

City of Portland
Health & Human Services Department
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

	April 2011	April 2012
ADOLESCENTS	12 Individuals	15 Individuals
ADULTS	221 Individuals	267 Individuals
FAMILIES	77 Individuals Average 30 Families	62 Individuals Average 24 families
Total	310 Individuals	344 Individuals

30 Days in the Month of April

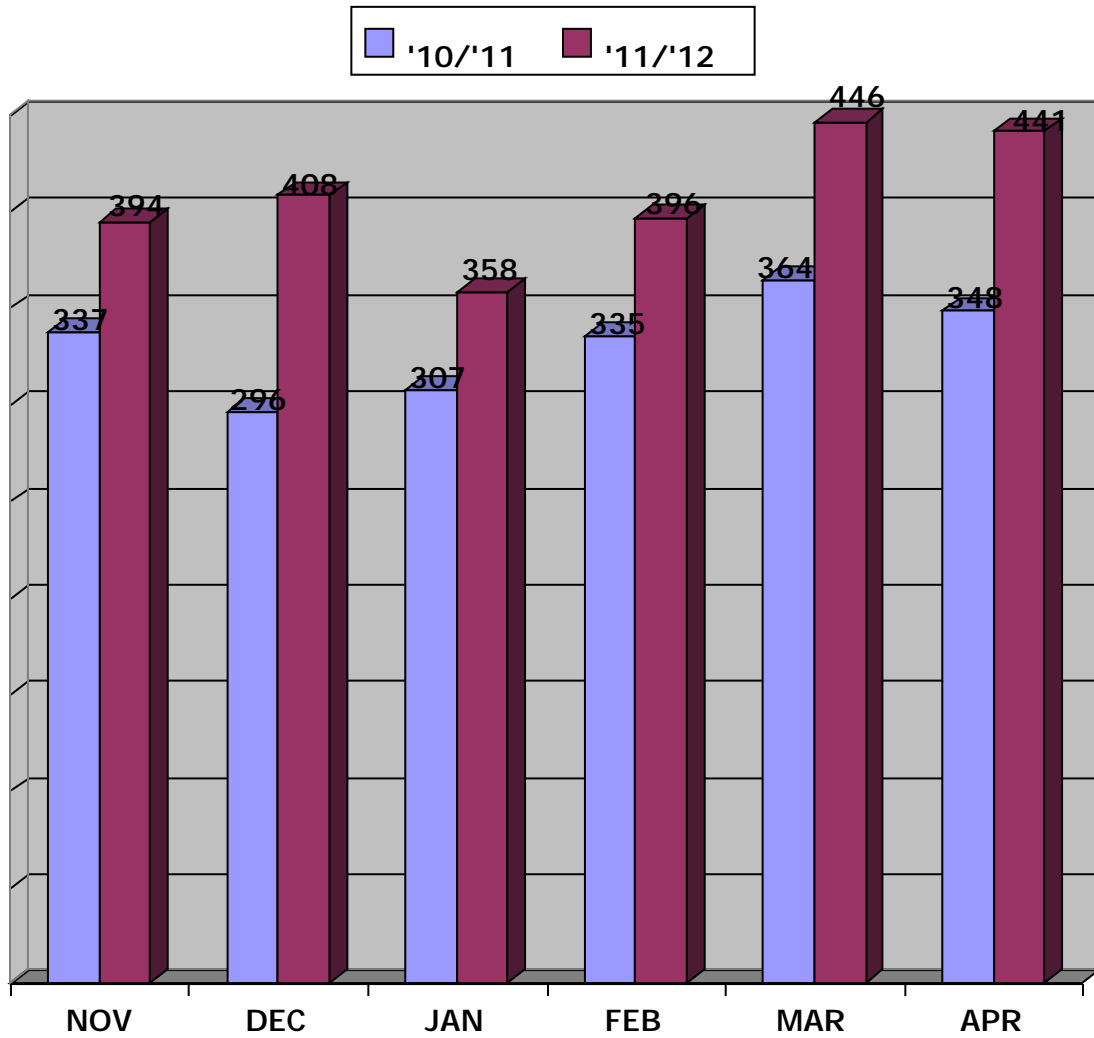
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:
City of Portland
Health & Human Services Department

Social Services Division
 APRIL 2012
 ADOLESCENT BEDS USED
 PREBLE STREET LIGHT HOUSE SHELTER



	Nov	Dec	Jan	Feb	Mar	Apr
'10/'11	337	296	307	335	364	348
'11/'12	394	408	358	396	446	441
Percent	17%	38%	17%	18%	23%	27%

