

City of Portland  
Health & Human Services Department  
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

	February 2011	February 2012
ADOLESCENTS	12 Individuals	14 Individuals
ADULTS	220 Individuals	251 Individuals
FAMILIES	76 Individuals Average 31 Families	88 Individuals Average 36 families
Total	308 Individuals	353 Individuals

29 Days in the Month of February

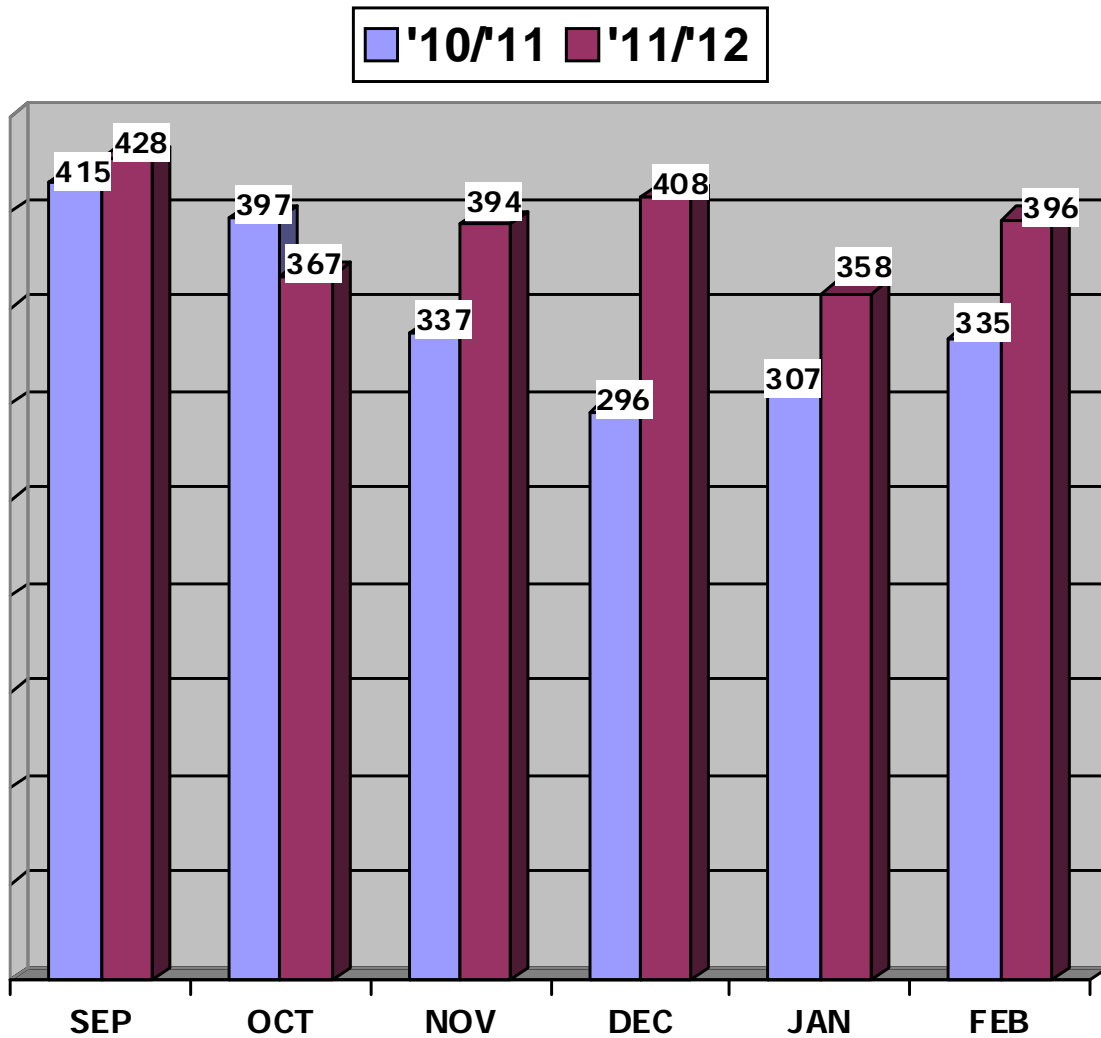
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:  
City of Portland  
Health & Human Services Department  
Social Services Division

FEBRUARY 2012  
 ADOLESCENT BEDS USED  
 PREBLE STREET LIGHT HOUSE SHELTER



	Sep	Oct	Nov	Dec	Jan	Feb
'10/'11	415	397	337	296	307	335
'11/'12	428	367	394	408	358	396
Percent	3%	-8%	17%	38%	17%	18%

