overflow began on January 20th, 2011 is located at The Preble Street Resource Center.

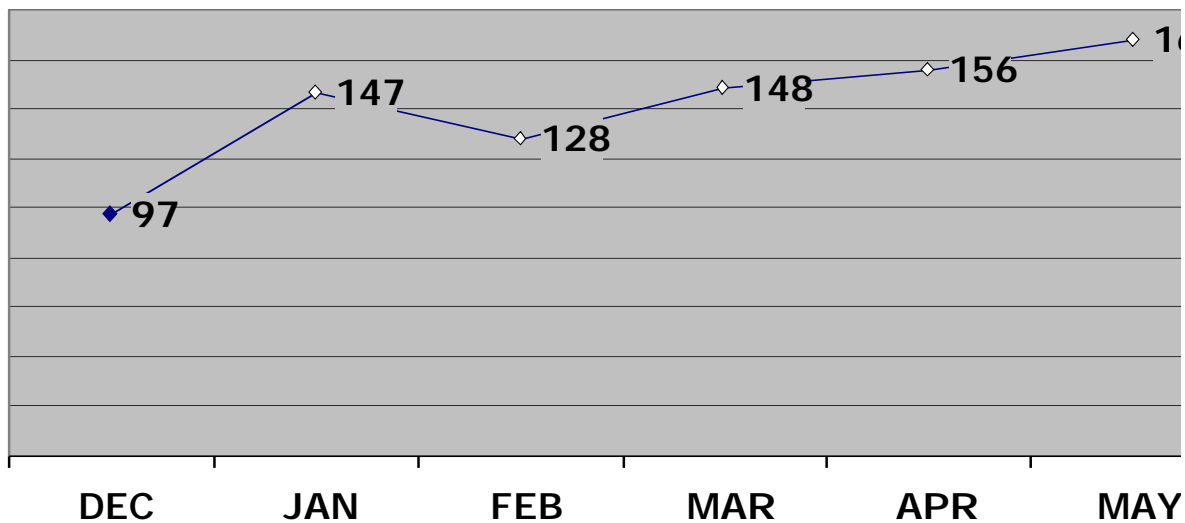
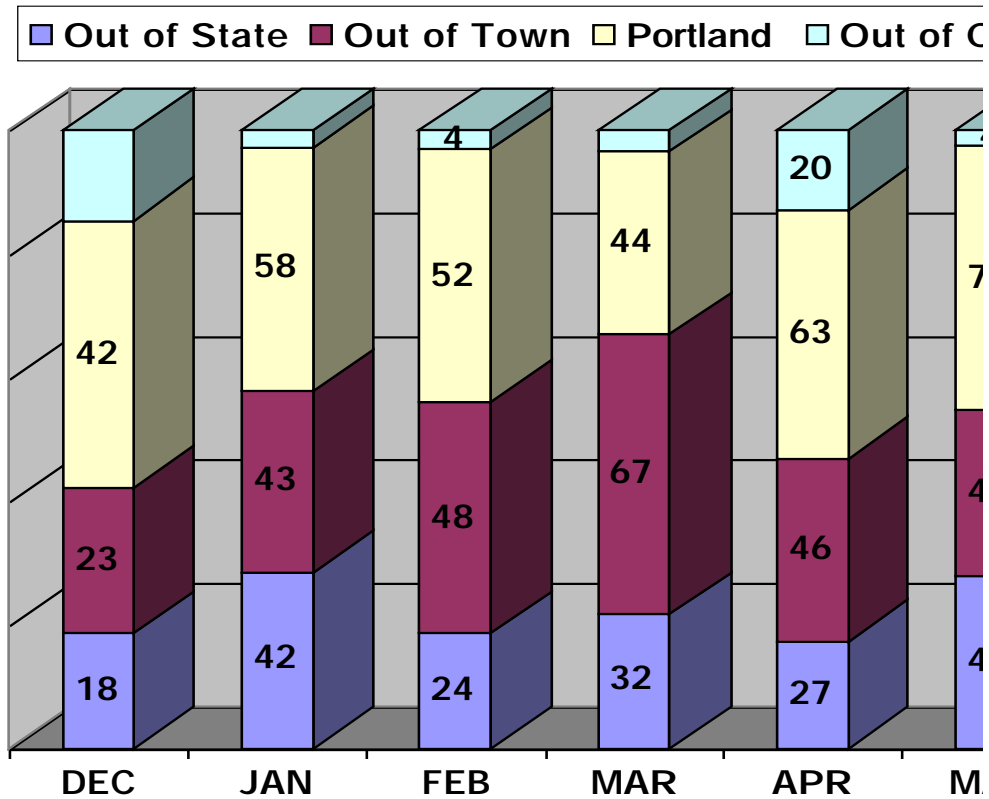
*Overflow