PREBLE STREET
 Lighthouse Shelter 16 Beds

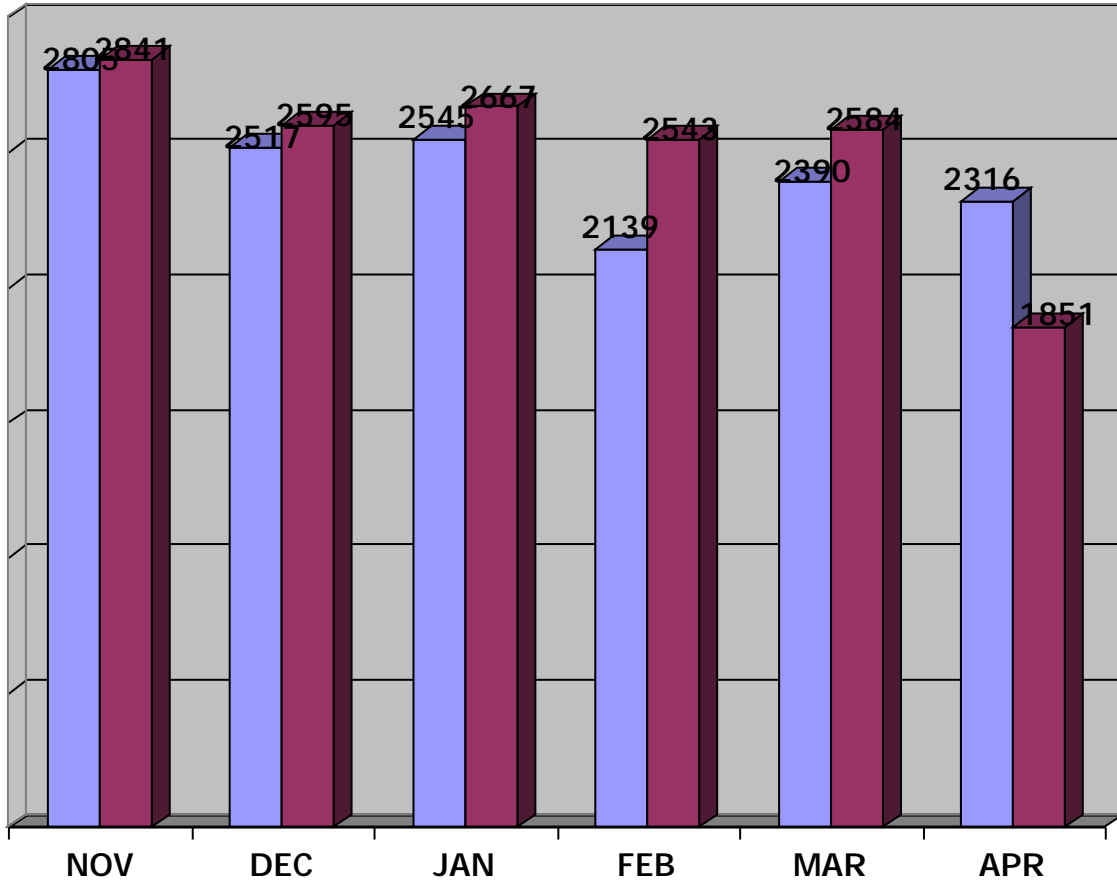
UNDUPLICATED YOUTH: 47
TOTAL NEW INTAKES: 14
***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME** 7
 (*BASED ON SELF-REPORTING)

APRIL 2012
 ADOLESCENT SHELTER STATISTICS
 PREBLE STREET LIGHT HOUSE SHELTER

Day of Month	Preble Street	Beds Available
	16	16
1	9	7
2	14	2
3	16	0
4	15	1
5	12	4
6	16	0
7	13	3
8	15	1
9	14	2
10	16	0
11	13	3
12	16	0
13	16	0
14	15	1
15	13	3
16	16	0
17	16	0
18	16	0
19	16	0
20	13	3
21	16	0
22	16	0
23	11	5
24	16	0
25	16	0
26	14	2
27	15	1
28	15	1
29	16	0
30	16	0
Totals	441	39
Ave/Night	15	1

APRIL 2012
FAMILY BEDS USED

'10/'11 '11/'12



	Nov	Dec	Jan	Feb	Mar	Apr
'10/'11	2805	2517	2545	2139	2390	2316
'11/'12	2841	2595	2667	2543	2584	1851
Percent	1%	3%	5%	19%	8%	-20%