PREBLE STREET  
 Lighthouse Shelter      16 Beds

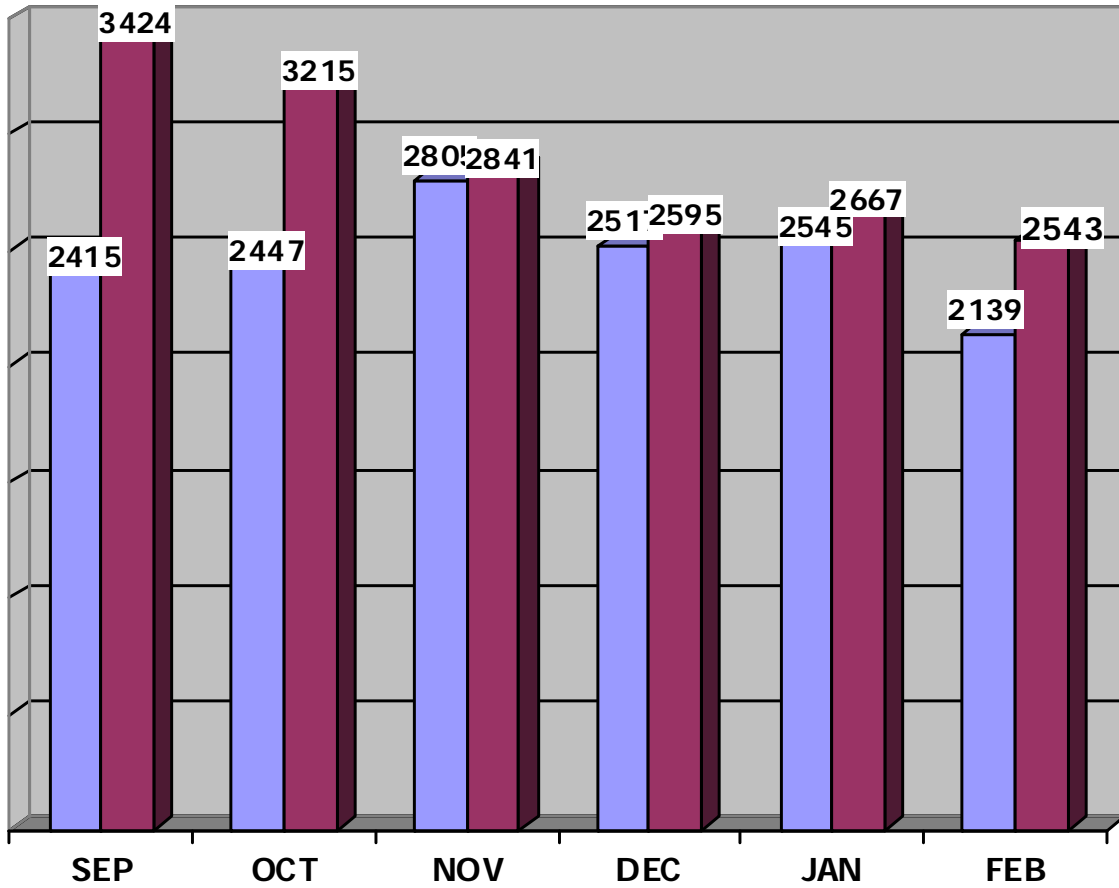
**UNDUPLICATED YOUTH:** **41**  
**TOTAL NEW INTAKES:** **8**  
**\*EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME** **1**  
 (\*BASED ON SELF-REPORTING)  
 TOTAL YOUTH TURNED AWAY DUE TO REACHING CAPACITY 50

FEBRUARY 2012  
 ADOLESCENT SHELTER STATISTICS  
 PREBLE STREET LIGHT HOUSE SHELTER

Day of Month	Preble Street	Beds Available
	16	16
1	11	5
2	13	3
3	13	3
4	14	2
5	13	3
6	14	2
7	15	1
8	16	0
9	16	0
10	13	3
11	15	1
12	15	1
13	13	3
14	12	4
15	14	2
16	12	4
17	14	2
18	13	3
19	10	6
20	13	3
21	12	4
22	14	2
23	16	0
24	15	1
25	13	3
26	15	1
27	16	0
28	13	3
29	13	3
Totals	396	68
Ave/Night	14	2

FEBRUARY 2012  
FAMILY BEDS USED

■ '10/'11 ■ '11/'12



	Sep	Oct	Nov	Dec	Jan	Feb
'10/'11	2415	2447	2805	2517	2545	2139
'11/'12	3424	3215	2841	2595	2667	2543
Percent	42%	31%	1%	3%	5%	19%

HEALTH & HUMAN SERVICES DEPARTMENT  
SOCIAL SERVICES DIVISION

- Family Shelter 84 Beds
- FAMILY CRISIS SHELTER 14 Beds
- STEP UP FAMILY RESOURCES 10 Beds
- EMERGENCY SHELTER 0 Beds
- General Assistance

