



Homelessness Resources Center

Homelessness Resources and Services

*Current component of shelter operations and programming that will continue in the new center.

- Specific services from outside entities
 - Peer Support *
 - Generalist Case Management
 - Healthcare
 - Substance Use/Behavioral Health
 - Dental
 - Medical/Primary Care
 - STD Testing*
 - Needle Exchange*
 - Sexual Assault Response Services of Southern Maine*
 - Domestic Violence Services*
 - Paramedicine*
 - Legal Services
 - Service Learning *
 - UNE Clinics*
 - USM Nursing*
 - Jesuit Volunteers*
- City Provided Services
 - Emergency Shelter*
 - Emergency Room Diversion*
 - Meals
 - Food Pantry
 - Community Garden
 - Laundry
 - Storage*
 - Mail
 - Housing Navigation*
 - Housing Retention *
 - HIRE
 - GA
 - Rep Payee
 - Security*
 - Community Policing*
 - Communication
 - Telephones*
 - Internet Access*
 - Public Library Satellite
 - Volunteer Opportunities



Shelter Client Feedback:

- Amistad Peer Survey (Will be posted when available)

Responses to Committee Questions

<p>Accessibility</p>	<ul style="list-style-type: none"> • Logisticare • Handicapped Accessible Shuttle Service (40 min loop on the hour; Stops at each provider throughout the day) • Husky Line, handicapped accessible • Number 4 Metro, handicapped accessible • Pedestrian and bicycle safety improvements • Bus passes
<p>When Milestone is full, how will intoxicated individuals access transportation?</p>	<p>Staff will transport via City-owned SUV</p>
<p>How will transportation changes and systems be conveyed to the public?</p>	<p>House meetings and outreach and clearly posted schedules..</p>
<p>How many shelter guests were referred to the Barron Center and Loring House directly from the shelter without a healthcare provider making the referral</p>	<p>4 referrals to the Barron Center representing Of which single referral represented 775 Bed Nights. 9 referrals to the Loring House since 2013, representing 3,655 Bed Nights.</p>
<p>Councilor Ali asked for a comparison of Single site vs scattered site</p>	<p>Per the Shelter Task Force's budget estimate, scattered sites are inefficient and cost prohibitive versus a single shelter model: leases, staffing, transportation, difficulty providing services to scattered locations due to staffing are challenges in addition to budgetary limitations.</p>
<p>Shelter Model Costs</p>	<p>Based on the 2015 Shelter Taskforce Estimates*</p> <ul style="list-style-type: none"> • Current Annual Cost:\$2,869,873 • Proposed Site Shelter: \$2,925,935 • Scatter Sites Model: \$4,571,11
<p>What services are walkable from the Barron Center Campus?</p>	<ul style="list-style-type: none"> • Services: Mercy Express Care, Staffing Agencies, Cap Quality Care (MAT) • Amenities: Shaw's, restaurants, and



	retail
Access to Day Labor on Brighton Ave?	<ul style="list-style-type: none"> • Maine Staffing Group • Space for group interviews and job fairs on-site using existing relationships and blueprint fostered through the HIRE program • MAS Staffing
<p>Councilor Batson requested information on other sites that were considered and why they are not as desirable as the Barron center campus.</p> <p>Were any of those sites cut because they were too small and would be appropriate for smaller scattered site shelters that focus on specific subpopulations.</p>	<p>The other locations looked at that were not as desirable due to cost, availability and/or connectivity:</p> <ul style="list-style-type: none"> • Presumpscot Street • Bishop Street • Washington Ave/Canco Road • County Way (Cumberland County Jail) <p>Size was not a factor.</p>
Business Outreach	<p>The HIRE program, the Division's employment program that will be one of the services offered at the HRC, performs regular outreach to area employers. 57 guests gained employment with businesses within a 2 miles radius from the recommended site, assisted by HIRE. 125 total guests have gained employment through the HIRE program in the past two years.</p>
What deliverables can partnering agencies commit to?	Refer to agencies that deliver the services outlined above.
What is the sustainability outlook on these services?	Refer to agencies that deliver the services outlined above.
Land Cost	No cost; City-owned
Does owning the land increase our ability to deliver services	Yes- Allows the HRC to partner with the Barron Center to create efficiencies.
Shetler guest demographics including length of stay.	<p>OSS 2017</p> <p>Average Length of Stay: 77% of clients stayed less than 60 nights.</p> <p>Demographics:</p> <ul style="list-style-type: none"> • Sex <ul style="list-style-type: none"> ○ Men: 1,456 ○ Women: 464 • Race <ul style="list-style-type: none"> ○ White: 1,432 ○ Black: 406 ○ Other: 84



	<ul style="list-style-type: none"> ● Residency <ul style="list-style-type: none"> ○ Portland: 453 ○ Other Maine Town: 580 ○ Out of State: 580 ○ Out of Country: 135
What will be different in a different location?	Consolidated services on a City owned campus will limit the possibility of the current neighborhood issues following the shelter; without reason to traverse the neighborhood for food and services combined with control over access to the campus will limit the victimization of our guests.
What has changed since Day Services started?	Improved neighborhood relations, alternative day location and increased access to case managers and housing services.
Will summer shuttle hours be expanded for concerts?	We are currently flexible for seasonal programming; that practice will continue.
Is there spill over into Kennedy park from the shelter.	No.
What are the numbers of homeless individuals treated at MMC- Preble St Learning Collaborative?	1/29/18-6/30/18: <ul style="list-style-type: none"> ● Unique Clients: 439 ● Total Encounters: 2133 ● Dental: 71 ● Cardiology: 15 ● Psychiatry: 124
What are the numbers of homeless individuals treated at Greater Portland Health?	7/1/18-6/30/18: <ul style="list-style-type: none"> ● Unique Clients: 1330 ● Total Encounters (medical, behavioral health, psychiatric, oral health, outreach): 13, 206. ● Total Services: \$1.7 million.