HEALTH & HUMAN SERVICES DEPARTMENT

SOCIAL SERVICES DIVISION

Family Shelter 84 Beds

FAMILY CRISIS SHELTER 14 Beds

STEP UP FAMILY RESOURCES 10 Beds

EMERGENCY SHELTER 0 Beds

General Assistance

APRIL 2012
FAMILY SHELTER STATISTICS

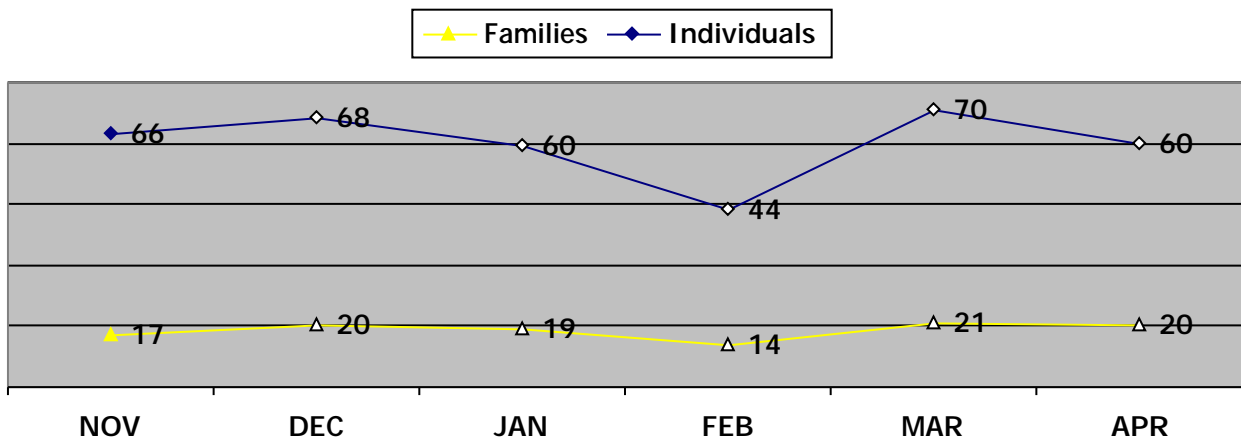
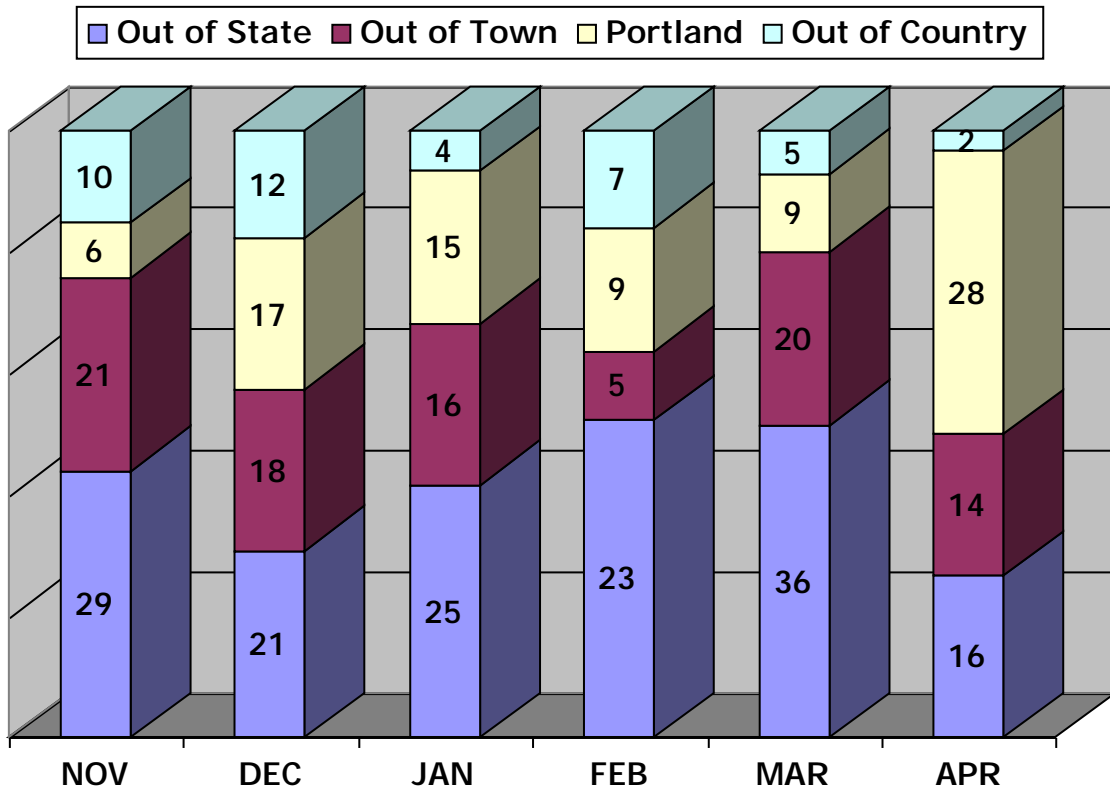
Day of Month	City* (# Families)	City Used	Family Crisis	Step Up	GA Hotels	Beds Used Per Night
	20	84	14	10		
1	17	49	14	11	0	74
2	15	45	14	11	0	70
3	13	37	14	11	0	62
4	13	38	14	11	0	63
5	13	33	14	11	0	58
6	13	37	14	11	0	62
7	13	37	14	11	0	62
8	13	37	14	11	0	62
9	13	37	11	11	0	59
10	11	33	13	11	0	57
11	9	23	13	11	0	47
12	8	21	13	11	0	45
13	11	30	13	11	0	54
14	11	30	13	11	0	54
15	11	30	13	11	0	54
16	11	30	14	11	0	55
17	15	43	12	11	0	66
18	15	43	12	11	0	66
19	15	43	12	11	0	66
20	14	41	12	11	0	64
21	14	41	14	11	0	66
22	14	41	14	11	0	66
23	14	39	14	11	0	64
24	14	39	14	11	0	64
25	15	41	13	11	0	65
26	15	40	13	11	0	64
27	14	39	14	11	0	64
28	15	41	14	11	0	66
29	15	41	14	11	0	66
30	15	42	13	11	0	66
Totals	399	1121	400	330	0	1851
Ave/Night	13	37	13	11	0	62

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Family Shelter

APRIL 2012
 Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division
Family Shelter
 INDIVIDUALS

APRIL 2012

MAINE TOWNS

	Families / Individuals
Brunswick	1 / 3
Lewiston	1 / 2
Otis	1 / 2
Westbrook	1 / 3
Unknown	1 / 4

OUT-OF-STATE

	Families / Individuals
Delaware	1 / 5
Rhode Island	1 / 3
Virginia	1 / 8

OUT-OF-COUNTRY

	Families / Individuals
Burundi	1 / 2

Out-of-Country **1** Families for a total of **2** individuals

Maine Towns **5** Families for a total of **14** individuals

Out-of-State **3** Families for a total of **16** individuals

Portland **11** families for a total of **28** individuals

TOTAL INTAKES: 20
 families for a total of **60**
 individuals

TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 38 Families / 104 Individuals