FEBRUARY 2012  
FAMILY SHELTER STATISTICS

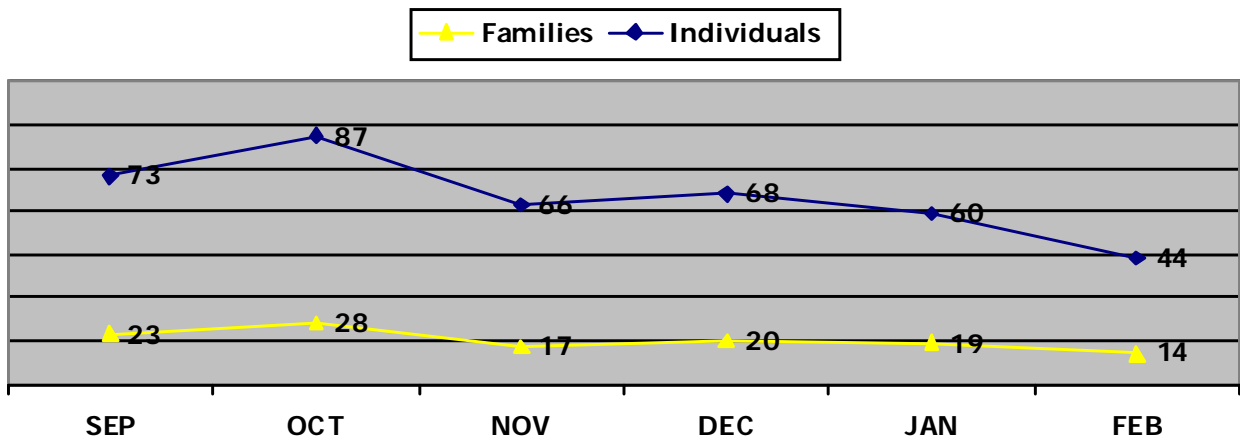
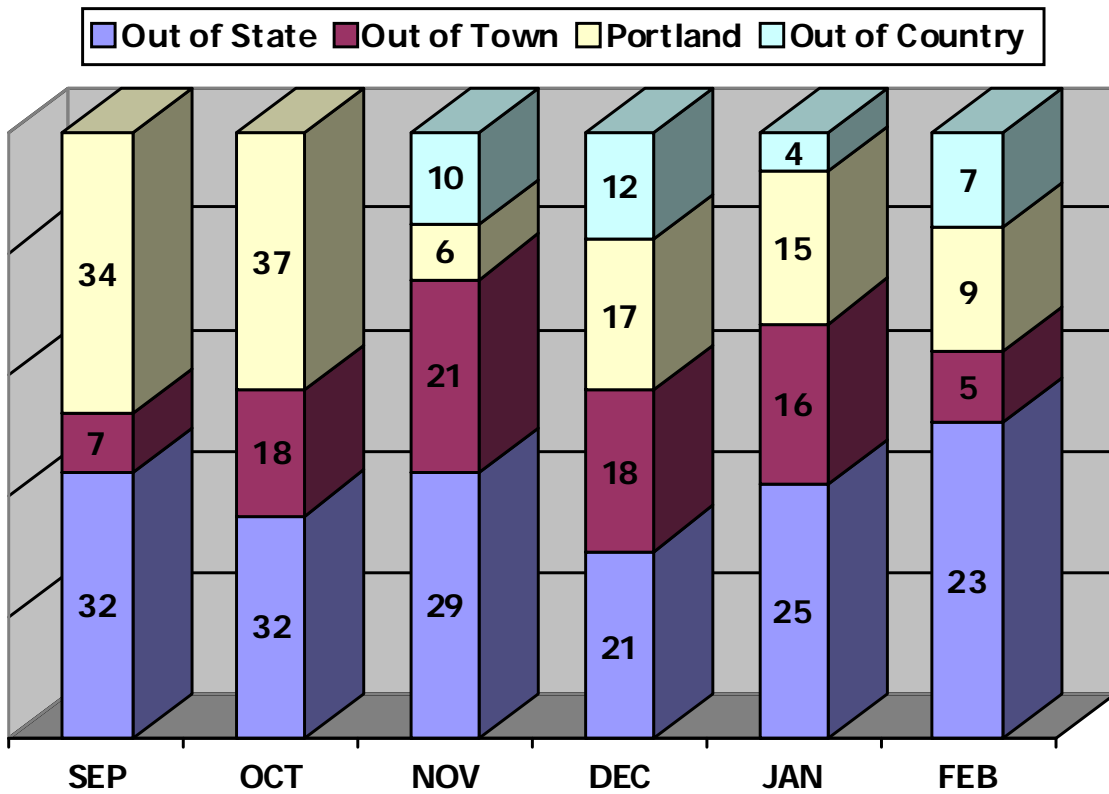
Day of Month	City* (# Families)	City Used	Family Crisis	Step Up	GA Hotels	Beds Used Per Night
	20	84	14	10		
1	20	70	13	10	0	93
2	20	70	12	10	0	92
3	19	68	12	10	0	90
4	20	71	12	10	0	93
5	21	73	11	10	0	94
6	21	71	14	10	0	95
7	21	71	12	10	0	93
8	22	73	12	10	0	95
9	20	68	13	10	0	91
10	20	68	13	10	0	91
11	20	68	11	10	0	89
12	19	64	10	10	0	84
13	18	61	10	10	0	81
14	18	61	10	10	0	81
15	18	61	10	10	0	81
16	18	61	10	10	0	81
17	18	61	10	10	0	81
18	17	57	11	10	0	78
19	17	57	11	10	0	78
20	18	62	10	10	0	82
21	19	65	10	10	0	85
22	20	69	10	10	0	89
23	20	69	11	10	0	90
24	20	69	11	10	0	90
25	18	63	11	10	0	84
26	19	65	13	10	0	88
27	18	63	13	10	0	86
28	20	70	13	10	0	93
29	21	72	13	10	0	95
Totals	560	1921	332	290	0	2543
Ave/Night	19	65	11	10	0	88

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division

Family Shelter

FEBRUARY 2012  
 Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division  
**Family Shelter**  
 INDIVIDUALS

FEBRUARY 2012

MAINE TOWNS

	Families / Individuals
Glenburn	1 / 2
Poland	1 / 3

OUT-OF-STATE

	Families / Individuals
Connecticut	1 / 3
Georgia	1 / 5
Massachusetts	2 / 4
Nebraska	1 / 5
New York	1 / 6

OUT-OF-COUNTRY

	Families / Individuals
Djibouti	2 / 7

Out-of-Country **2** Families for a total of **7** individuals

Maine Towns **2** Families for a total of **5** individuals

Out-of-State **6** Families for a total of **23** individuals

Portland **4** families for a total of **9** individuals

***TOTAL INTAKES: 14 families for a total of 44 individuals***

**TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 33 Families / 108 Individuals**

**TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 7 Families / 21 Individuals**  
**TOTAL NUMBER OF CLIENTS THAT RETURNED 0**