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Oxford Street Shelter

MAY 2011

Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

* January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter and are included in Oxford Street's Intake Statistics.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division
 Oxford Street Shelter

MAY 2011

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Auburn	1	California	3	Burundi	2
Augusta	1	Connecticut	4	Congo	2
Bangor	2	Florida	4		
Biddeford	3	Hawaii	1		
Bridgton	1	Idaho	1		
Cornish	1	Maryland	2		
Gorham	3	Massachusetts	14		
Gray	1	Nevada	1		
Harpswell	1	New Hampshire	4		
Lewiston	6	New York	2		
Old Orchard Beach	5	Ohio	1		
Pownal	1	Oregon	1		
Rockland	1	Pennsylvania	1		
Saco	2	Texas	2		
South Paris	1	Vermont	2		
South Portland	5	Virginia	2		
Thorndike	1	Washington	2		
Waterboro	1				
Westbrook	6				
Windham	2				
Maine Towns	45	Out-of-State	47	Out-Of-Country	4
				Portland	72
				TOTAL INTAKES	168

<u>MEN & WOMEN'S OVERFLOW</u>	MEN	WOMEN	TOTAL
TOTAL NUMBER SERVED (Unduplicated Clients)	380	87	467
INTAKES	119	49	168
TOTAL NUMBER OF CLIENTS PLACED IN HOUSING	24	15*	39
TOTAL NUMBER OF CLIENTS THAT RETURNED	0	0	0
TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA	3	0	3
*INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME	19	6	25
(*BASED ON SELF-REPORTING)			

*Housing placements may be duplicated between Oxford Street and Florence House for women