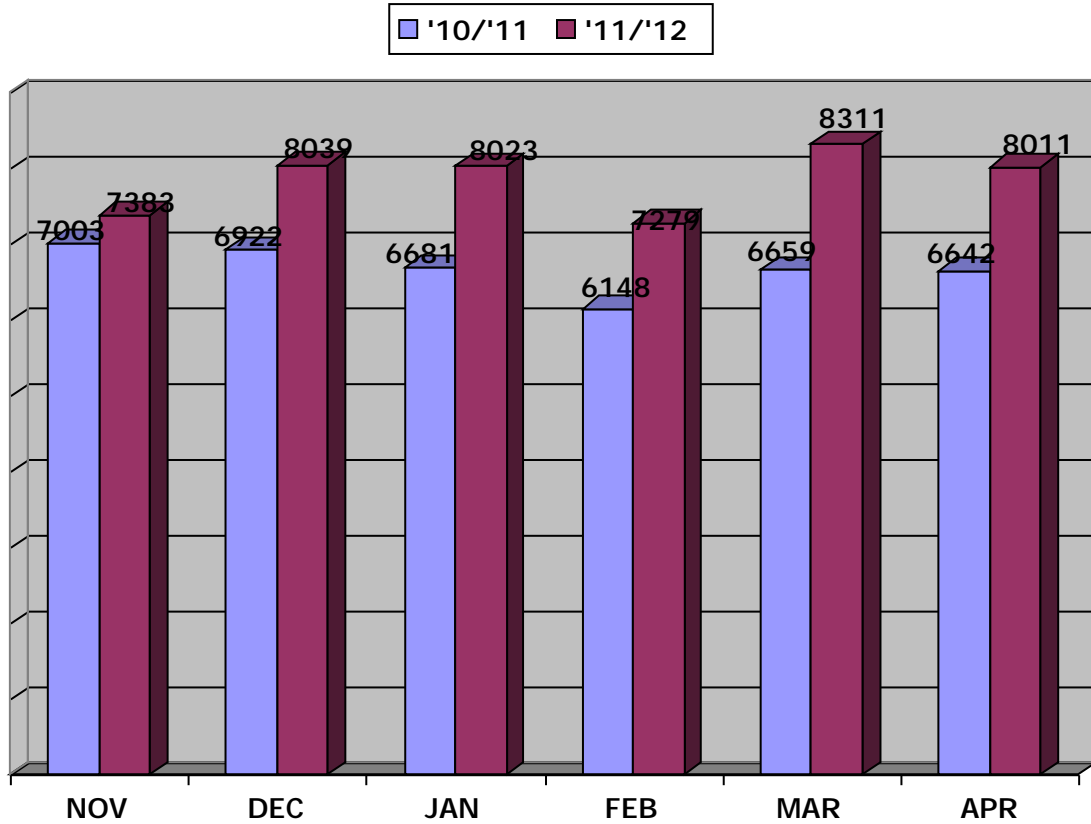
TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 10 Families / 38 Individuals

TOTAL NUMBER OF CLIENTS THAT RETURNED 0

***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 5 Families / 19 Individuals**
 (*BASED ON SELF-REPORTING)

*Refugees experiencing homelessness for the 1st time 2 Families / 10 Individuals

APRIL 2012
ADULT SHELTER STATISTICS



	Nov	Dec	Jan	Feb	Mar	Apr
'10/'11	7003	6922	6681	6148	6659	6642
'11/'12	7383	8039	8029	7279	8311	8011
Percent	5%	16%	20%	18%	25%	21%