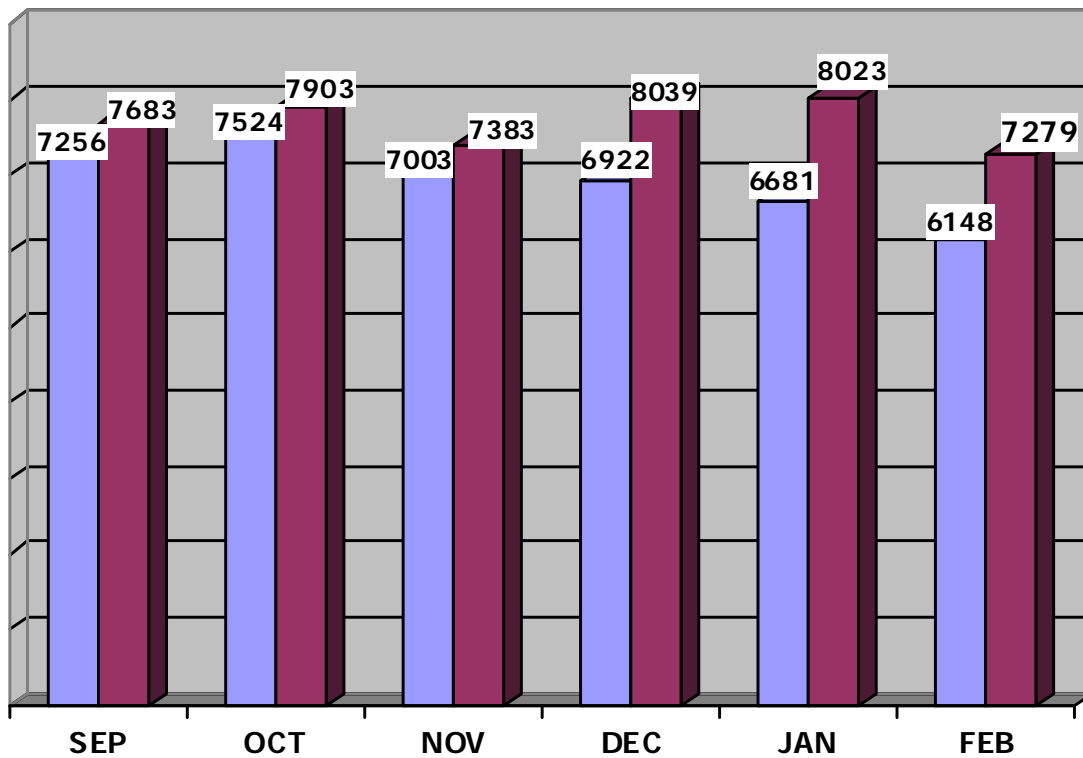
**\*EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 8 Families /31 Individuals**

**(\*BASED ON SELF-REPORTING)**

**\*Refugees experiencing homelessness for the 1<sup>st</sup> time 4 Families / 14 Individuals**

FEBRUARY 2012  
ADULT SHELTER  
STATISTICS

■ '10/'11 ■ '11/'12



	Sep	Oct	Nov	Dec	Jan	Feb
'10/'11	7256	7524	7003	6922	6681	6148
'11/'12	7683	7903	7383	8039	8029	7279
Percent	6%	5%	5%	16%	20%	18%

MILESTONE FOUNDATION

Substance Abuse Shelter            41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT