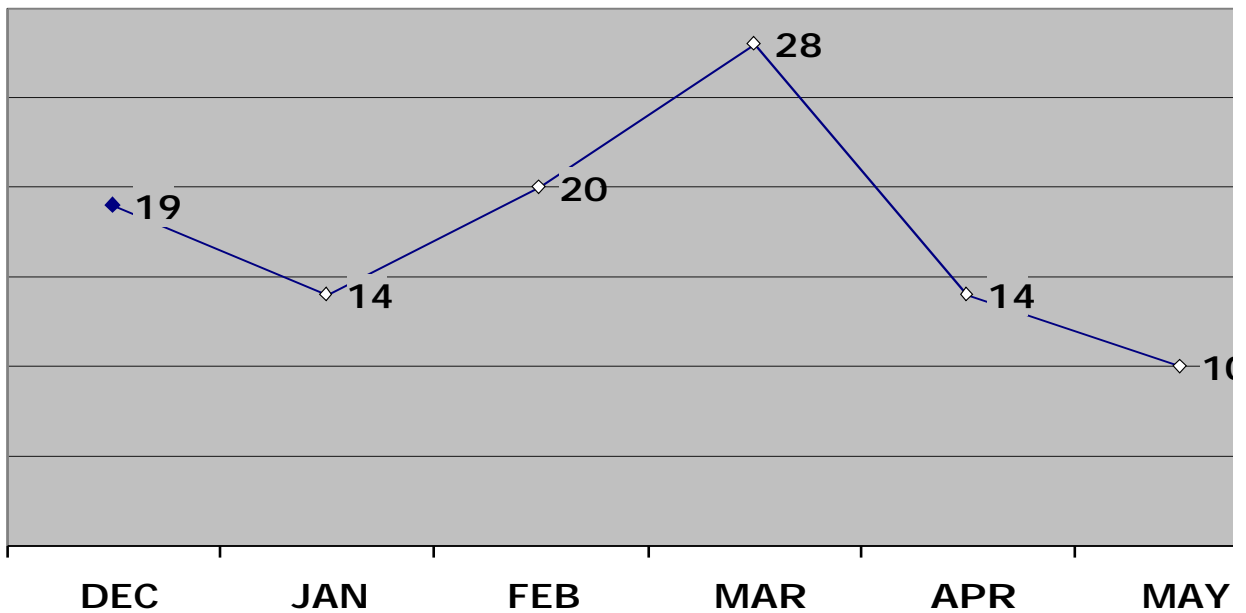
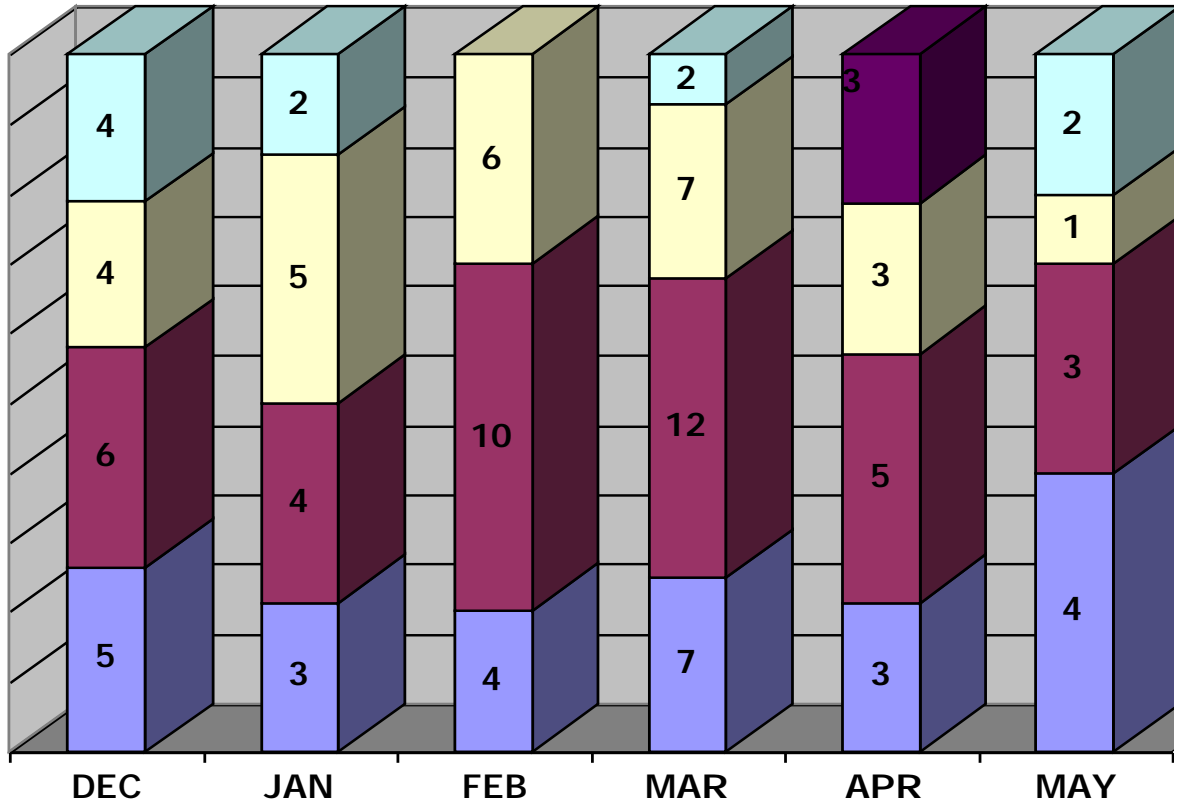
FLORENCE HOUSE