MILESTONE FOUNDATION

Substance Abuse Shelter 41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT

SOCIAL SERVICES DIVISION

Oxford Street Shelter 154 Beds

FLORENCE HOUSE

Women's Shelter 25 Beds

COMMUNITY OVERFLOW

Preble Street Resource Center 75 Beds

APRIL 2012
ADULT SHELTER STATISTICS

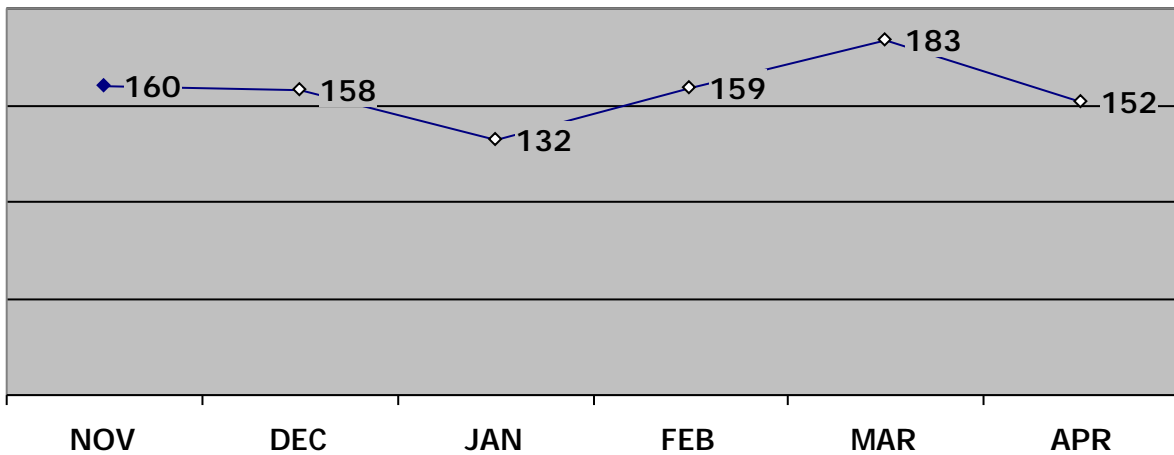
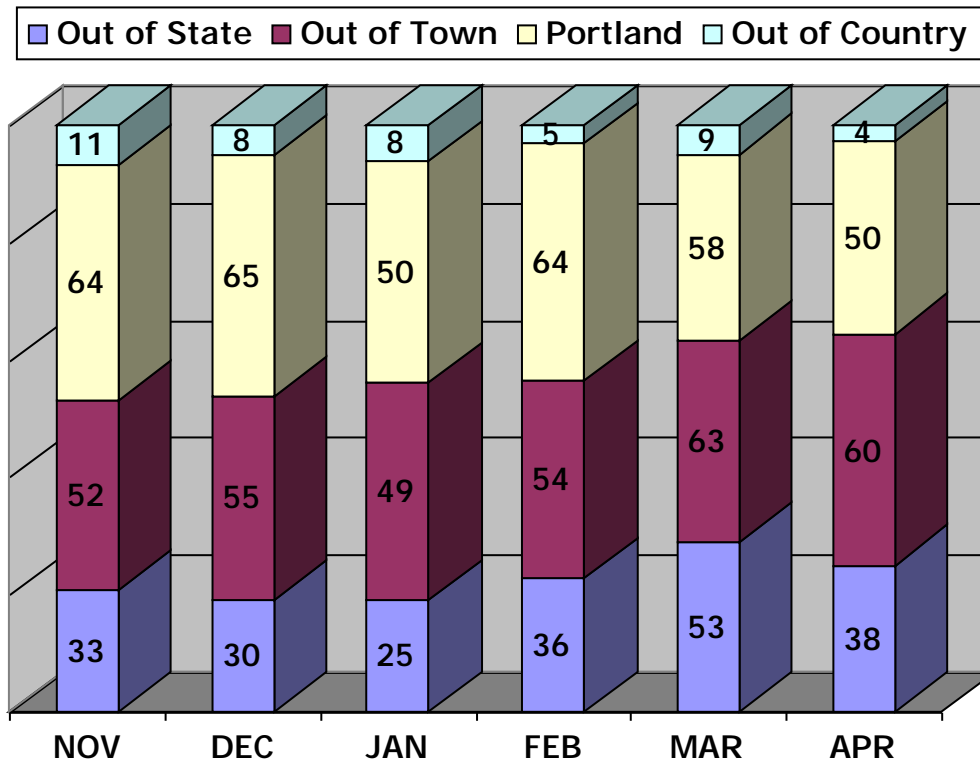
Day of Month	Milestone	Oxford St Men	Oxford St Women	FH Women's Shelter	*Overflow	Beds Used per Night
	41	154	154	25		
1	40	100	32	27	54	253
2	38	103	34	27	65	267
3	37	103	31	28	63	262
4	43	101	34	27	66	271
5	38	99	35	27	66	265
6	38	99	30	27	66	260
7	41	100	31	28	61	261
8	40	100	34	26	64	264
9	45	109	37	26	75	292
10	44	103	41	27	68	283
11	42	112	38	26	73	291
12	45	103	35	27	70	280
13	42	120	32	28	54	276
14	39	98	31	27	70	265
15	44	102	27	26	57	256
16	39	100	32	27	75	273
17	38	99	34	27	69	267
18	44	103	33	27	74	281
19	41	99	38	27	72	277
20	35	101	33	27	70	266
21	37	94	27	27	73	258
22	45	98	36	26	74	279
23	44	98	37	27	71	277
24	39	103	32	27	57	258
25	45	102	37	27	73	284
26	43	97	34	27	60	261
27	36	98	21	26	48	229
28	43	95	30	28	48	244
29	43	96	32	28	52	251
30	42	101	33	27	57	260
TOTAL	1230	3036	991	809	1945	8011
Ave/Night	41	101	33	27	65	267

On January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter. Men's Overflow began on January 20th, 2011 is located at The Preble Street Resource Center.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Oxford Street Shelter

APRIL 2012
 Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

* January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter and are included in Oxford Street's Intake Statistics.

CITY OF PORTLAND
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Oxford Street Shelter

APRIL 2012

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Arundel	1	Alaska	1	Burundi	3
Auburn	2	California	1	Congo	1
Bangor	5	Colorado	1		
Biddeford	4	Connecticut	1		
Brunswick	1	Florida	5		
Buxton	1	Kansas	1		
Cape Elizabeth	1	Kentucky	1		
Eddington	1	Massachusetts	8		
Freeport	1	Nevada	1		
Harrison	1	New Hampshire	3		
Hebron	1	New Jersey	1		
Hollis	1	New York	2		
Kennebunk	1	North Carolina	1		
Lewiston	1	Ohio	1		
Limington	1	Texas	4		
Litchfield	1	Vermont	1		
Naples	1	Virginia	3		
North New Portland	1	Washington	2		
Old Orchard Beach	7				
Orrington	1				
Peaks Island	1				
Rockland	1				
Saco	1				
Sanford	1				
Sealcove	1				
Skowhegan	1				
South Portland	6				
Steep Falls	1				
Thomaston	1				
Waterville	2				
West Newfield	1				
Westbrook	6				
Windham	3				
				Out-Of-Country	4
Maine Towns	60	Out-of-State	38	Portland	50
				TOTAL INTAKES	152