SOCIAL SERVICES DIVISION

Oxford Street Shelter            154 Beds

FLORENCE HOUSE

Women's Shelter            25 Beds

COMMUNITY OVERFLOW

Preble Street Resource Center    70 Beds



## FEBRUARY 2012 ADULT SHELTER STATISTICS

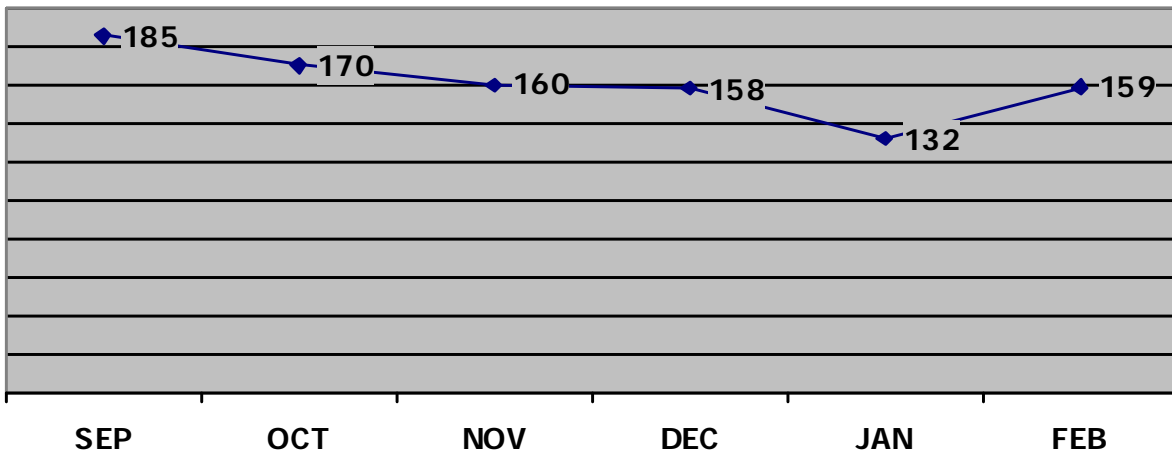
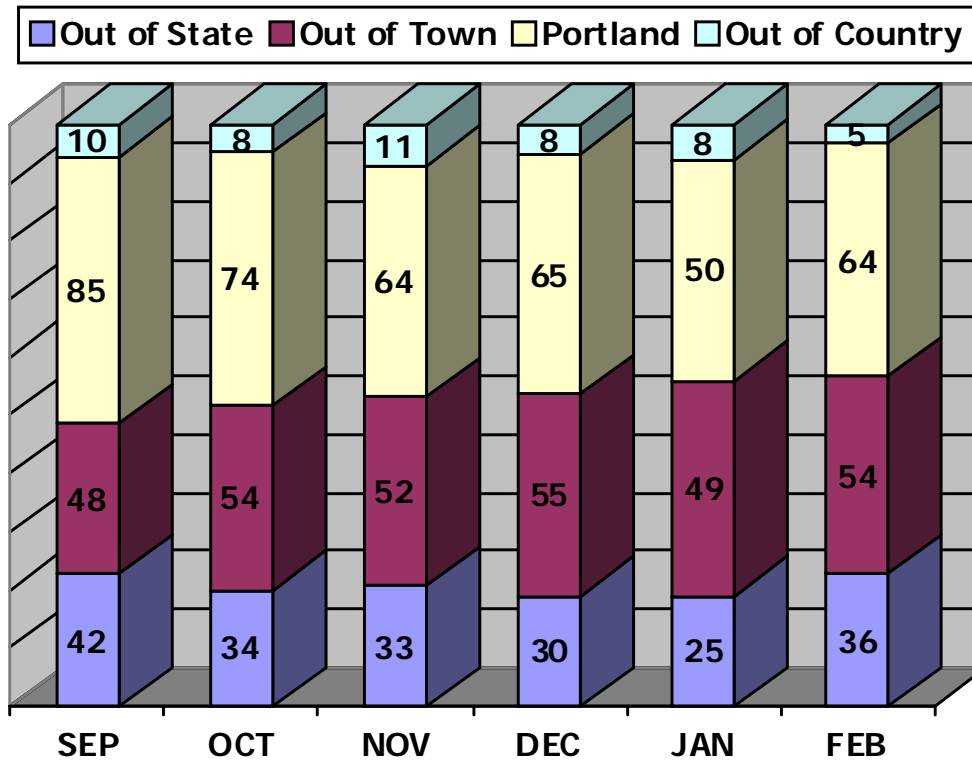
Day of Month	Milestone	Oxford St Men	Oxford St Women	FH Women's Shelter	*Overflow	Beds Used per Night
	41	154	154	25		
1	44	116	29	28	53	270
2	37	111	31	28	64	271
3	39	107	20	28	42	236
4	36	123	17	29	21	226
5	31	112	20	29	14	206
6	33	115	25	28	32	233
7	41	114	24	28	42	249
8	40	113	26	27	40	246
9	36	113	21	28	40	238
10	34	123	21	28	22	228
11	32	113	24	28	33	230
12	31	116	25	28	32	232
13	36	114	26	27	51	254
14	40	115	28	28	35	246
15	34	114	23	28	34	233
16	45	116	24	28	42	255
17	44	114	23	27	39	247
18	40	115	24	28	35	242
19	44	125	20	28	22	239
20	45	114	23	27	47	256
21	41	115	26	28	66	276
22	43	114	28	27	67	279
23	43	117	27	28	58	273
24	44	123	21	27	46	261
25	39	114	29	27	55	264
26	36	112	26	26	57	257
27	44	117	28	27	64	280
28	41	118	28	27	62	276
29	42	115	29	28	62	276
<b>TOTAL</b>	<b>1135</b>	<b>3348</b>	<b>716</b>	<b>803</b>	<b>1277</b>	<b>7279</b>
<b>Ave/Night</b>	<b>39</b>	<b>115</b>	<b>25</b>	<b>28</b>	<b>44</b>	<b>251</b>

On January 20<sup>th</sup>, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter. Men's Overflow began on January 20<sup>th</sup>, 2011 is located at The Preble Street Resource Center.

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division

Oxford Street Shelter

FEBRUARY 2012  
 Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

\* January 20<sup>th</sup>, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter and are included in Oxford Street's Intake Statistics.

CITY OF PORTLAND  
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 Social Services Division  
 Oxford Street Shelter

FEBRUARY 2012

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Alfred	1	Arizona	1	Burundi	3
Auburn	1	California	1	Congo	2
Bangor	4	Connecticut	2		
Biddeford	3	Florida	5		
Brighton	1	Georgia	1		
Buxton	1	Hawaii	2		
Casco	1	Illinois	1		
Dexter	1	Massachusetts	5		
Farmingdale	1	Minnesota	1		
Gray	2	Montana	1		
Harpswell	1	New Hampshire	6		
Houlton	1	New York	4		
Lewiston	2	North Carolina	1		
Old Orchard Beach	4	Pennsylvania	1		
Peru	2	Texas	2		
Pittsfield	1	Vermont	1		
Rockland	1	Virginia	1		
Saco	2				
Sanford	2				
Searsport	1				
South Paris	1				
South Portland	4				
Standish	1				
Stillwater	1				
Waterboro	2				
Waterville	1				
Wells	1				
Westbrook	6				
Whitefield	1				
Windham	2				
Wiscasset	1				
				Out-Of-Country	5
Maine Towns	54	Out-of-State	36	Portland	64
				TOTAL INTAKES	159