Women's Shelter

MAY 2011

Intake Statistics

■ Out of State ■ Out of Town □ Portland □ Out of Country ■ Unknoc



Women's Shelter

MAY 2011

Intake Statistics

MAINE TOWNS

Buxton 1
Windham 1
York 1

OUT-OF-STATE

Alabama 1
Florida 1
Maryland 1
Massachusetts 1

OUT-OF-COUNTRY

Burundi 2

Out-of-Country 2

Unknown 0

Maine Towns 3

Out-of-State 4

Portland 1

TOTAL INTAKES: 10

TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 47

TOTAL NUMBER OF WOMEN PLACED IN HOUSING 8*

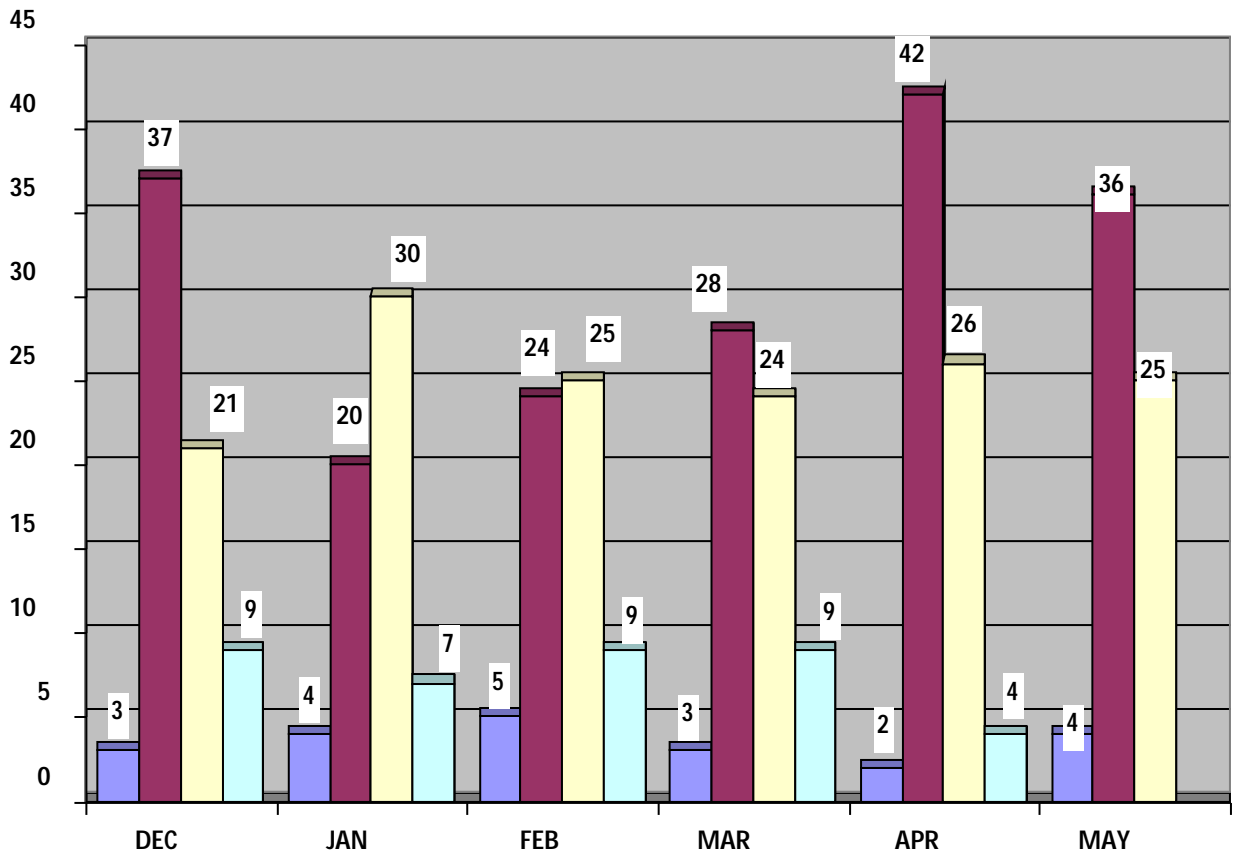
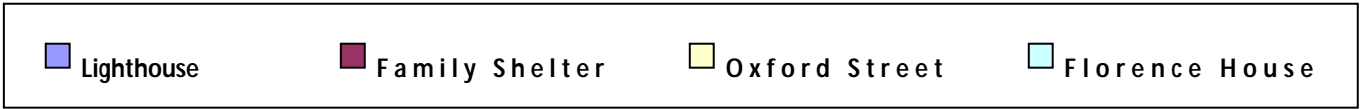
TOTAL NUMBER OF WOMEN THAT RETURNED 1

***INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 5**

(*BASED ON SELF-REPORTING)

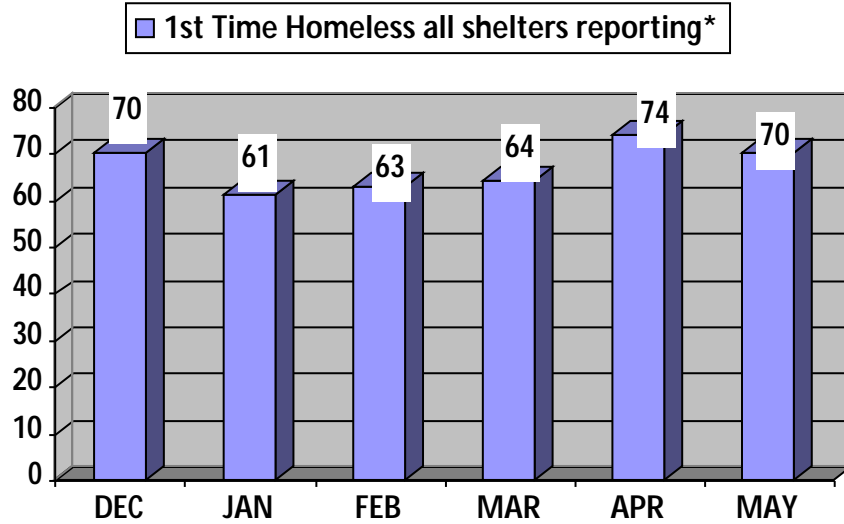
*Housing placements may be duplicated between Oxford Street and Florence House for women