<u>MEN & WOMEN'S OVERFLOW</u>	MEN	WOMEN	TOTAL
TOTAL NUMBER SERVED (Unduplicated Clients)	415	106	521
INTAKES	112	40	152
TOTAL NUMBER OF CLIENTS PLACED IN HOUSING	35	5*	40
TOTAL NUMBER OF CLIENTS THAT RETURNED	2	0	2
TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA	1	0	1
* INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME	15	9	24
(*BASED ON SELF-REPORTING)			

*Housing placements may be duplicated between Oxford Street and Florence House for women

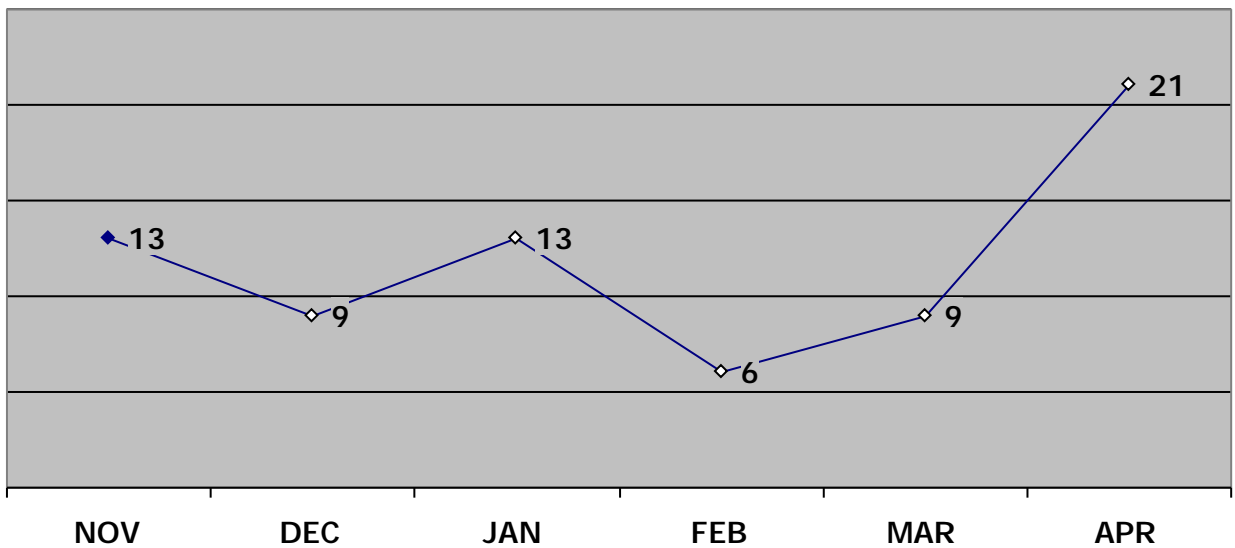
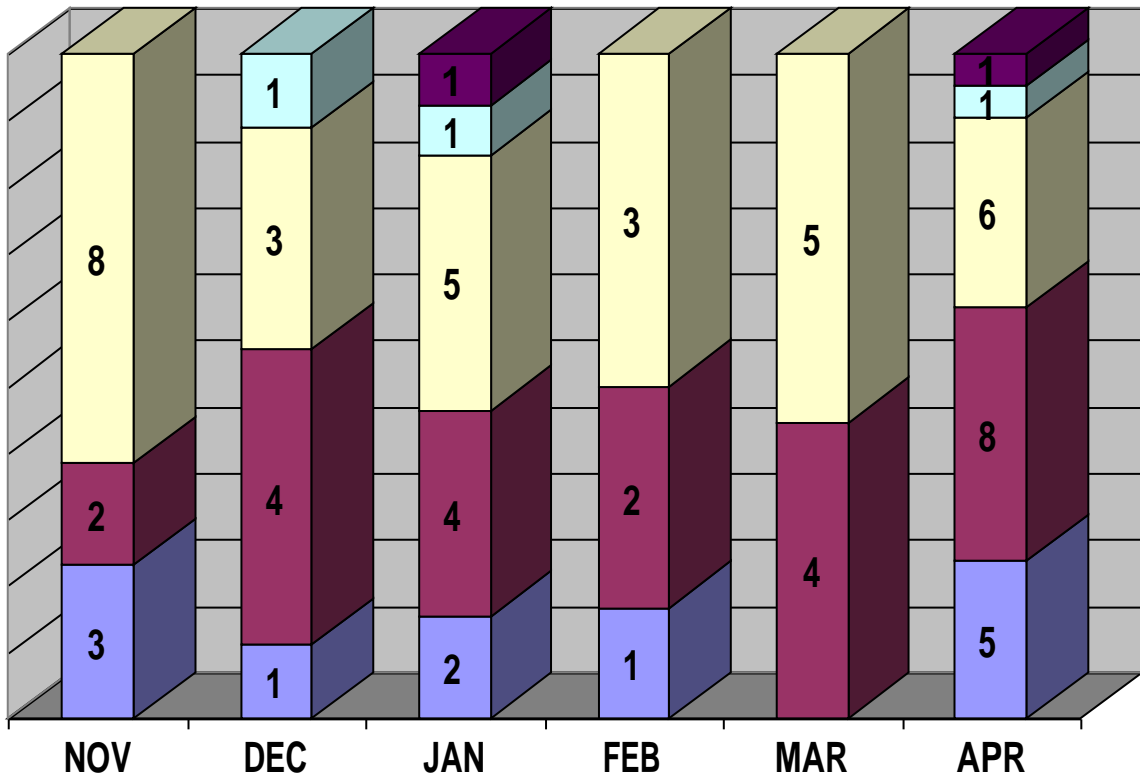
FLORENCE HOUSE