**MEN & WOMEN'S OVERFLOW**

	MEN	WOMEN	TOTAL
<b>TOTAL NUMBER SERVED (Unduplicated Clients)</b>	<b>416</b>	<b>89</b>	<b>505</b>
<b>INTAKES</b>	<b>121</b>	<b>38</b>	<b>159</b>
<b>TOTAL NUMBER OF CLIENTS PLACED IN HOUSING</b>	<b>28</b>	<b>5*</b>	<b>33</b>
<b>TOTAL NUMBER OF CLIENTS THAT RETURNED</b>	<b>0</b>	<b>1</b>	<b>1</b>
<b>TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA</b>	<b>1</b>	<b>0</b>	<b>1</b>
<b>* INTAKES EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME</b>	<b>19</b>	<b>12</b>	<b>31</b>
<b>(*BASED ON SELF-REPORTING)</b>			

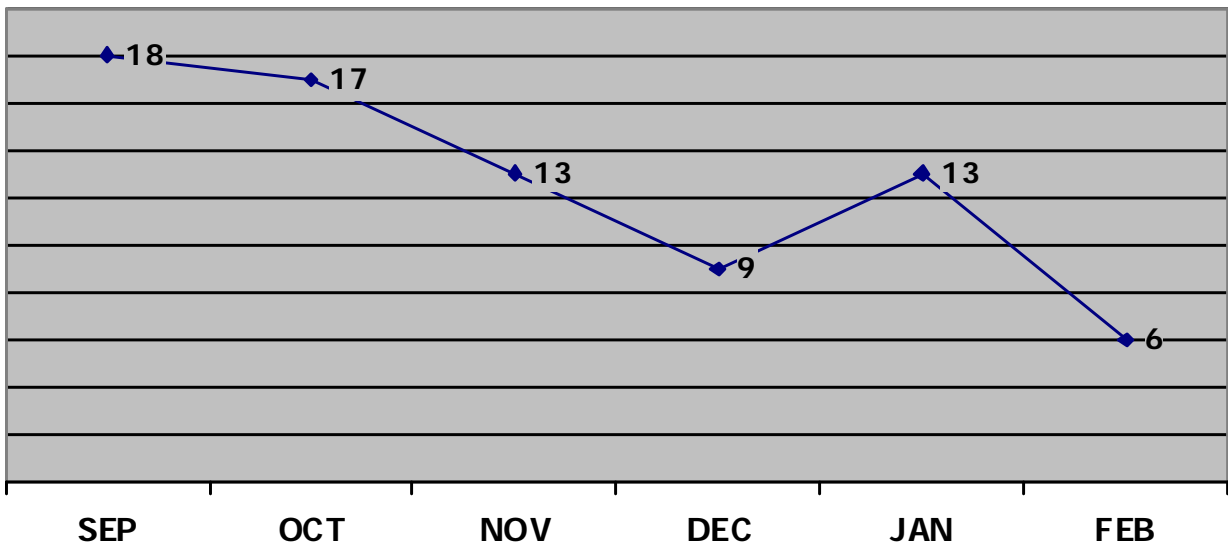
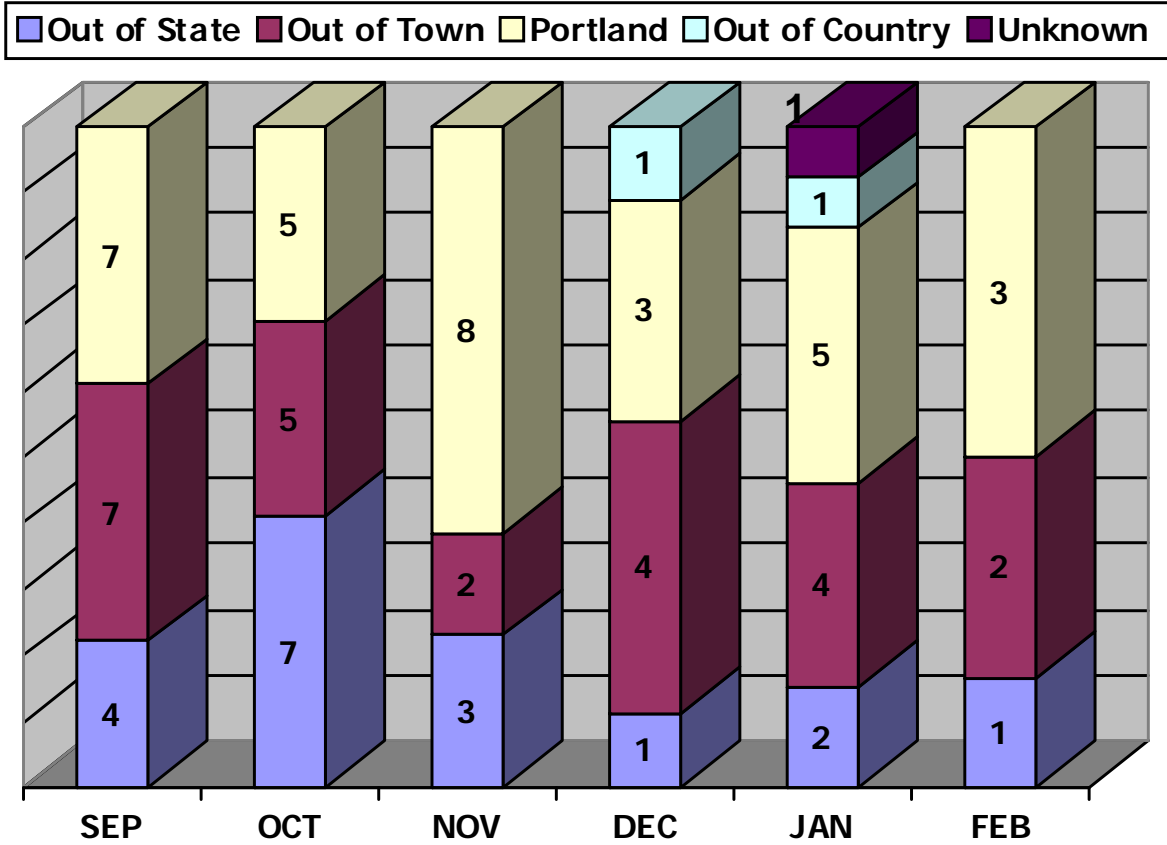
\*Housing placements may be duplicated between Oxford Street and Florence House for women