MAY 2011
1st TIME HOMELESSNESS STATISTICS
(BASED ON SELF-REPORTING)



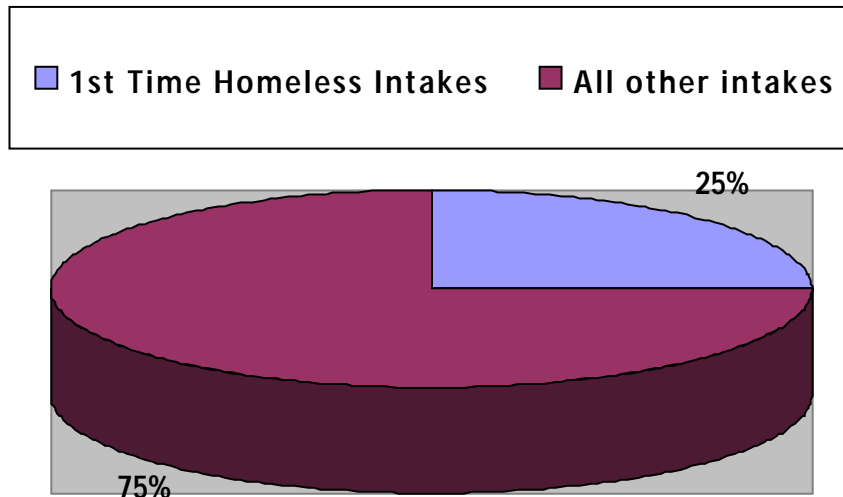
	Dec.	Jan.	Feb.	Mar.	Apr.	May	% of Total
intakes							
Lighthouse	3	4	5	3	2	4	33%
Family Shelter	37	20	24	28	42	36	41%
Oxford Street	21	30	25	24	26	25	15%
Women's Shelter Florence House	9	7	9	9	4	5	50%

MAY 2011
 1st TIME HOMELESSNESS STATISTICS
 (BASED ON SELF-REPORTING)



*"Shelters reporting" includes: the Lighthouse Shelter, Family Shelter, Oxford Street Shelter, and the Preble Street Women's Shelter

MAY 2011
 1st TIME HOMELESSNESS STATISTICS
 Percentage of Intakes

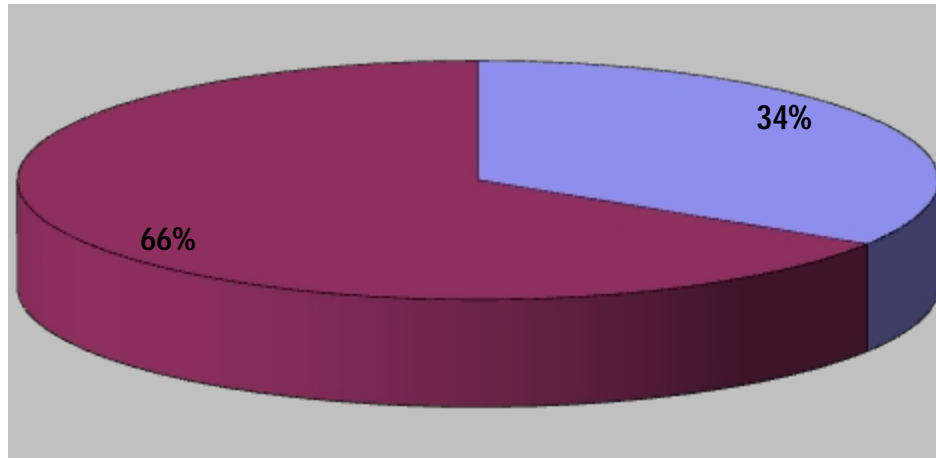


Total Intakes: 278
1st Time Homelessness: 70, or 25% of all intakes
All *other intakes: 208, or 75% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

JULY 2009 through MAY 2011
(Since data tracking on first time homelessness began - 23 Months)
1st TIME HOMELESSNESS STATISTICS
Percentage of Intakes

■ 1st Time Homeless Intakes ■ All other intakes



Total Intakes:	5284
1st Time Homelessness:	1794 , or 34% of all intakes
All *other intakes:	3490 , or 66% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

Shelters Reporting Intake and 1st Time Homelessness Statistics include:

Florence House Women's Shelter
Lighthouse Shelter
Family Shelter
Oxford Street Shelter
Community Overflow