Women's Shelter

APRIL 2012

Intake Statistics

■ Out of State ■ Out of Town □ Portland □ Out of Country ■ Unknown



Women's Shelter

APRIL 2012

Intake Statistics

MAINE TOWNS

Auburn	1
Cape Elizabeth	1
Ellsworth	1
Gardner	1
Sebago	1
Westbrook	1
Windham	2

OUT-OF-STATE

Illinois	1
Ohio	1
Massachusetts	1
Missouri	1
South Carolina	1

OUT-OF-COUNTRY

Sweden	1
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Out-of-Country	1
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Unknown	1
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Maine Towns	8
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Out-of-State	5
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Portland	6
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TOTAL INTAKES: 21

TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 57

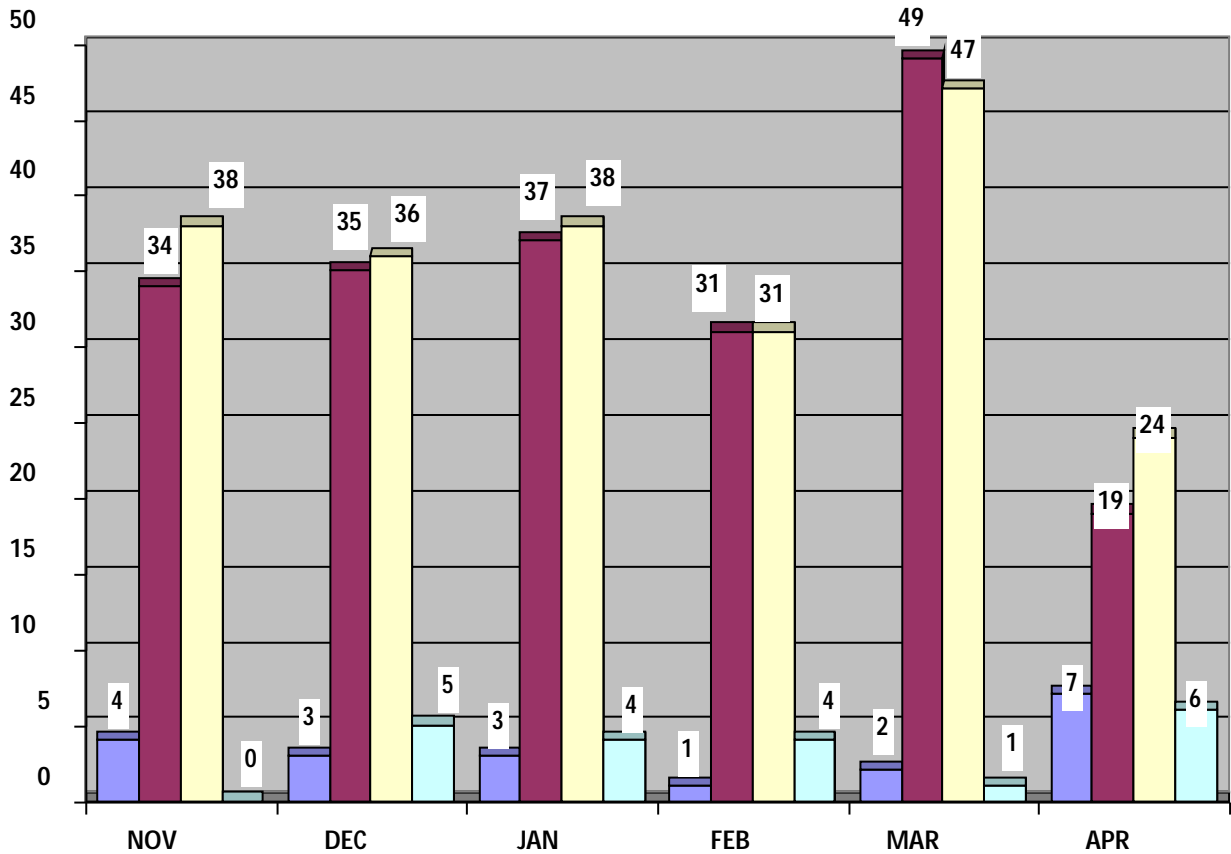
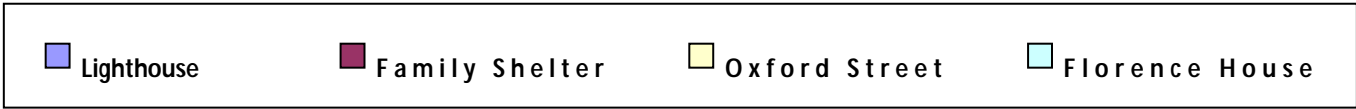
TOTAL NUMBER OF WOMEN PLACED IN HOUSING 11*