# FLORENCE HOUSE

## Women's Shelter

FEBRUARY 2012

Intake Statistics



FLORENCE HOUSE

Women's Shelter

FEBRUARY 2012

Intake Statistics

MAINE TOWNS

Gray 1  
Windham 1

OUT-OF-STATE

Massachusetts 1

OUT-OF-COUNTRY

Out-of-Country 0

Unknown 0

Maine Towns 2

Out-of-State 1

Portland 3

TOTAL INTAKES: 6

**TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 38**

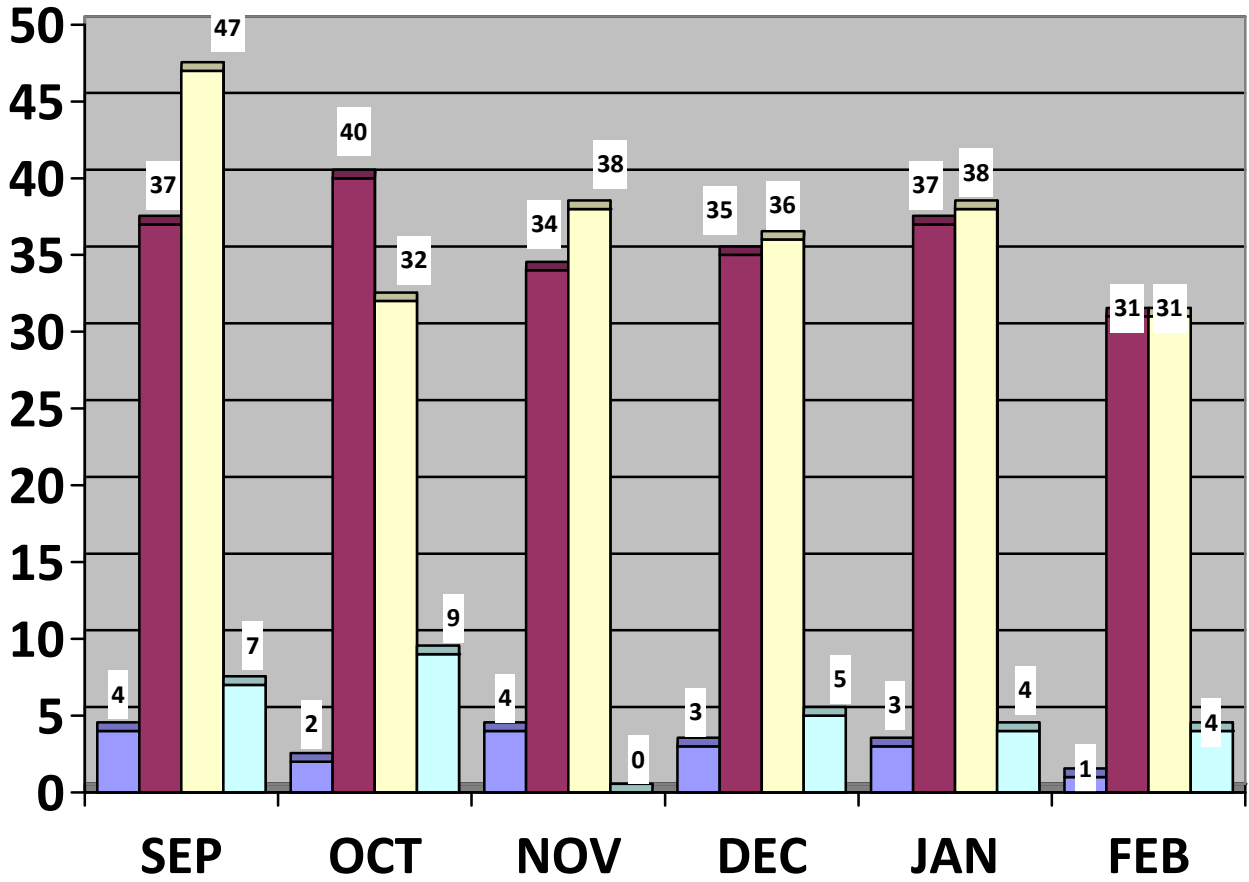
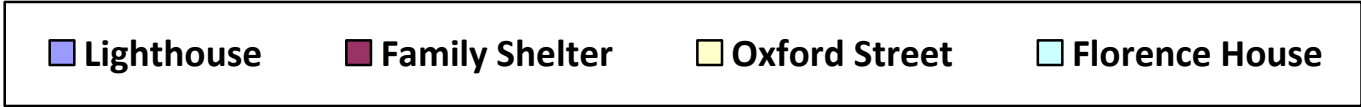
**TOTAL NUMBER OF WOMEN PLACED IN HOUSING 5\***