TOTAL NUMBER OF WOMEN THAT RETURNED 2

***INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 6**
(*BASED ON SELF-REPORTING)

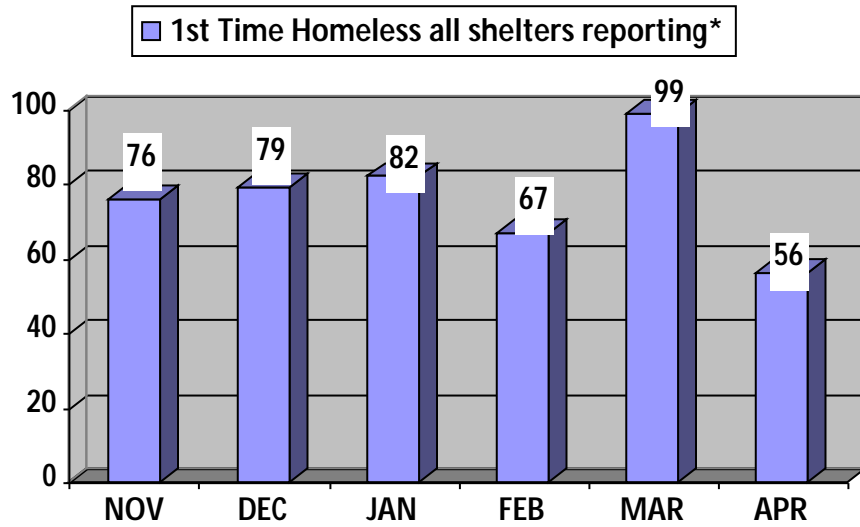
*Housing placements may be duplicated between Oxford Street and Florence House for women

APRIL 2012
 1st TIME HOMELESSNESS STATISTICS
 (BASED ON SELF-REPORTING)



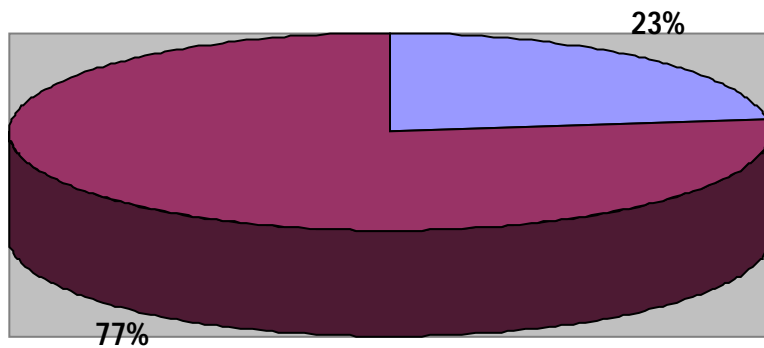
	Nov	Dec	Jan	Feb	Mar	Apr	% of Total
intakes							
Lighthouse	4	3	3	1	2	7	47%
Family Shelter	34	35	37	31	49	19	32%
Oxford Street	38	36	38	31	47	24	16%
Women's Shelter Florence House	0	5	4	4	1	6	29%

APRIL 2012
 1st TIME HOMELESSNESS STATISTICS
 (BASED ON SELF-REPORTING)



*"Shelters reporting" includes: the Lighthouse Shelter, Family Shelter, Oxford Street Shelter, and the Preble Street Women's Shelter

APRIL 2012
 1st TIME HOMELESSNESS STATISTICS
 Percentage of Intakes

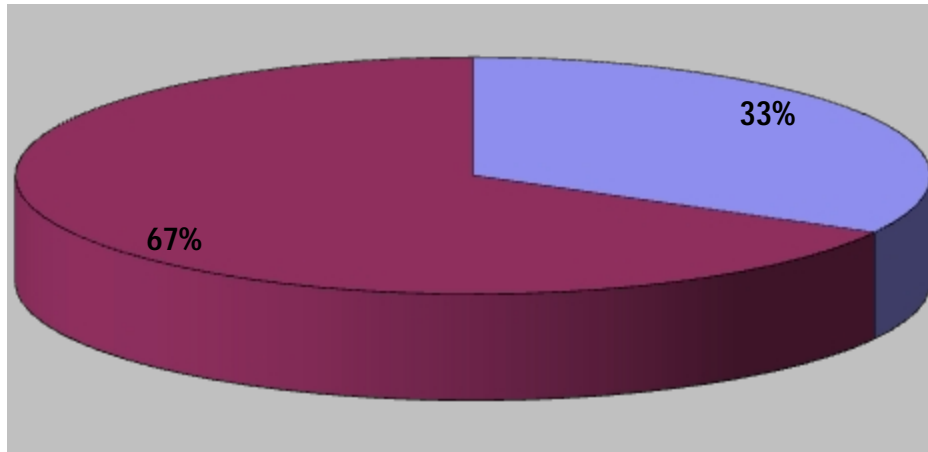


Total Intakes: 248
1st Time Homelessness: 56, or 23% of all intakes
All *other intakes: 192, or 77% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

JULY 2009 through APRIL 2012
(Since data tracking on first time homelessness began - 34 Months)
1st TIME HOMELESSNESS STATISTICS
Percentage of Intakes

■ 1st Time Homeless Intakes ■ All other intakes



Total Intakes: 8152
1st Time Homelessness: 2710, or 33% of all intakes
All *other intakes: 5441, or 67% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

Shelters Reporting Intake and 1st Time Homelessness Statistics include:

- Women's Shelter
- Lighthouse Shelter
- Family Shelter
- Oxford Street Shelter
- Overflow Shelter