**TOTAL NUMBER OF WOMEN THAT RETURNED 1**

**\*INTAKES EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 4**  
**(\*BASED ON SELF-REPORTING)**

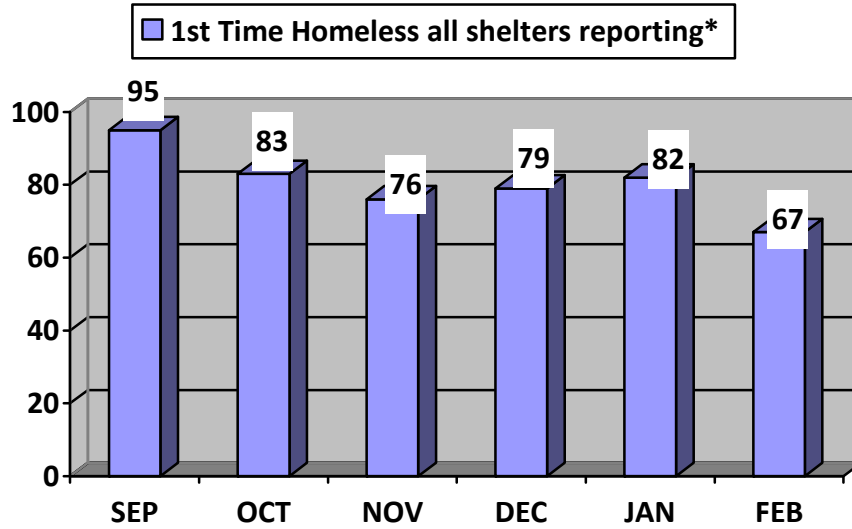
\*Housing placements may be duplicated between Oxford Street and Florence House for women

FEBRUARY 2012  
1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
(BASED ON SELF-REPORTING)



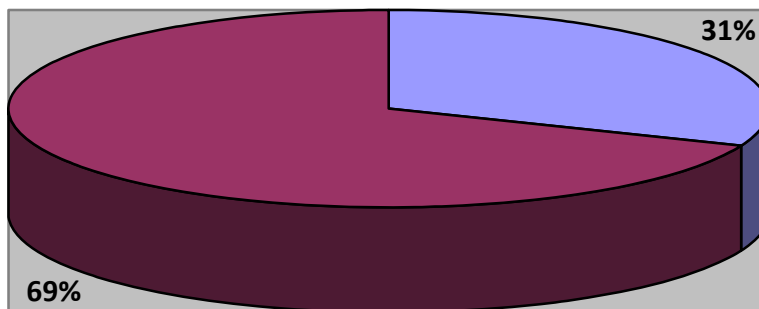
	Sep	Oct	Nov	Dec	Jan	Feb	% of Total intakes
Lighthouse	4	2	4	3	3	1	13%
Family Shelter	37	40	34	35	37	31	70%
Oxford Street	47	32	38	36	38	31	20%
Women's Shelter Florence House	7	9	0	5	4	4	67%

FEBRUARY 2012  
 1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
 (BASED ON SELF-REPORTING)



*\*"Shelters reporting" includes: the Lighthouse Shelter, Family Shelter, Oxford Street Shelter, and the Preble Street Women's Shelter*

FEBRUARY 2012  
 1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
 Percentage of Intakes

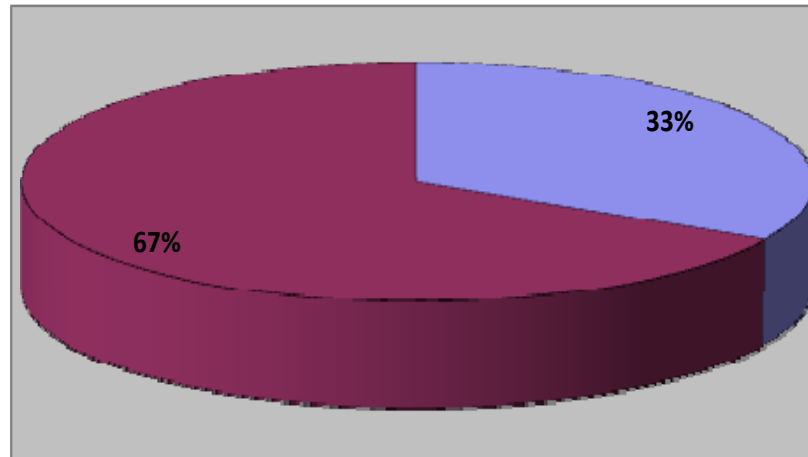


**Total Intakes:** 217  
**1<sup>st</sup> Time Homelessness:** 67, or 31% of all intakes  
**All \*other intakes:** 150, or 69% of all intakes

(\*reported not experiencing homelessness for the 1<sup>st</sup> time, or unknown)

JULY 2009 through FEBRUARY 2012  
(Since data tracking on first time homelessness began - 32 Months)  
**1<sup>st</sup> TIME HOMELESSNESS STATISTICS**  
Percentage of Intakes

■ 1st Time Homeless Intakes    ■ All other intakes



**Total Intakes:** 7627  
**1<sup>st</sup> Time Homelessness:** 2555, or 33% of all intakes  
**All \*other intakes:** 5072, or 67% of all intakes

(\*reported not experiencing homelessness for the 1<sup>st</sup> time, or unknown)

Shelters Reporting Intake and 1<sup>st</sup> Time Homelessness Statistics include:

Women's Shelter  
Lighthouse Shelter  
Family Shelter  
Oxford Street Shelter  
Overflow